PF441 RSPO Public Summary Report Revision 8 (Mar / 2019)

RSPO PRINCIPLE AND CRITERIA – 1st ANNUAL SURVEILLANCE ASSESSMENT (ASA2_1) Public Summary Report

Johor Corporation	Johor	Corpo	ration
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Client company Address: Kulim (Malaysia) Berhad K.B. 705 80990 Johor Bahru Johor, Malaysia

Certification Unit: Sedenak Palm Oil Mill and supply base

> Location of Certification Unit: KB 721 80990 Kulai, Johor Malaysia

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Section 1: Scope of the Certification Assessment

1. Company Details					
RSPO Membership Number	1-0080-09-000-00	Membership Approval Date	15/06/2009		
Parent Company Name	Johor Corporation				
Address	KB 705 80990 Johor Bahru, Johor, Malaysia				
Subsidiary (Certification Unit Name)	Kulim (M) Berhad - Sedenak Palm Oil Mill				
Address	KB 721 80990 Kulai, Johor, Malaysia				
Contact Name	Mrs Salasah Elias				
Website	www.kulim.com.my E-mail salasah@kulim.com.my				
Telephone	07 8611611	Facsimile	07 8631084		

2. Certification Information					
Certificate Number	RSPO 537873	Date of First Certification	23/01/2009		
		Certificate Start Date	23/01/2019		
		Certificate Expiry Date	22/01/2024		
Scope of Certification	Palm oil and Palm Kernel Production				
Applicable Standards	RSPO P&C MY-NI 2014; RSPO Supply Chain Certification Standard 2017 (CPO Mill – Module E – Mass Balance)				

3. Other Certifications					
Certificate Number	Standard(s)	Certificate Issued by	Expiry Date		
EU-ISCC-Cert-DE119-60192022	ISCC EU	ASG CERT	12/03/2020		
QMS 00705	ISO 9001:2008	SIRIM QAS International Sdn Bhd	14/10/2020		
MSPO 697951	MSPO 2530-4:2013	BSI Services Malaysia Sdn Bhd	09/03/2020		
MSPO 697952	MSPO 2530-3:2013	BSI Services Malaysia Sdn Bhd	09/03/2020		

4. Location(s) of Mill & Supply Bases				
Name	Location [Map Reference #] GPS Coordinates			
(Mill / Supply Base)		Latitude	Longitude	
Sedenak Palm Oil Mill	Kulai, Johor, Malaysia	1° 43′ 47.41″ N	103° 32′ 21.97″ E	
Sedenak Estate	Kulai, Johor, Malaysia	1° 42′ 48.79″ N	103° 31′ 36.24″ E	

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Ulu Tiram Estate	Ulu Tiram, Johor, Malaysia	1° 37′ 28.02″ N	103° 47′ 26.40″ E
Kuala Kabong Estate	Kulai, Johor, Malaysia	1° 41′ 20.10″ N	103° 26′ 0.87″ E
Basir Ismail Estate	Kota Tinggi, Johor, Malaysia	1° 37′ 47.84″ N	103° 54′ 52.07″ E

5. Description of Supply Base					
Estate	Total Planted (Mature + Immature) (ha)	HCV (ha)	Infrastructure & Other (ha)	Total Area (ha)	% of Planted
Sedenak Estate	2619.69	26.39	161.92	2808.00	93.29
Ulu Tiram Estate	478.08	23.11	196.86	698.05	68.488
Kuala Kabong Estate	1622.70	12.01	83.61	1718.32	94.44
Basir Ismail Estate	2906.77	50.69	239.17	3196.63	90.932
Total	7627.24	112.2	681.56	8421.00	347.15

6. Plantings & Cycle							
Estate		Age (Years)			Mature**	Immature	
	0 - 3	4 - 10	11 - 20	21 - 25	26 - 30		
Sedenak Estate	302.25	309.81	1602.73	404.90	0	2317.44	302.25
Ulu Tiram Estate	3.30	211.91	0	24.15	238.72	474.78	3.30
Kuala Kabong Estate	0	0	1298.54	324.16	0	1622.70	0
Basir Ismail Estate	208.05	1422.42	782.71	493.59	0	2698.72	208.05
Total (ha)	513.69	1944.14	3683.98	1246.8	238.72	7113.64	513.60

7. Certified Tonnage of FFB (Own Certified Scope)						
Estate	Tonnage / year					
	Estimated	Actual	Forecast			
	(<i>Jan 19-Dec 19</i>)	(<i>Oct 18-Aug 19</i>)	(<i>Jan 20-Dec 20</i>)			
Sedenak Estate	70,492.50	39,011.02	52,808.00			
Ulu Tiram Estate	13,516.10	9,454.56	10,886.00			
Kuala Kabong Estate	45,104.80	27,201.46	34,674.00			
Basir Ismail Estate	84,181.50	52,264.57	67,933.00			
Total	213,294.90	127,931.60	166,301.00			



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8. Certified Tonnage of FFB (from other certified unit(s)) if applicable *					
Estate	Tonnage / year				
	Estimated (<i>Jan 19-Dec 19</i>)	Actual (<i>Oct 18-Aug 19</i>)	Forecast (<i>Jan 20-Dec 20</i>)		
Rengam	N/A	702.09	N/A		
Siang		6478.45			
Sungai Papan		639.95			
Ladang Sindora		286.34			
Total		8106.83			

ndependent FFB	Tonnage / year				
Supplier	Estimated	Actual	Forecast		
	(<i>Jan 19-Dec 19</i>)	(<i>Oct 18-Aug 19</i>)	(<i>Jan 20-Dec 20</i>)		
Asam Bubok	5,766.00	4368.62	7,076		
Kebun Sedenak	3,582.00	3255.98	3,582		
Ree Fong	9,283.00	6103.50	8,827		
Koperasi Pesara	-	646	-		
Peladang Jb	2,351.00	5631.96	-		
Bukit Siput	20,131.00	12538.75	19,134		
Sedenak Bahru	2,278.00	3334.55	2,280		
Che Yu Trading	15,557.00	12677.53	13,813		
Per. Sri Mahtai	10,274.00	2602.69	10,254		
Hong Hui	46,319.00	50565.83	43,920		
Choon Guan	32,288.00	16769.77	29,789		
Per. Sri Misan	15,559.00	15913.92	14,057		
Fong Tak	12,371.00	6151.34	11,989		
Keng Ann	12,885.00	13104.13	12,884		
Guan Leng	71,841.00	59695.19	68,278		
Sindora Timber	-	-	-		
Peladang Kulai	3,020.00	1610.36	3,020		
Per. Md Sangidi	17,456.00	13317.41	19,193		
Az Iman	4,851.00	8232.73	4,854		
Hwa Lee	-	6741.02	7,200		

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Koperasi Mampan	-	-	1,200
PPNJ	-	-	2,349
Genting		292.90	
Bousted Chamek		184.54	
Bousted Kulai Yong		267.83	
Total	285,812.00	244,006.55	283,699.00

10. Certified T	10. Certified Tonnage							
Mill Capacity: 90 MT/hr	Estimated (<i>Jan 19-Dec 19</i>)	Actual (<i>Oct 18-Aug 19</i>)	Forecast (<i>Jan 20-Dec 20</i>)					
SCC Model:	FFB	FFB	FFB					
MB	213,294.90	136,038.44	166,301.00					
	CPO (OER: 21.88%)	CPO (OER: 20.87%)	CPO (OER: 22.48%)					
	46,679.00	28,385.61	37,384.46					
	PK (KER: 5,65%)	PK (KER: 5.49%)	PK (KER: 5.85%)					
	12,048.00	7,477.84	9,728.61					

11. Actual Sold Volume (CPO) (Oct 18-Aug 19)						
	RSPO Certified	Other Schemes	Other Schemes Certified Convention			
		ISCC	RSB			
CPO (MT)	3,639.22	13,213.39	-	8,673.20	25,525.81	

Conventional product = product that is produced using certified FFB but sold without RSPO claim.

12. Actual Sold Volume (PK) (Oct 18-Aug 19)						
	RSPO Certified	Other Scheme	s Certified	Conventional	Total	
		ISCC	RSB			
PK (MT)	813.60	-	-	5,997.50	6,811.10	

Conventional product = product that is produced using certified FFB but sold without RSPO claim.

13. Actual Group certification Claims (Oct 18-Aug 19)						
Credit Physical Volume (MT)						
IS-CSPO	-	-				
IS-CSPKO	-	-				
IS-CSPKE	-	-				

Section 2: Assessment Process

Certification Body:

BSI Services Malaysia Sdn Bhd, (ASI Accreditation Number: ASI-ACC-067) BSI Services Malaysia, Suite 29.01 Level 29 The Gardens North Tower, Mid Valley City Lingkaran Syed Putra , 59200 Kuala Lumpur Tel +603 2242 4211 Fax +603 2242 4218 Nicholas Cheong: <u>Nicholas.Cheong@bsigroup.com</u> www.bsigroup.com

BSI is a leading global provider of management systems assessment and certification, with more than 80,000 certified locations and clients in over 180 countries. BSI Standards is the UK's National Standards Body. BSI provides independent, third-party certification of management systems. BSI is ASI Accredited (ASI-ACC-067) to conduct RSPO assessment since 31/10/2014 with accredited office located at Kuala Lumpur, Malaysia and an office at Jakarta and Australia which involve in RSPO Certification Program.

2.1 Assessment Methodology, Programme, Site Visits

The on-site assessment was conducted from 29/09 - 3/10/2019. The audit programme is included as Appendix D. The approach to the audit was to treat the mill and its supply base as an RSPO Certification Unit. Mill was audited together with the sample estates. A range of environmental and social factors were covered. This includes consideration of topography, palm age, proximity to areas with HCVs, declared conservation areas and local communities.

The methodology for collection of objective evidence included physical site inspections, observation of tasks and processes, interviews of staff, workers and their families and external stakeholders, review of documentation and monitoring data. RSPO Principles & Criterias 2013 (MYNI-2014) and RSPO Supply Chain Certification Standard 2017 were used to guide the collection of information to assess compliance. The comments made by external stakeholders were also taken into account in the assessment.

The approach to the audit was to treat the mill and its supply base as an RSPO Certification Unit. The mill was audited together with the estates (or smallholders) of its supply base.

- The minimum sample size is four estates. Sample size for certification unit with more than four (4) estates were determined based on formula $N = (0.8\sqrt{y}) \times (z)$ where y is the number of estates and where z is the multiplier defined by risk assessment
- As for the smallholders, the sample were determined following the RSPO Management System Requirements and Guidance for Group Certification of FFB Production (2016). The sampling of smallholders were based on the formula $(0.8\sqrt{y}) \times (z)$; where y is total number of independent group member and where z is the multiplier defined by the risk assessment. The sampled smallholder listed in Appendix I.

Meetings were held with stakeholders to seek their views on the performance of the company with respect to the RSPO requirements and aspects where they considered that improvements could be made. At the start of each meeting, the interviewer explained the purpose of the audit followed by an evaluation of the relationship between



the stakeholder and the company before discussions proceeded. The interviewer recorded comments made by stakeholders and these have been incorporated into the assessment findings.

Structured worker interviews with male and female workers and staff were held in private at the workplace in the mill and the estates. Fieldworkers were interviewed informally in small groups in the field. In addition, the wives of workers and staff were interviewed in informal group meetings at their housing. Separate visits were made to each of the local communities to meet with the village head and residents. Company officials were not present at any of the internal or external stakeholder interviews. A list of Stakeholders contacted is included as Section 3.5.

All the previous nonconformities are remains closed. The assessment findings for the initial assessment/annual surveillance assessment are detailed in Section 3.4.

This report is structured to provide a summary of assessment finding as attached in the Appendix A. The assessment was based on random samples and therefore nonconformities may exist that have not been identified.

For Initial and Re-certification assessment, the report was externally reviewed by RSPO approved Certification Reviewer prior to certification decision by BSI.

For Annual surveillance assessment, the report was internally reviewed and approved by BSI qualified certification reviewer.

The following table would be used to identify the locations to be audited each year in the 5 year cycle

Assessment Program									
Name (Mill / Supply Base)	Year 1 (Recertification 2)	Year 2 (ASA 2_1)	Year 3 (ASA 2_2)	Year 4 (ASA 2_3)	Year 5 (ASA 2_4)				
Sedenak Palm Oil Mill	✓	\checkmark	~	~	✓				
Sedenak Estate	✓	\checkmark	~	~	~				
Ulu Tiram Estate	✓	\checkmark	~	~	✓				
Kuala Kabong Estate	✓	\checkmark	~	✓	~				
Basir Ismail Estate	✓	\checkmark	✓	~	✓				

Tentative Date of Next Visit: October 12, 2020 – October 15, 2020

Total No. of Mandays: 13.0 mandays including one day SC audit for mill



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BSI Assessment Team: 2.2

Team Member Name	Role (Team Leader or Team member)	Qualifications (Short description of the team members)
Elzy Ovktafia Chairul	Team Leader	She graduated from Universiti Putra Malaysia in Diploma of Agriculture while Licentiate Diploma and Advanced Diploma from the Incorporated Society of Planters. She involve in audits and technical reviews works mainly for Sustainability Programme includes RSPO and MSPO for more than 3 years in more than 11 countries. She is a qualified Lead Auditor/Auditor for MSPO, RSPO P&C, RSPO NEXT, RSPO SCC, ISO 9001:2015, ISO 14001:2015 and Social Compliance Audit by Verite. Prior to this, she was the Agronomist in R&D Department for 5 years in Oil Palm Plantation where her task involved in all Oil Palm Plantation Operations such as conducting experimental trials on Research & Development with technical paper publications, Crop Forecast, Leaf & Soil Sampling Collection, Fertilizer Recommendation, Pest and Diseases Training, Quality Control as well as special project namely Yield Intensification Project and Food for Palm Project for estates. During assessment, she covers the legal issues, land use rights, stakeholder consultation, worker's welfare and social issues.
Muhamad Naqiuddin Mazeli	Team Member	He hold Bachelor of Science Horticulture at University Putra Malaysia. He has 11 years working experience in oil palm plantation industry as sustainability team. Joining the sustainability team, he managed, implement and monitors the RSPO, ISCC, MSPO and ISO 9001 and ISO 18001 certification requirements for the estates, mills, refineries and Smallholder scheme. He also support in providing training related to RSPO, MSPO and other certifications where applicable to the operations during previous company. He is a trained as Safety and Health Officer, Food Safety System (FSSC and ISO 22000) for Mill and refineries, ISO 9001, ISO 45001 and already attend HCV training with Proforest. During this assessment, he assessed on the aspects of legal, mill best practices, estate best practices, safety and health, environmental and workers and stakeholders consultation. He is fluent in Bahasa Malaysia and English languages.
Amir Bin Bahari	Team Member	He obtained qualification in B.Sc. (Hons) Chemistry USM 1985 & Diploma in Palm Oil Milling Tech/Management MPOB 1996. He has been in the plantations industry for 30 years, among others managing rubber factories, palm oil mills and estates. During the tenure of employment he has been trained as an auditor in ISO 9001, ISO 14001, OHSAS 18001 & also RSPO. He has accumulated 38 man-days in the auditing profession after ending career in the plantation industry. During the assessment he covered mills and estates best practices, workers consultation and occupational safety & health. He is fluent in both verbal/written in Bahasa Malaysia and English.
Hafriazhar Mohd Mokhtar	Team Member	Hafriazhar Mohd. Mokhtar is a Chemical Engineer by qualification. He has more than five years of direct work experience in the upstream processes of palm oil within the plantation industry. He is a qualified Lead Auditor for CDM, ISO 14001, ISO 50001 and ISO 9001 and has accumulated more than 500 audit days throughout his current career as the auditor for multiple disciplines covering Malaysia, Indonesia and

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Thailand. He has been trained in the RSPO P&C and SCCS standards and recently completed his RSPO P&C Lead Assessor training and has been involved in RSPO audits within Malaysia, Papua New Guinea and Solomon Islands. During assessment, he covered the supply chain elements in the mill. He is fluent in Bahasa Malaysia and English
languages.

Accompanying Persons:

No.	Name	Role
	Nil	

2.3 Assessment Plan

Date	Time	Subjects	EO	MN	AB	НМ
Saturday 28/09/2019	PM	Audit Team travelling to Johor Bahru (Mutiara Hotel)	\checkmark	V	\checkmark	\checkmark
Sunday 29/09/2019	0830-0900	 Opening Meeting: Opening Presentation by Audit team leader Confirmation of assessment scope and finalize Audit plan (including stakeholder's consultation) Verification on previous audit findings 	V	V	V	V
	0900–1230	Sedenak Palm Oil Mill : Inspection of FFB receiving, warehouse, workshop, wastes management & Landfill, Effluent Ponds, OSH & ERP, Environment issues, POME application, water treatment, staff, workers and contractor interview, housing and facility inspection, clinic, meeting stakeholders etc.	V	V	V	-
	0900–1700	Sedenak Palm Oil Mill: RSPO Supply Chain for CPO mill, weighbridge and storage area	-	-	-	\checkmark
	1230–1330	Lunch Break				
	1330–1700	Sedenak Palm Oil Mill : Visit to laboratory, weighbridge and palm product storage area. Document Review P1 – P8: SOPs, Supply chain for CPO mill, Review on SEIA documents and records, wage records, employee data, training records, legal permits, mill inspection and internal monitoring records, CIP & implementation etc.	V	V	V	V
	1700–1730	Interim Closing Briefing	\checkmark	\checkmark	\checkmark	\checkmark

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Date	Time	Subjects	EO	MN	AB	НМ
Monday 30/09/2019 Tuesday	0900–1230	Sedenak Estate : Field visit, boundary inspection, field operations, staff & workers interview, buffer zone, HCV area, IPM implementation, OSH & ERP, workshop, storage area (agrochemical, fertilizer, lubricant & etc.), agrochemical mixing area, schedule waste management, worker housing, clinic, landfill & etc.	V	V	V	-
	1230–1330	Lunch Break	\checkmark	\checkmark	\checkmark	-
	1430-1600	Meeting with stakeholders (local community rep. neighbors, smallholders, workers/Union rep, vendor etc.)	\checkmark	-	-	-
	1330–1700	Sedenak Estate: Document review P1 – P8: (General Documentation e.g. Legal, Manual and Procedure, production & monitoring records, IPM & HCV records, SEIA documents & records, OSH records, review pay documents, records of communication with stakeholder/workers representatives, new planting, CIP and implementation etc).	V	V	V	-
	1700–1730	Interim Closing Briefing	\checkmark	\checkmark	\checkmark	-
Tuesday 01/10/2019	0900–1230	Ulu Tiram Estate : Field visit, boundary inspection, field operations, staff & workers interview, buffer zone, HCV area, IPM implementation, OSH & ERP, workshop, storage area (agrochemical, fertilizer, lubricant & etc.), agrochemical mixing area, schedule waste management, worker housing, clinic, landfill & etc.	V	V	V	-
	1230–1330	Lunch Break	\checkmark	\checkmark	\checkmark	-
	1330–1700	Ulu Tiram Estate: Document review P1 – P8: (General Documentation e.g. Legal, Manual and Procedure, production & monitoring records, IPM & HCV records, SEIA documents & records, OSH records, review pay documents, records of communication with stakeholder/workers representatives, new planting, CIP and implementation etc).	V	V	V	-
	1700–1730	Interim Closing Briefing	\checkmark	\checkmark	\checkmark	-
Wednesday 02/10/2019	0900–1230	Basir Ismail Estate : Field visit, boundary inspection, field operations, staff & workers interview, buffer zone, HCV area, IPM implementation, OSH & ERP, workshop, storage area (agrochemical, fertilizer, lubricant & etc.), agrochemical mixing area, schedule waste management, worker housing, clinic, landfill & etc.	V	V	V	-

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Date	Time	Subjects	EO	MN	AB	НМ
	1230–1330	Lunch Break	\checkmark	\checkmark	\checkmark	-
	1330–1700	Basir Ismail Estate: Document review P1 – P8: (General Documentation e.g. Legal, Manual and Procedure, production & monitoring records, IPM & HCV records, SEIA documents & records, OSH records, review pay documents, records of communication with stakeholder/workers representatives, new planting, CIP and implementation etc).	V	V	V	-
	1700–1730	Interim Closing Briefing	\checkmark	\checkmark	\checkmark	-
Thursday 03/10/2019	0900–1230	Kuala Kabong Estate : Field visit, boundary inspection, field operations, staff & workers interview, buffer zone, HCV area, IPM implementation, OSH & ERP, workshop, storage area (agrochemical, fertilizer, lubricant & etc.), agrochemical mixing area, schedule waste management, worker housing, clinic, landfill & etc.	V	V	V	-
	1230–1330	Lunch Break	\checkmark	\checkmark	\checkmark	-
	1330–1600	Kuala Kabong Estate: Document review P1 – P8: (General Documentation e.g. Legal, Manual and Procedure, production & monitoring records, IPM & HCV records, SEIA documents & records, OSH records, review pay documents, records of communication with stakeholder/workers representatives, new planting, CIP and implementation etc).	V	V	V	-
	1600-1700	Audit team discussion & findings preparations	\checkmark	\checkmark	\checkmark	-
	1700–1730	 Closing Meeting Presentation of report by BSI Lead Auditor – briefing & discussion of findings. Acceptance & acknowledgement by Sedenak Palm Oil Mill & Estates. 	V	V	V	-
Friday 03/10/2019	AM	Audit Team travel back to KL.	\checkmark	V	\checkmark	-

Section 3: Assessment Findings

3.1 Normative requirement applied for this assessment:

🛛 Johor Corporation/Kulim (Malaysia) Berhad's Multiple Management Units / Time Bound Plan

- □ RSPO P&C 2013 Generic
- $\hfill\square$ RSPO Group Certification Standard 2016
- $\boxtimes\,$ RSPO Supply Chain Certification Standard 2017
- □ RSPO P&C GA-NIWG 2017
- $\hfill\square$ RSPO P&C INA-NIWG 2016
- ⊠ RSPO P&C MY-NIWG 2014
- □ RSPO P&C PNG-NIWG 2017

3.2 Time Bound Plan progress for multiple management units

Time Bound Plan				
Requirement	Remarks	Compliance		
Does the plan include all current subsidiaries, estates and mills?	Yes. For Malaysia the group estate have been completed certified.	Yes		
	For Indonesia, PT Win (PT SSR, PT HBS, and PT WSK) was completed disposal on December 2017. Currently Kulim acquire PT TPR and PT Raj was now under rehabilitation process.			
Have all the estates and mills certified within five years after obtaining RSPO membership?	Yes, Kulim group certified within 5 years.	Yes		
Have there been any new acquisitions? If yes, the new acquisitions shall be certified within three- year from the date of acquisition. Certification plan for the new acquisition shall be available.	Yes, Kulim have a new acquire PT TPR and PT RAJ in September 2016. Currently not certified and was under rehabilitation for 5 years.	Yes		
Have there been any changes to the time-bound plan since the last audit (both new acquisition and existing)? If yes, justification is required. Is this consistent with the ACOP reporting?	No changes.	Yes		
Have there been any isolated lapses in implementation of the plan? If yes a Minor non-compliance shall be raised	There is no isolated lapse in Time Bound Plan except for smallholder proposed certification program that halted due to unstable supply to the mil.l	Yes		
Have there been any fundamental failure (e.g. unable to justify delay in planning the assessments) to proceed with implementation of the plan? If yes a Major non-compliance shall be raised	No. Failure to certify all smallholder as per time bond plan due to justified problem i.e. insufficient budget by smallholder and etc.	Yes		
Have there been any stakeholder comments?	So far, there is no comment received.	Yes		

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Un-Certified Units or Holdings		
No replacement after dates defined in NIs Criterion 7.3: • Primary forest.	So far, no new planting that replaced primary forest	Yes
• Any area required to maintain or enhance HCVs in accordance with RSPO P&C criterion 7.3.		
Any new plantings since January 1 st 2010 shall comply with the RSPO New Plantings Procedure.	No new planting activities within all uncertified unit.	Yes
Any Land conflicts are being resolved through a mutually agreed process, such as RSPO Complaints System or Dispute Settlement Facility, in accordance with RSPO P&C criteria 2.2, 6.4, 7.5 and 7.6.	No land conflict within all uncertified units.	Yes
The RSPO RaCP tracker shall be checked to confirm for any land conflicts/Liabilities <u>https://www.rspo.org/certification/remediation-and-compensation/racp-tracker</u> . The progress on the Liabilities shall be verified and reported.		
Any Labor disputes are being resolved through a mutually agreed process, in accordance with RSPO P&C criterion 6.3.	No labour dispute within all uncertified units.	Yes
Any Legal non- compliance is being addressed through measures consistent with the requirements of RSPO P&C criteria 2.1	No legal non-compliance within all uncertified units.	Yes
Did the company conduct internal audit against the uncertified management units requirement? If yes, a positive assurance statement shall be available.	RSPO internal audit assessment for all uncertified units has been conducted and the report had been submitted to all unit for improvement plan. The report indicated no systematic failures to proceed with implementation that should be raised as major non-conformities.	Yes

3.3 Progress of scheme smallholders and/or outgrowers (if applicable to this assessment)

Progress of scheme smallholders or outgrowers towards compliance with relevant standards			
Requirement	Remarks	Compliance	
Has 100% of scheme smallholders and/or scheme outgrowers comply with the standard within three years of the mill's initial certification?	Not applicable.	-	
OFI shall be raised if after one year where 100% of the scheme smallholders and scheme outgrowers are not in compliance, a minor NC after two years, and a major NC if this requirement is not met after three years.			

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3.4 Details of findings

The nonconformity is listed below. The summary report of the assessment by criteria is listed in Appendix A.

During the 1st annual surveillance assessment there was one (1) Major nonconformity raised. The Sedenak Palm Oil Mill Certification unit submitted Corrective Action Plans for the nonconformity. Corrective action plans with respect to the nonconformity was reviewed by the BSI audit team and accepted.

The implementation of the corrective action plans to address the minor nonconformity will be followed up during the next surveillance assessment. The implementation of the Corrective Actions for the Major Nonconformity(ies) has been verified for it effectiveness and closed accordingly.

Summary of Total Number of Nonconformity			
Nonconformity			
NCR Ref #	1830966-201906-M1	Clause & Category	Indicator 2.1.1
		(Major / Minor)	Major
Date Issued	03/10/2019	Due Date	02/01/2020
Closed	Yes	Date of	24/12/2019
(Yes / No)		nonconformity Closure	
Statement of Nonconformity:	1. Labour law permit for sala 2. Employment Act 1955: The Estate & Kuala Kabong Esta	he salary deduction made w	
Requirement Reference:	Evidence of compliance with	n relevant legal requiremen	ts shall be available.
Objective Evidence:	 In Sedenak POM: Sighted pay slips sampled shown deduction categorized as Advance amounting for Rodi Hartono (RM202 –Aug; RM202 – Jun 19; RM202 – Apr 19), Muhammad Shafik bin Salman (RM302 – Aug 19; RM202 – Jun 19; RM252 – Apr 19) and Edi Jaya Saputra (RM202 –Aug; RM202 – Jun 19; RM202 – Apr 19). Records of Workers Monthly Surau Contribution and interview with workers and payroll staff confirmed that the actual advance paid was only RM200 whilst RM2 was for Surau contribution where the JTK permit for Surau was not obtained. In Kuala Kabong Estate, it was found that, a worker, Sri Utami was deducted RM2 for Sukan contrary to the agreement between Estate and Sri Utami sighted for only RM1 in June 2019 pay slip. In Ulu Tiram Estate, the payment for Public Holiday pay on August 2019 for Sudar & Sumarno were short of RM1.62 for both workers (pekerja Perusahaan Mewah Hijau). 		
Corrections: Root Cause Analysis:	 The mill management is arranging for JTK permit application, meantime memo being issued to inform all workers that Mill Management will stop to carry out salary deduction for surau with effect from October 2019 onward until proper approval obtained from JTK. The Management of Ladang Kuala Kabong has repaid/refunded the RM1.00 to Sri Utami on 03/10/2019. Estate have paid the underpaid amount to the respective workers on 3.10.2019. The contractor also had been reminded on this issue. Estate have paid the underpaid amount to the respective workers on 2.10.2019. The contractor also had been reminded on this issue. The Surau deduction was carried out voluntarily with consent from the workers and only involved those who agreed – not all workers being deducted for the issue. Deduction for sport contrary to the agreement between Estate and Sri Utami, 		
	where a RM2.00 was wrongly deducted from her instead of RM1.00 as per the permit authorized or approved by the Labour Office.		

	3. Public holidays were underpaid by RM0.83/day for 2 workers of Perusahaan		
	Mewah Hijau. The paid holiday was RM 41.50 instead of RM 42.31 for minimum		
	rate of wages. The contractor had made mistake on the minimum daily rated		
	calculation for public holiday pay for these two workers.		
Corrective Actions:	1. HCMD to survey all deduction permit required by all OUs for possible applying		
	Blanket approval for the Company.		
	2. Monitoring will always be done in compliance with the 1955 Act, which is in		
	accordance with the deduction and amount which authorized by the Labour Office.		
	The estate will also enforce checklist issue by CFD Closing deadline of account and		
	checkroll as a tools for preventive measures to avoid recurrences issue and avoid		
	incorrect payment in checkroll in future.		
	3. Estate is to provide the calculation guide for the Contractor with regards to		
	checkroll calculation as matter of guide to prevent further mistakes by contractors.		
	A briefing is to be conducted by estates to their contractors with understanding on		
	the minimum wages for their employees' as per minimum wages order $2018 -$		
	scheduled to be conducted during the 2nd week of November 2019.		
Assessment Conclusion:	Audit team have reviewed the evidence submitted on 24/12/2019 and the major		
	NC is satisfactorily closed on 24/12/2019. Continuous implementation of corrective		
	action taken will be further verified in the next assessment visit.		
	Evidence reviewed:		
	1. Email from Wan Adlin (Head of Engineering Department) dated		
	03/10/2019 to all mill manager and all mill assistants to stop deduction		
	that not authorized by JTK even though the employees have given written		
	consent with immediate effect. At the moment, company is yet to decide		
	on the need of Surau deduction therefore no application been made.		
	2. Only 3/32 have requested for blanked approval for salary deduction to		
	Human Capital Management Department. Seen the survey list and		
	application form.		
	3. Petty cash voucher, payment no: 190000131 dated 03/10/2019 to Sri		
	Utami for Pulangan Duit Sukan (RM 1.00) and interviewed Sri Utami on		
	the acknowledge receipt.		
	4. The establishment of operating units monthly checklist which covered		
	closing checkroll in every 1st day of the month to check on the checkroll		
	payment involved chief clerk and assistant manager.		
	5. Refunded the amount of RM 0.81 X 2 = RM 1.62 for both Sudar and Sumarray dated $01/(10/2010)$ in the path, each back. This is also have been		
	Sumarno dated 01/10/2019 in the petty cash book. This is also has been verified through interview.		
	been conducted to contractors (TBK Plantation & Perusahaan Mewah		
	Hijau)		

	Opportunity for Improvements		
OFI #	OFI # Description		
-	-		

Positive Findings			
PF #	PF # Description		
PF 1	PF 1 Good cooperation among the team during the audit.		

3.4.1 Status of Nonconformities Previously Identified and Observations

Summary of Total Number of Nonconformity				
Nonconformity				
NCR Ref #	1692792-201809-M1	Clause & Category (Major / Minor)	RSPO SCCS E4.2 Major	
Closed (Yes / No)	Yes	Date of nonconformity Closure	10/01/2019	
Statement of Nonconformity:	CB has not been informed incurred.	CB has not been informed on the projected overproduction of certified tonnage incurred.		
Requirement Reference:	The site shall inform the CE certified tonnage.	3 immediately if there is a pro	ojected overproduction of	
Objective Evidence:	Overproduction of certified	Sedenak Palm Oil Mill: Overproduction of certified tonnage recorded with the surplus of 53,672.98 mt compared with certificate volume of 153,544 mt from October 2017 to September		
Corrective Actions:	Establish computerized Data Dashboard System for compilation of Production/processing tonnage data to be updated online on monthly basis and to be shared with all relevant parties through Google Drive for online viewing, analysis and reconciliation			
Assessment Conclusion:	ASA2_1 verification: No overproduction issue. Based on the records of Todate FFB Received dated 28/9/2019 for FFB received from own certified, group certified and non-certified source sighted available. Other than own supplying estates (Sedenak, Ulu Tiram, Basir Ismail & Kuala Kabong), external suppliers including the sample sighted as following:			
	 Kebun Sedenak Peladang Kulai Guan Leng Ree Fong 			
	October 2018 – August 2019: Total FFB received: 379,767.51 mt Certified FFB: 135,992.80 mt Uncertified FFB: 243,774.71 mt Total FFB processed: 379,767.51 mt Total CPO produced: 79,355.83 mt Total PK produced: 20,867.96 mt Total CPO despatched: 59,870.98 mt Total PK despatched: 1,055.72 mt			



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Summary of Total Number	of Nonconformity		
Nonconformity			
NCR Ref #	1692792-201809-M2	Clause & Category	Indicator 4.6.6
		(Major / Minor)	Major
Closed	Yes	Date of nonconformity	10/01/2019
(Yes / No)		Closure	
Statement of Nonconformity:	Storage of pesticides not according to recognised best practices		
Requirement Reference:	 Storage of all pesticides shall be according to recognised best practices. All pesticide containers shall be properly disposed of and not used for other purposes (see Criterion 5.3). Best practices requirements references: i) Environmental Quality (Scheduled Waste) Reg 2005 (Regulation 9 - Storage of Scheduled Waste) ii) FAO (Food and Agriculture Organization) Manual (Pesticide Storage and Stock Control Manual) iii) Guidelines on storage of Hazardous Chemicals 2006 by DOSH Malaysia iv) Own Kulim (M) Berhad SOP 2nd Issue Dec 2016 Work Instruction for Chemical Store 		
Objective Evidence:	 Ulu Tiram Estate: New unused Lubricants and Scheduled wastes were stored in same store location without proper separation as per best practices Kuala Kabong Estate: Scheduled waste (SW 409) were stored together with agro-chemical such as Storm, Glyphosate and Ally without SDS, designated containment or container and signage in General Store and Tools Store. Sprayers changing room was used as Tools Store. 		
Corrections:	 Ulu Tiram Estate - Lubricant and schedule waste store was separated. Kuala Kabong Estate - Immediate action has been taken. All chemicals, scheduled wastes and tools have been isolated and placed to the right store. All tools are kept in tools store. Sprayers changing room only kept for sprayer clothes. 		
Assessment Conclusion:	ASA2_1 verification: From the implementation in Ulu tiram estate, the inspection was done by weekly as per evidence latest date 21/9/2019 and previously was on 16/9/2019. Inspection was done by mandore verified during interview. The training also been done properly dated 23 Sept 2019 attended by Store keeper.		

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Summary of Total Numb	er of Nonconformity			
Nonconformity				
NCR Ref #	1692792-201809-N1 Clause & Category Indicator 2.1.3			
		(Major / Minor)	Minor	
Closed	Yes	Date of nonconformity	03/10/2019	
(Yes / No)		Closure		
Statement of Nonconformity:	Lapses of implementation of Biogas Plant Laboratory.	of the following Acts / Regula	ations was sighted at the	
Requirement Reference:	A mechanism for ensuring compliance shall be implemented. Requirements: Occupational Safety and Health (Use and Standards of Exposure of Chemicals Hazardous to Health) Regulations 2000: - Section 9 (1) An employer shall not carry out any work which may expose or is likely to expose any employee to any chemical hazardous to health unless he has made a written assessment of the risks created by the chemical to the health of the employee.			
Objective Evidence:	Sedenak Palm Oil Mill: CHRA report conducted for Sedenak Mill on 11/3/2015 shown only the following chemicals being assessed: - Mobil Pegasus 710 - Coolant The Chemical Register dated 8/1/2015 shown 17 chemicals were in used such as COD Test Reagent, pH 4.01 Buffer Colour Solution, Visocolour Eco Alkalinity TA and etc. not being assessed.			
Corrective Actions:	Mill to seek consultation from KSTS for any new installations / new stations, in terms of regulations/ requirements and/or required actions to be done to comply with legal requirements and regulations.			
Assessment Conclusion:	ASA2_1 verification: The chemical that been used under Biogas available under new amendment CHRA (JKKP HQ/03/ASS/00/154-2018/064) dated 10-13 December 2018 prepared by HJH Noormahani Harun from QMSPRO Sdn Bhd. All chemical already been include under new CHRA, from progress report September 2018 dated 8 October 2018, the Biogas already been close due to leakage at Anaerobic Digester Tank (ADT No. 2) dated 13 Sept 2018. The Biogas was close until todate.			

Opportunity for Improvements				
OFI #	OFI # Description			
OFI 1	-			

3.4.2 Summary of the Nonconformities and Status

CAR Ref.	Category (Major / Minor)	P&C Indicator	Issued Date	Status & Date (Closure)
1692792-201809-M1	Major	SCCS E4.2	11/10/2018	Closed out on 10/01/2019
1692792-201809-M2	Major	4.6.6	11/10/2018	Closed out on 10/01/2019
1692792-201809-N1	Minor	2.1.3	11/10/2018	Closed out on 03/10/2019
1830966-201906-M1	Major	2.1.1	03/10/2019	Closed out on 24/12/2019

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3.5. Stakeholders Consultation

Stakeholder consultation involved internal and external stakeholders. External stakeholders were contacted by telephone to arrange meetings at a location convenient to them to discuss Sedenak Palm Oil Mill Certification Unit's environmental and social performance, legal and any known dispute issues. Meetings were conducted with stakeholders to seek their views on the performance of the company with respect to the RSPO requirements and aspects where they considered that improvements could be made. At the start of each meeting, the interviewer explained the purpose of the audit followed by an evaluation of the relationship between the stakeholders and the company before discussions proceeded. The interviewer recorded comments made by stakeholders and later was verified with the management team. Any comment which is not complying to the RSPO P&C requirements have been incorporated as an assessment finding.

Structured worker interviews with male and female workers and staff were held in private at the workplace in the mill and the estates. Fieldworkers were interviewed informally in small groups in the field. In addition, the wives of workers and staff were interviewed in informal group meetings at their housing. Separate visits were made to each of the local communities to meet with the village head and residents. Company officials were not present at any of the internal or external stakeholder interviews. A list of Stakeholders contacted is included as below.

List of Stakeholders Contacted		
Internal Stakeholders Field workers Mill workers NUPW representative Gender committee General workers Contractor's workers	Union/Contractors/Local Communities Local village (MPKK Kampung Melayu Sedenak) Neighbour estate (Kebun Sedenak Sdn Bhd) Contractor (Punitha Enterprise)	
Government Departments School (SK Nam Heng, SJK(T) Ladang Sedenak)	NGO So far no complaint/comment from NGO, therefore no NGO contacted.	

IS #	Description				
	Feedbacks:				
1	Schools				
	Schools has received full support from the management through the contribution. However, there are				
	some request such as:				
	 SK Nam Heng: Road widening in front of school and hump. 				
	SJK(T) Ladang Sedenak: Request to catch snake in store room, small plot for student's agriculture activity and humps in school compound.				
	Management Responses: Management noted on the request and will have action plan to implement it.				
	Audit Team Findings:				
	No other issue.				
	Feedbacks:				
2	MPKK Kampung Melayu Sedenak				
-	1. The exit road from mill to outside is oily.				
	2. There was an incident of broken bund in Sedenak POM which affecting the water source to the				
	villagers.				
	3. Other than that, the relationship between villagers and management is good. Management has				
	provides the paint and clean the mosque in Kampung Melayu Sedenak.				
	FELDA Ulu Tebrau				



	1. Management has maintained a good relationship with Felda villagers, for example is Kembara Mahkota Johor 2019.
	FELDA Bukit Batu
	Kuala Kabong Estate has given good support to the community by collaborating event such as Maulidur
	Rasul and Sukan Rakyat. Only one request been made which is to arrange the lorry avoiding peak hour
	(school times out) from using the main road for school children safety since an accident occurred last year.
	Management Responses:
	Management noted on the request and will have action plan to implement it.
	Audit Team Findings:
	Will be verified in the next surveillance assessment.
_	Feedbacks:
3	FFB supplier (Kebun Sedenak Sdn Bhd)
	1. Since there was an incident of broken bund in Sedenak POM occurred in the past 2 months, they
	have to send their FFB to other Kulim mill which was Sindora POM. However, the FFB price paid in
	Sindora is not as per agreement in Sedenak POM which is lower. Email on the price enquiry has
	been sent by Kebun Sedenak Sdn Bhd to Sedenak POM 2 months ago and by hand this week but
	yet to receive any respond.
	Electrical supplier (Maju Estate Supply Trading)
	Timing of work is in weekday for Johor state (Sunday) but weekend for most of the shops make it difficult
	to find spare parts.
	Management Responses:
	1. Mill management has escalated the issue to the Marketing Department and already responded to
	the e-mail explaining why there are differences in the FFB prices which are transportation charge
	and FFB quality.
	Noted on the request and will arrange the best time to implement the works.
	Audit Team Findings:
	Verified the correspondences between Kebun Sedenak Sdn Bhd and Kulim Marketing Department.
	Will be verified in the next surveillance assessment.
	Feedbacks:
4	Contractor (Punitha Enterprise)
-	1. Rubbish collection has been made 3-4 days in a week and will be sent from linesite to landfill.
	Contractor (Soko SK Enterprise)
	There were 8 contract workers in Basir Ismail Estate and stayed in the estate housing. So far, no complaint
	with regards of workers, payment, agreement, etc. Everything went well and estate has maintained a good
	relationship with the contractor.
	Management Responses:
	Management noted on the information and will continue the good practices.
	Audit Team Findings:
	No other issue.
	Feedbacks:
5	Contractor Worker in Ladang Ulu Tiram (Jono)
_	The salary payment from his boss (the contractor) is late which is sometimes at 15 th .
	Management Responses:
	Management will have a meeting and inform contractor immediately.
	Audit Team Findings:
	Will be verified in the next surveillance assessment.
	will be verified in the next surveillance assessment.

Formal Signing-off of Assessment Conclusion and Recommendation

The audit objectives have been achieved and the certificate scope remains appropriate. Based on the results of this audit, it is concluded that Sedenak Palm Oil Mill has yes with the RSPO P&C MY-NI 2014 & RSPO Supply Chain Certification Standard (June 2017) and audit criteria identified within the audit report. It is deemed that the management system continues to achieve its intended outcomes. Therefore, it is recommended that the certification of Sedenak Palm Oil Mill is approved and continued.

Report prepared by	Acceptance of Assessment Conclusion
Name:	Name:
Elzy Ovktafia Chairul	Salasah Elias
Company Name:	Company Name:
BSI Services Malaysia Sdn Bhd	Kulim Malaysia Berhad
Title:	Title:
Client Manager	Deputy General Manager
Signature:	Signature:
altaby	(I the undersigned, being the most senior relevant management representative of the operation seeking or holding certification, agree with the contents of this report and accept the liability in execution of the procedure in the report.)
Date: 05/01/2020	Date: 14/01/2020



Appendix A: Summary of Findings

Criterio	on / Indicator	Assessment Findings	Compliance
Princip	le 1: Commitment to Transparency		
Criterio			
		keholders on environmental, social and legal issues relevant to RSPO Criteria,	in appropriate
languag	es and forms to allow for effective participation in decisior	n making.	
1.1.1			Yes

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Criterion / Indicator		Assessment Findings	Compliance	
1.1.2	Records of requests for information and responses shall be maintained. -Major compliance	All operating units maintain records of information request and response. Request for information are attended promptly and confirmed by stakeholders interviewed. In both the mill and estates, there is an enquiry register record. Few records of requests being the recent transactions sighted available in all operating units such as Enquiry Register Record; for Sedenak Palm Oil Mill and supply bases.	Yes	
		 Sighted below sampled: 1. Inspection of Department of Environment to Sedenak POM on 17/09/2019. 2. JKKP Audit/Visit/Inspection Book (JH/04/04/610) at Sedenak Estate. 3. JKKP Audit/Visit/Inspection Book JH/06/04/2211 at Ulu Tiram Estate. 4. Laporan Lawatan Pegawai JKKP Ladang Basir Ismail at Basir Ismail Estate. 5. OSHA Book at Kuala Kabong Estate. 		
Manage	on 1.2: ement documents are publicly available, except where this e environmental or social outcomes.	is prevented by commercial confidentiality or where disclosure of information	would result in	

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1.2.1	Publicly available documents shall include, but are not necessary limited to: • Land titles/user rights (Criterion 2.2); • Occupational health and safety plans (Criterion 4.7); • Plans and impact assessments relating to environmental and social impacts (Criteria 5.1, 6.1, 7.1 and 7.8); • HCV documentation (Criteria 5.2 and 7.3); • Pollution prevention and reduction plans (Criterion 5.6); • Details of complaints and grievances (Criterion 6.3); • Negotiation procedures (Criterion 6.4); • Continual improvement plans (Criterion 8.1); • Public summary of certification assessment report; • Human Rights Policy (Criterion 6.13). • Major compliance –	There is a SPO (Sustainability Palm Oil) Transparency Program dated 04.09.2017 under Kulim Malaysia Berhad. The procedure is to meet the requirements of this criterion and when requested are readily available. The Corporate Department will ensure that the following documents do not impinge on confidentiality and will not cause detrimental sustainability or social outcomes. Among the documents made available for viewing are: a) Land title (held as hard copy by the property department) b) Health and safety plan c) Plans and impact assessment- environmental & social d) Pollution prevention plans e) Details of complaints and grievances f) Negotiation procedures g) Continuous improvement plan h) Biodiversity plans i) Policy documents (sustainability handbook) In addition to the website, company policies were also displayed at various locations of the operating units, for example, at mill offices, estates main notice boards and muster ground notice boards for employees and visitors to view. Records such as enquiry register, and record of government visits documented the visit or request from the stakeholders Polisi Insan; Signed by Executive Director; Date: 1/5/2018 - Polisi Konflik Kepentingan; Signed by Executive Director; Date: 1/5/2018 - Polisi Kemampana; Signed by Executive Director; Date: 1/5/2018 - Polisi Etika; Signed by Executive Director; Date: 1/5/2018 - Polisi Etika; Signed by Executive Director; Date: 1/5/2018 - Polisi Etika; Signed by Executive Director; Date: 1/5/2018 - Polisi Alam Sekitar; S igned by Executive Director; Date: 1/5/2018 - Polisi Alam Sekitar; S igned by Executive Director; Date: 1/5/2018 - Polisi Alam Sekitar; S igned by Executive Director; Date: 1/5/2018 - Polisi Alam Sekitar; S igned by Executive Director; Date: 1/5/2018 - Polisi Alam Sekitar; S igned by Executive Director; Date: 1/5/2018	Yes

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Criterio	on / Indicator	Assessment Findings	Compliance
		 Polisi Tiada Hadiah dan Keraian; Signed by Ex ecutive Director; Date: 1/5/2018 Polisi Pencegahan dan Pembasmian Gangguan Seksual di Tempat Kerja; Signed by Executive Director; Date: 1/5/2018 Polisi Berkaitan Keselamatan dan Kesihatan Pekerjaan; Signed by Executive Director; Date: 1/5/2018 Polisi Kilanan; Signed by Executive Director; Date: 1/5/2018 Right of Employees; Signed by Executive Director; Date: 8/1/2017 	
Criteria Growers			
Growers and millers commit to ethical conduct in all business operations and transactions.1.3.1There shall be a written policy committing to a code of ethical conduct and integrity in all operations and transactions, which shall be documented and communicated to all levels of the workforce and 			
Princip	le 2: Compliance with applicable laws and regulati	ons	
Criterio			

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2.1.1	Evidence of compliance with relevant legal	Legal	register covering the applicable local and international laws and	
	requirements shall be available.	-	ions are available. Compliance to each applicable law and regulation	Major
	- Major compliance -		tored by the operating units and head office sustainability team.	nonconformance
	·			
		Sample	e of licenses and permits checked at visited operating units:	
			Sedenak POM: JTK permit for electricity deduction permit refer	
			permit (9)dlm.PTKJB/10101/29571(PMT) dated 16 March 2012.	
		2.	Sedenak POM: JTK for salary deduction under Section 24,	
			Employment Act 1955 (Reference number: TK (NJ) U-21 dated	
			31/03/2019 for Kelab Sukan dan Rekreasi not more than RM	
			10.00/month for each worker that has applied.	
		3.	Sedenak POM: JTK permit for salary deduction under Section 24,	
			Employment Act 1955 (Reference number: TK (NJ) U-21 dated	
			31/03/2019 for Skim Khairat Keluarga Perbadanan Johor RM	
			5.00/month and premium package not more than RM 37.50/month	
			for each worker that has applied.	
		4.	Sedenak POM: JTK permit for salary deduction under Section 24,	
			Employment Act 1955 (Reference number: TK (NJ) U-21 dated	
			31/05/2019 for medical cost that exceeded the limit than the	
			company limit.	
		5.	Sedenak POM: JTK permit for overtime limit (160 hours) (Reference	
			No: PP5/29/003/20111) expired on 28.02.2013 and continue with	
			JTK permit (Reference No: (11) dlm. PTKJB/10101/29571 (PMT)	
			dated 26/02/2013.	
		6.	Sedenak Estate: JTK permit for salary deduction for MAA insurance,	
			khairat keluarga and Tambang Bas Sekolah (Reference no:	
			PP3/29/0201) dated 01.04.1999.	
		7.	Sedenak Estate: JTK permit for salary deduction for electricity bill	
			with subsidize rate of RM 12/month (Reference no: (11)	
			dlm.BMB.7/2/35/9 (2) dated 29/09/1984. New application for JTK	
			approval was made on 12/04/2017, 15/04/2018 and 24/01/2019	
			but so far the status is in progress. Further verification made with	

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the Johor Bharu JTK officer (Puan Norazean) on the phone,	
previous PIC (Puan Nor Cahaya) is no more available, therefore the	
estate is advised to resubmit again the application to her.	
8. Ulu Tiram Estate: JTK permit for salary deduction for Great Eastern	
Life (RM10/month) for 12 months (reference no: TK (NJ) U – 21	
dated 09/08/2018.	
9. Ulu Tiram Estate: JTK permit for salary deduction for Skim Khairat	
Keluarga Perbadanan Johor not more than RM 43/month (reference	
no: TK (NJ) U – 21 dated 09/08/2018.	
10. Ulu Tiram Estate: JTK permit for salary deduction for Skim Khairat	
Keluarga Perbadanan Johor RM 5/month and premium pay not	
more than RM 37.50/month. (reference no: TK (NJ) U – 21 dated	
31/03/2019.	
11. Ulu Tiram Estate: JTK permit for salary deduction for water bill after	
subsidy rate of RM10/pax for single and RM50/pax for family	
resident (reference no: TK (NJ) U – 21 dated 09/08/2018.	
12. Ulu Tiram Estate: JTK permit for salary deduction for electricity bill	
after subsidy rate of RM20/pax for single and RM60/pax for family	
resident (reference no: TK (NJ) U – 21 dated 09/08/2018.	
13. Ulu Tiram Estate: JTK permit for salary deduction for Tabung Haji	
saving not more than RM160/month (reference no: TK (NJ) $U - 21$	
dated 09/08/2018.	
14. Ulu Tiram Estate: JTK permit for salary deduction for Temple fund	
not more than RM4/month (reference no: TK (NJ) U – 21 dated	
09/08/2018.	
15. Ulu Tiram Estate: JTK permit for salary deduction for Kelab Sukan	
dan Rekreasi not more than RM 10/month (reference no: TK (NJ)	
U – 21 dated 31/03/2019.	
16. JTK Permit: Surat Akuan Penerimaan Peralatan Permainan Dan	
Pembelajaran Untuk Pusat Asuhan Kanak-Kanak di Ladang.	
17. EHA Certificate: Lembaga Pendaftaran Pembantu-Pembantu	
Rumah Sakit Ladang (certificate no: Q1545) on 06/03/1987.	
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 Basir Ismail Estate: JTK permit for salary deduction for Skim Khairat Keluarga Perbadanan Johor RM 5/month and premium pay not more than RM 37.50/month. (reference no: TK (NJ) U – 21 dated 31/03/2019. Basir Ismail Estate: JTK permit for salary deduction for Kelab Sukan dan Rekreasi not more than RM 10/month (reference no: TK (NJ) U – 21 dated 31/03/2019. Basir Ismail Estate: JTK permit for salary deduction under Section 24, Employment Act 1955 (Reference number: TK (NJ) U-21 dated
 02/05/2019 for medical cost that exceeded the limit than the company limit. 21. Basir Ismail Estate: JTK permit for salary deduction under Section 24, Employment Act 1955 (Reference number: (4) dlm. PTKJB/10101/34989 (PMT)) dated 27/08/2012 for Surau, Khairat Bulanan Khairat Insuran Skim AMECU dam Tabung Unit.
Bulanan, Khairat Insuran Skim, AMESU dan Tabung Haji. 22. Basir Ismail Estate: JTK permit for salary deduction under Section 24, Employment Act 1955 (Reference number: (2) dlm. PTKJB/10101/34989 (PMT)) dated 18/01/2012 for Kelab Sukan, Khairat, Surau & Bil Elektrik.
 23. Kuala Kabong Estate: JTK permit for salary deduction under Section 24, Employment Act 1955 (Reference number: PP3/29/001/2008) dated 14/02/2008 for water and electricity not more than RM50/month. 24. Kuala Kabang Estate: JTK permit for salary deduction under Section
 24. Kuala Kabong Estate: JTK permit for salary deduction under Section 24, Employment Act 1955 (Reference number: PP3/29/002/2008) dated 14/02/2008 for Surau not more than RM1.00. 25. Kuala Kabong Estate: JTK permit for salary deduction under Section
24, Employment Act 1955 (Reference number: TK (NJ) U – 21 dated 31/03/2019 for Skim Khairat Keluarga Perbadanan Johor RM5/month and premium package not more than RM37.50/month).

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26. Kuala Kabong Estate: Lembaga Pendaftaran Pembantu-Pembantu	
Hospital Estate (Registration no: Q1966 dated 27/08/2008 for	
Yahaya bin Saari).	
27. Kuala Kabong Estate: JTK permit for salary deduction under Section	
24, Employment Act 1955 (Reference number: TK (NJ) U – 21	
dated 31/03/2019 for Kelab Sukan dan Rekreasi not more than	
RM10/month.	
28. Sedenak Mill: License CePPOME- CePPOME/00139	
29. Sedenak Mill: License for AESP – NW-SRO-AE-R-1192-R valid till 20	
August 2021 & NW-HQ-AE-2433-M valid till 22 Oct 2019.	
30. Sedenak Mill: License for Engine Driver gred 1	
31. Sedenak Mill: MPOB license – 500058304000 valid till 31/12/2019	
32. Sedenak Mill: Diesel License – KPDNHEP.J-	
JB/26/05A/11/1057(P/D) (P12) valid until 15 Jan 2020.	
33. Sedenak Mill: (MSA Altair 5X) Gas Tester last calibrate on 10 May	
34. Sedenak estate: MPOB license 501224 -702000 valid until	
31/3/2020	
35. Sedenak estate: License for abstraction river water valid until 31	
December 2019.	
36. Sedenak estate: JH PMT 22735 valid until 22 Sept 2020	
37. Sedenak estate: License for Toll referred 00947 valid 31 December	
2019 20. Sedensk – ostatov – Diesel/Datvol – Liepper (KDDNKK 1	
38. Sedenak estate: Diesel/Petrol License (KPDNKK.J-	
JB/26/5A/11/248(P/D)(P12)) valid until 30 Mac 2020. 39. Sedenak estate: License for AGT –NW-NJHR-AGT-R-0565-Q valid	
until 14/11/2020	
40. Ulu Tiram Estate: MPOB license 501257302000 valid until31 March	
41. Ulu Tiram Estate: KPDNKK license PDNHEP.J-JB/26/05A/11 for	
diesel and Fertiliser was available valid until 9 Oct 2019	

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42. Ulu Tiram Estate: Weighbridge license B1241292 valid until 14 August 2019	
43. Ulu Tiram Estate: Air compressor JH PMT 22863 valid until 22 July	
2019 44. Basir Ismail Estate: KPDNKK.JKTG/Permit 0153 (PD) for Diesel valid	
until 10 March 2020	
45. MPOB license 501258102000 valid until 31 March 2020	
46. License for Air compressor JH PMT 24676 valid until 16/9/2020	
47. Kuala Kabong Estate: MPOB License 503896302000 valid until 31 March 2020	
48. Kuala Kabong Estate: Diesel and Petrol license referred to 851(P/D) valid until 9 May 2020.	
49. Kuala Kabong Éstate: PMT license for PMT-JH/19 80376 valid until 11 Sept 2020.	
50. Kuala Kabong Estate:	
51. Weighbridge calibration from Metrology Corporation Malaysia Sdn Bhd. Valid until 8 Oct 2020.	
However, some of the legal requirements were found not yes as below:	
 In Sedenak POM: Sighted pay slips sampled shown deduction categorized as Advance amounting for Rodi Hartono (RM202 – Aug; RM202 – Jun 19; RM202 – Apr 19), Muhammad Shafik bin Salman (RM302 – Aug 19; RM202 – Jun 19; RM252 – Apr 19) and Edi Jaya Saputra (RM202 – Aug; RM202 – Jun 19; RM202 – Apr 19). Records of Workers Monthly Surau Contribution and interview with workers and payroll staff confirmed that the actual advance paid was only RM200 whilst RM2 was for Surau contribution where the JTK permit for Surau was not obtained. 	

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Criterio	n / Indicator	Assessment Findings	Compliance
		2. In Kuala Kabong Estate, it was found that, a worker, Sri Utami was deducted RM2 for Sukan contrary to the agreement between Estate and Sri Utami sighted for only RM1 in June 2019 pay slip. In Ulu Tiram Estate, the payment for Public Holiday pay on August 2019 for Sudar & Sumarno were short of RM1.62 for both workers (pekerja Perusahaan Mewah Hijau).	
2.1.2	A documented system, which includes written information on legal requirements, shall be maintained. - Minor compliance -	All operating units maintain documented system for identifying, evaluating, reviewing and updating applicable regulations and other requirements. Legal and Other Requirement Register dated 31 August 2019 was sighted at the visited operating units. As to date there was no changes of legal incorporated in the register.	Yes

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Criteri	on / Indicator	Assessment Findings	Compliance
2.1.3	A mechanism for ensuring compliance shall be implemented. - Minor compliance -	Assessment at the Sedenak Biogas Plant Laboratory found Occupational Safety and Health (Use and Standards of Exp Chemicals Hazardous to Health) Regulations 2000 has not been in particular:	that the posure of Yes
		Section 5 (1) An employer shall identify and record in a register all hazardous to health used in the place of work; and	chemicals
		Section 9 (1) An employer shall not carry out any work which ma or is likely to expose any employee to any chemical hazardous unless he has made a written assessment of the risks create chemical to the health of the employee.	to health
		Evaluation of legal requirements and compliance status we requirement is monitored by operating units, Sustainability Te Department and head office audit Department. Evaluation of com- part of the audit checklist as the sustainability team was assigned RSPO P&C requirements. The latest internal audit was conducted estate and the report is available for review. Internal audit is av per below detail:-	am, OHS ipliance is d to cover d for each
		Estate/Mill Date internal aud	it
		Sedenak Mill 26/8/2019	
		Sedenak estate 26/8/2019	
		Kuala kabong, Basir ismail27/8/2019	
		Ulu tiram estate 22/8/2019	

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implemented. - Minor compliance -	Tracking system available to identify changes in the relevant regulations through head office, sustainability team, website information and the	
- Minor compliance -		Yes
	information are communicated from the Head Office. Kulim (Malaysia) Berhad have centralised system for tracking any changes in the law. The tracking law person incharge is Miss Handayani Bagong (RMC/COM/GM/18/10) dated 27/6/2018 who will maintain the changes in laws and updated the Legal and other requirement. For Basir Ismail Estate, the tracking law person incharge is Miss Nurfazliwati Suzana Zainal(RMC/COM/GM/18/09) dated 27/6/2018. No changes from previous surveillance.	

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2.2.1	Documents showing legal ownership or lease, history of land tenure and the actual legal use of the land shall be available. - Major compliance -	 Sedenak Mill 13.07 Ha including, water pond, Pome, Mill and Bioplant. In <u>Sedenak Estate</u> Documents showing legal ownership total 10 titles. Quit rent for 2018 has been paid by HQ as per Debut Note Ref. # R003; Dated 20/3/2018. Sighted samples: Title # 354796; Mukim: Sedenak; Lot # 817; Area: 1,225.3881ha; Date registered: 24/7/2009 Title # 237392; Mukim: Sedenak; Lot # 964; Area: 21.4357ha; Date registered: 27/12/2007 Title # 237337; Mukim: Sedenak; Lot # 969; Area: 1.6617ha; Date registered: 27/12/2007 Title # 237337; Mukim: Sedenak; Lot # 969; Area: 1.6617ha; Date registered: 27/12/2007 Ulu Tiram Estate Area statement 26/4/2017: Planted: 501.66ha; Area statement 2/7/2018: Planted: 478.08ha. Documents showing legal ownership total 29 titles. Quit rent for 2018 has been paid by HQ as per Debit Note Ref. # S61571; Dated 20/3/2018. Sighted samples: Title # GN 96631: Lot # PTD 16; Area: 20.69 ha; Date registered: 15/10/1996 Title # CT560: Lot # PTD 17; Area: 8.21 ha; Date registered: 27 Oct 2005 Title # CT564: Lot # PTD 1175; Area: 8.23; Date registered: 20 Sept 2005 Title # H.S(D) 358854: Lot # PTD 105798; Area: 144.52; Date registered: 	Yes
		 Title # H.S(D) 358854: Lot # PTD 105798; Area: 144.52; Date registered: 7 August 2003 Basir Ismail Estate: Area statement 15/1/2019: Planted: 2,906.77ha; Documents showing legal ownership total 29 titles. Sighted samples: Title # 105258; Mukim: Sungai Tiram; Lot # 806; Area: 217.8217ha; Date registered: 15/6/2004 Title # 22664; Mukim: Sungai Tiram; Lot # 1419; Area: 1061.4888ha; Date registered: 13 March 1968 Title # 29320; Mukim: Sungai Tiram; Lot # 1519; Area: 1607.3691ha; Date registered: 10 Jan 1989 	

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Criterion / Indicator	Assessment Findings	Compliance
	<u>Kuala Kabong estate</u> Area statement Jan 2019: Planted 1622.70 ha : Document showing legal ownership total 1 title. Sighted samples: -Title # 41938; Mukim Bukit Batu; Lot # 10294; Area: 1718.32ha date registered 27 December 2007.	

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Criteri			Assessment Findings				
2.2.2	Legal boundaries shall be clearly demarcated and visibly maintained. - Minor compliance -	All the Estates possessed maps showing the locations of boundary stones/pegs that have been physically located and marked. Inspection of boundary stones/markers during the field visits confirmed that they were clearly marked and maintained.					Yes
		No	Estate	Boundary site	Neighboring properties		
		1	Sedenak	P01/Block 6	Smallholder		
				P01/Block 5	Kg Melayu Sedenak		
		2	K Kabong	Pineapple farm	P01/Block 4		
				Smallholder	P02/Block 2		
				Smallholder	P01/Block 1		
		3	Basir Ismail	P98B/Block 1	Pulada Camp		
				P13/Block 1	Kg Air Putih		
		4	Ulu Tiram	P89/Block 1	FELDA Ulu Tebrau		
				P12/Block 1	Pelangi Indah Development		
.2.3	Where there are or have been disputes, additional	Group E There is	states Dept via s no dispute re	letter dated 12/11/0 ecorded and observ	ed. Interview conducted wit	:h	
	proof of legal acquisition of title and evidence that fair compensation has been made to previous owners and occupants shall be available, and that these have been accepted with free, prior and informed consent (FPIC). - Minor compliance -	surroun	-	ers confirmed that	there is no land dispute ha	ld	Yes
2.2.4	There shall be an absence of significant land conflict, unless requirements for acceptable conflict resolution processes (see Criteria 6.3 and 6.4) are implemented and accepted by the parties involved. -Major compliance		ding stakeholde		ed. Interview conducted wit there is no land dispute ha		Yes

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Criteri	on / Indicator	Assessment Findings	Compliance
2.2.5	For any conflict or dispute over the land, the extent of the disputed area shall be mapped out in a participatory way with involvement of affected parties (including neighbouring communities where applicable). -Minor compliance	There is no dispute recorded and observed. Interview conducted with surrounding stakeholders confirmed that there is no land dispute had occurred.	Yes
2.2.6	To avoid escalation of conflict, there shall be no evidence that palm oil operations have instigated violence in maintaining peace and order in their current and planned operations. -Major compliance	There is no dispute recorded and observed. Interview conducted with surrounding stakeholders confirmed that there is no land dispute had occurred.	Yes
	on 2.3: the land for oil palm does not diminish the legal rights, cus	tomary or user right of other users without their free, prior and informed con	sent.
2.3.1	Maps of an appropriate scale showing the extent of recognized legal, customary or user rights (Criteria 2.2, 7.5 and 7.6) shall be developed through participatory mapping involving affected parties (including neighbouring communities where applicable, and relevant authorities). - Major compliance -	Maps of appropriate scale showing extent of recognized legal rights was established within Sedenak complex.	Yes

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Criteri	on / Indicator	Assessment Findings	Compliance
<u>Criteri</u> 2.3.2	 on / Indicator Copies of negotiated agreements detailing the process of free, prior and informed consent (FPIC) (Criteria 2.2, 7.5 and 7.6) shall be available and shall include: a) Evidence that a plan has been developed through consultation and discussion with all affected groups in the communities, and that information has been provided to all affected groups, including information on the steps that shall be taken to involve them in decision making; b) Evidence that the company has respected communities' decisions to give or withhold their consent to the operation at the time that this decision was taken; c) Evidence that the legal, economic, environmental and social implications for permitting operations on their land have been understood and accepted by affected communities, including the implications for the legal status of their land at the expiry of the company's title, concession or lease on the land. 	Assessment Findings Kulim has developed the procedure i.e. SOP on Negotiations Concerning Compensation Program dated 04/09/2007. There is no land dispute issue occurred since the last audit.	Yes
2.3.3	 Minor compliance - All relevant information shall be available in appropriate forms and languages, including assessments of impacts, proposed benefit sharing, and legal arrangements. -Minor compliance 	There is no land disputed recorded and it has been confirmed during stakeholder interview.	Yes
2.3.4	Evidence shall be available to show that communities are represented through institutions or representatives of their own choosing, including legal counsel. -Major compliance	There is no land disputed recorded and it has been confirmed during stakeholder interview.	Yes



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Criterio	on / Indicator	Assessment Findings	Compliance
Princip	le 3: Commitment to long-term economic and final	ncial viability	
Criterio	on 3.1:		
There is	an implemented management plan that aims to achieve l		
3.1.1	A business or management plan (minimum three years) shall be documented that includes, where appropriate, a business case for scheme smallholders. - Major compliance -	Annual business plan in the form of annual budget and the projection for 5 years (2020 – 2024) were prepared as guidance for future planning. In estate the business plan was include harvesting, vehicles, operation including medical expenses, upkeep and cultivation. Verified that the business plan contains FFB throughput, mill utilization rate, CPO, OER and KER, costs of production, and CAPEX.	Yes
3.1.2	An annual replanting programme projected for a minimum of five years (but longer where necessary to reflect the management of fragile soils, see Criterion 4.3), with yearly review, shall be available.	In Sedenak estate, no replanting until 2022, the replanting will be started on 2023 with total hectarage 404.9 ha. For Ulu tiram estate, there are no replanting within this 5 years (2019 – 2024). The replanting will be started on 2036 at field P11 (29.98ha).	Yes
	- Minor compliance -	Replanting programme was available for Basir Ismail, replanting programme 5 years from 2019 until 2024. Basir ismail will have replanting on 2021 with hectarage 322.31 ha.	
		Replanting programme was available for Kuala Kabong, replanting programme 5 years from 2025 until 2030. Kuala Kabong will have replanting on 2026 with hectarage 218.54 ha at Field P99.	
Princip	le 4: Use of appropriate best practices by growers	and millers	
Criterio	on 4.1:		
Operation	ng procedures are appropriately documented, consistently	implemented and monitored.	

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Criteri	on / Indicator	Assessment Findings	Compliance
4.1.1	Standard Operating Procedures (SOPs) for estates and mills are documented - Major compliance -	Sedenak Palm Mill uses its Mill Operation Manual that includes SOP, Work Instruction (19) and Sustainable Palm Oil Guidelines (13) as a guidance document to operate the mill.	Yes
		Estates use Kulim (M) Berhad Agricultural manual updated 1st July 2013 that covers land preparation, planting material, upkeep, harvesting and transport, etc. It also has implemented 28 OSH Safe Operating Procedures for Workshop, Stores (Chemical, General Waste, Schedule Waste, Fertiliser), Landfill site, Water Pump House, Cleaning Water Tank, Use of Fertiliser that contains Rock Phosphate and Crystalline Silica, Use of Grass Cutting/Trimming Hedges/Fogging Machine and other light machines, etc. The procedure was same asper previous years, no changes.	
4.1.2	A mechanism to check consistent implementation of procedures shall be in place. - Minor compliance -	Inspection at the field and mill confirm that the SOPs, Work Instructions and Guidelines are being implemented. Assistant Managers, Supervisors and Mandores at both mill and estates level carry out daily supervision monitoring the implementation as part of their duty and the following reports sighted are evidence of recording required. a) Daily / monthly production & financial report at both mill and estates. b) Daily and monthly lab analysis report at mill.	Yes
		Agronomist report 1/19 by Muhammad Shukri Rahman dated 11 March 2019. This report cover Pre nursery, Main Nursery, Culling and others activities. Other assessment to ensure consistent implementation of procedures was PI Visit (report ref: SS/LSDK/1/2019) dated 21 April 2019, from the report comment regarding to Ganoderma infection average infection was 4.74% however in field P01,P04A and P05 was high in infection need to conduct deboling to confine the infection. Same also in Basir Ismail, PI report (SS/LBI/3/2019) dated 23 Sept 2019.	
4.1.3	Records of monitoring and any actions taken shall be maintained and available, as appropriate. - Minor compliance -	All visited estates and the mill maintained all the above records including the administrative documents in either soft or hard copies in the office. They are maintained for a minimum of 10 years.	Yes

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Criterio	on / Indicator	Assessment Findings	Compliance
4.1.4	The mill shall record the origins of all third-party sourced Fresh Fruit Bunches (FFB). - Major compliance -	Sedenak POM continued to maintain record of origins of all third party sourced Fresh Fruit Bunches (FFB). There are total 14 Traders and 8 Smallholders.	Yes
Criterio Practices		ertility to, a level that ensures optimal and sustained yield.	
4.2.1	There shall be evidence that good agriculture practices, as contained in Standard Operating Procedures (SOPs), are followed to manage soil fertility to a level that ensures optimal and sustained yield, where possible. - Minor compliance -	Good agriculture practices which follows the Kulim (M) Berhad Agriculture Manual dated July 2013 contains Standard Operating Procedures to ensure soil fertility is managed to a level that ensure optimal and sustained yield. The implementation of SOPs is checked during daily inspection by staff as well as by internal audits.	Yes
		The practices include among others the following; a) Soil survey and map including topography details b) Leaf sampling and nutrient analysis c) Fertilizer recommendation by the Agronomist d) Fertilizer application program/implementation e) Monthly/annual yield statistics analysis f) Roads, Drains, Bridges, Culvert and Fences g) Soil Conservation The recommendations for improvements are given through the Plantation Inspectorate and Agronomist reports. Records were sighted and verified. No changes during verification.	

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Criteri	on / Indicator	Assessm	ent Findi	ngs				Compliance
4.2.2	 Records of fertiliser inputs shall be maintained. Minor compliance - 	captured application and numb program below; fig	via costin n date, fie per of app and applie ures in kg	g book an eld number licators. Al cation reco	d store issu , dosage ap l assessed e rds. Details stated and re	ance. Reco plied per p states mai of sample	ords of application is ord details also show palm, type of fertilizer ntained their fertiliser d field are as shown psage /palm. Fertiliser	Yes
		Field		Fertil	iser type		Date of	
			AS	MOP	Mix 2+B	GML	Implementation	
		P00	2.25	1.75	0	0	Jan 2019	
		P05	2.5	1.25	2.25	2.00	Feb 2019	
		P06	2.5	1.25	2.25	0	Feb 2019	
		Field	AS	Fertil MOP	iser type KIE	HGFB	Date of Implementation	
		P09	2.00	1.5	1.00	0.10	July	
		P10	2.10	1.5	1.00	0.10	Aug	

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Criteric	on / Indicator	Assessment Findings	5		Compliance
4.2.3	There shall be evidence of periodic tissue and soil sampling to monitor changes in nutrient status. - Minor compliance -	visited estates to perfor done to monitor cha	t from Agronomy Advisory and S rm foliar and soil sampling as sl anges in nutrient status pric e forthcoming year as below:	nown below. This is	Yes
		Estate	Report No	Report Date	
		Sedenak estate	SI/1908/0193-0196	9/8/2019	
		Ulu Tiram estate	SI/1701/0001-0004	23/1/2017	
		Basir Ismail Estate	SI/1904/0106-0109	25/4/2019	
		Foliar Sampling Estate Sedenak estate Basir Ismail Estate	Report No LI/1808/SDK/0975-0984 LI/1904/BI/0490-0499	Report date 29/8/2018 24/4/2019	
1.2.4	A nutrient recycling strategy shall be in place, and may include use of Empty Fruit Bunches (EFB), Palm Oil Mill Effluent (POME), and palm residues after replanting. - Minor compliance -				

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Criteri	on / Indicator	Assessment Findings	Compliance
4.3.1	Maps of any fragile soils shall be available. - Major compliance -	Within the Sedenak Certification Unit, fragile soils are only present at Kuala Kabong Estate. In terms of area, no peat soil in Sedenak estate, in sedenak estate there are 14 type soil and major type soil was Siri Bungor (10.24%), Siri Rengam(21.82%) and Siri Tai Tak (27.27%). Soil map was establish on 23 June 2019 by Semi Detailed Soil Map (DOA), 2012.	Yes
4.3.2	A management strategy shall be in place for plantings on slopes above a certain limit (this needs to be soil and climate specific). - Minor compliance -	Management strategy for planting on slopes are referred to in Kulim (M) Berhad Agriculture Manual, Procedure A-07 Terrace and Platform Construction. Slope areas are constructed with terrace and stop bund. Planting terraces had been constructed where slope >7°. Fields are established with cover crops such as mucunna and planting of soft grasses in interlines to prevent soil erosion. In Sedenak estate, the slopes in estate flat area 9.55%, undulating (2-6 degree) 42.68% and undulating (6-12 degree) 47.31% and Hilly area was 0.46% as per Map dated 5 Aug 2018.	Yes
4.3.3	A road maintenance programme shall be in place. - Minor compliance -	Road Maintenance programme was available in estate to ensure road in good condition, in Labis Bahru last road maintain done on Sept 2019 in field P01 (250.00 Ha), P04 (21.00 Ha) and P04A (155.00 Ha).	Yes

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Criteri	on / Indicator	Assessment Findings	Compliance
1.3.4	Subsidence of peat soils shall be minimised and monitored. A documented water and ground cover management programme shall be in place. - Minor compliance -	Kulim Plantations has established in its Agricultural Manual, Procedure A19 – Monitoring Subsidence of Peat Soils and this procedure had been implemented. There are 6 Subsidence Pole Points installed throughout the peat area. Readings are taken at 6monthly interval. Likewise, Procedure A18 – Water Management Plan in Peat Areas is used to provide extensive and effective drainage system in peat soil in order to maintain the water levels during dry period and to drain out the excess water during wet period.	Yes
		To conserve moisture, a series of weirs are constructed across the collection drains to hold back water and raise the water-table to within 50-75 cm from the surface. Water level monitoring pole is erected in the middle of the weir. Daily water level at each weir is recorded.	
		The weirs sighted in the field are made of sandbags. To regulate the height of the water table, wooden planks/sandbags, acting as sluice gates, are slotted into the desired level. Except for periodic flushing of acidic water during the rainy seasons, the blocks are maintained at the predetermined level at all times.	
		Assisted by the water gates (5 nos.) at the discharge ends of the main drains, the weirs are very effective in minimizing the adverse effects of the moisture stress.	
		During verification sampling, Subsidence of peat soil monitoring at SPD 2 P02/03 been monitored by 4 month once, last monitoring record was on 25/9/2019. Water table been monitored at road no 3 at Field P00/04 dated 2 Oct 2019 and 4 Sept 2019.	
4.3.5	Drainability assessments shall be required prior to replanting on peat to determine the long-term viability of the necessary drainage for oil palm growing. - Minor compliance -	See criterion 3.1.2 above. No replanting is envisaged in the next 5 years. Replanting will be start on 2026.	Yes

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Criterie	on / Indicator	Assessment Findings	Compliance
4.3.6	A management strategy shall be in place for other fragile and problem soils (e.g. sandy, low organic matter, acid sulphate soils). - Minor compliance -	Kulim already establish manual for peat management as per Kulim Agriculture Manual Section A18 dated 1 July 2013. At Kuala Kabong Estate the Gajah Mati soil series in at undulating areas. The Management strategies adopted are Maximizing palm biomass retention/ recycling such as apply biocomppost at 7MT/Ha and apply EFB at 30MT/Ha. Maintaining good non-competitive ground cover. Proper frond heap stacking such as contour/L-shaped stacking for straight line planting and also regular road maintenance.	Yes
	on 4.4: Is maintain the quality and availability of surface and grou	ind water.	

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4.4.1	An implemented water management plan shall be in	Th	e mill water	r manademo	nt nlan hac	been established with the recent				
4.4.1	place.					g others the plan therein has	Yes			
	- Minor compliance -		iphasized;	01 01/0/2	019. Among		165			
			•	ator harvost	ina for cleani	na purposes				
			a) Rain water harvesting for cleaning purposes,b) Water from the reservoir for the mill operations							
			c) Water from pond and treated for human consumption							
						n water efficiency consumption,				
						etain the reservoir optimal capacity.				
						ight/water pollution and				
			i) includ							
		Th	e estates s	imilarly poss	essed the fo	bllowing water management plan.				
					ne following i					
			J	<u> </u>	5					
			Source	Activity	Threat	Action Plan				
		1	Reservoir	Chemical	Pollution	Enforcement of buffer zone as				
			/pond/	mixing	Draught	non-spraying activities.				
			SAJ/Rain	_	Wastage					
				Boiler -	Water	Effluent analysis as required by				
				productio	pollution	DOE.				
				n of steam						
				General	Pollution	Follow WI & SOP to avoid water				
				Upkeep	Draught	pollution.				
					Wastage	Follow SW SOP to avoid				
						pollution caused from SW.				
				Line site	Pollution	Every house is supplied with				
					Draught	containers.				
					Wastage	To schedule water supply to				
						avoid wastage.				
						Awareness on water usage				
						efficiency.				

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Criterion / Indicator	Assessment Findings	Compliance
Criterion / Indicator	Assessment Findings Image: System. Image: System.	Compliance Outsource from neighboring estates. Periodic desilting Building of sand bags at specific points to contain water (weirs) Prohibit workers from activities
	pollution	at water source Drinking water analysis. Monitor condition of septic tank Adhere SW management procedure to avoid pollution caused by SW.

4.4.2

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Protection of water courses and wetlands, including Protection of water courses and wetlands, including maintaining and maintaining and restoring appropriate riparian and restoring appropriate riparian buffer zones has been verified at CU estates. Yes other buffer zones (refer to national best practice and Riparian buffer zones have been identified and demarcated. No chemicals national guidelines) shall be demonstrated. and fertilizer application observed been used in their maintenance. In some - Major compliance areas Guatemala/vertivar grasses were grownd along the river banks. Guidelines of the width of the rivers and natural courses to be protected have been illustrated in the SOP revised dated 01/11/2018. The buffer zones established are as following: No River width Buffer zone 1 50 meters >40 meters 2 20 - 40 meters 40 meters 3 10 - 20 meters 20 meters 4 5 - 10 meters 10 meters 5 < 5 meters 5 meters Buffer zones were protected. Areas visited for both the estates as tabled below; No Estates Field no Location Ulu Tiram Sg Tiram P86 Block 1 1 P12 Block 2 Sq Tiram Sq Skudai P01/Block 6 2 Sedenak P06/Block 2 P01/Block 3 3 Basir Ismail Sq Redan P98B P97/Block 3 Natural stream P02/Block 4 4 K Kabong Natural stream P00/Block 2

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	detection of ecord of both <u>Ulu Tiram Es</u>	the estates		ails belov		ater cours
	26/9/2019	ldle		POI	nts	
	Parameter	unit	Pt A	Pt B	Pt C	Pt D
1	Phosphate	mg PO4/L	0.32	0.48	0.47	-
	Nitrate nitrogen	mg NO3N/L	0.36	0.63	0.46	-
·			1			
	K Kabong Es 20/9/19	tate		Poi	nts	
	Parameter	unit	Pt A	Pt B	Pt A	Pt B
1	Phosphate	mg PO4/L	3.61	2.18	1.68	0.88
	Nitrate nitrogen	mg NO3N/L	0.04	0.04	0.04	2.90
·		_				
No	Basir Ismail I	Estate			nts	
	19/9/19			edan		Serai
	Parameter	Unit	Pt A	Pt B	Pt A	Pt B
1	Phosphate	mg PO4/L	1.05	1.14	1.11	1.35
	Nitrate nitrogen	mg NO3N/L	0.50	1.60	0.12	0.37

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	nanagement of B								
	ing dated 21/8/1								
	in the weekly monitoring of the HCV buffer zones areas. Records made in "Supervision On HCV /Buffer Zones." Records of both sighted Aug/Sept								
	. Among others n				DOULT	signited <i>i</i>	Aug/Sept		
) Regular inspec								
) Monitor water								
) Track, measur				ound riv	/er			
d) Train and edu	cate work	ers.						
Simila	arly the mill takes	samples f	rom 2 no	oints of Ur	ostream	and Dow	Instream		
	enak Estate P04/								
	ed with Sedenak I								
		Sedenak		<u>19 upstrea</u>					
	Month	BOD	COD	arameters PH	SS	TS			
	1 Jan	21	30	6.4	<u> </u>	160			
	2 Feb	17	- 30 - 47	7.5	40	156			
	3 Mac	7	8	7.7	92	104			
	4 April	, 19	56	7.6	8	32			
	5 May	<6	12	6.7	NA	344			
	6 June	<6	6	6.8	NA	136			
		Sedenak M							
	Month			arameters					
	4 2	BOD	COD	PH	SS	TS			
	1 Jan	12	28	5.2	72	172			
	2 Feb 3 Mac	15 10	63 25	7.0 7.6	40 48	116 56			
	4 April	22	25 60	7.6	<u>48</u> 36	204			
	Ч Арн	22	00	7.5	20	204			

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Criterion / Indicator	As	ssessmei	nt Findin	js					Compliance
		5	May	<6	5	10 6.9	NA	300	
		6	June	<6	5	<3 6.6	NA	176	
	on ad	10/6/201	19. Analys ie presen	s inclu	des the	nples are tal e above for t content. <i>A</i>	he upstrea	m/downstre	eam in
					Sede	nak Mill			
	P	Parameter	· Un	t Re	sults	Regulation			ts
						raw water	drinkii wate	-	
	1	. PH	-	[5.9	5.5-9.0	7.3	7.1	
	2	2 Turbidi	ity -	8	8.5	1000	0.5	1.1	
	3	B Alumin	iu NT	l l	ND	-	<0.2	ND<0).
		m		<	:0.2			2	
	4	Chorine	e mg	L	-	-	0.9	1.5	
	5	Coli for	rm mg,	L	90	5000	<10	ND<1	0
	6	E coli	MPI m		0<10	5000	<10	ND<1	0
		•	•	•			·	•	

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Criteri	on / Indicator	Assess	sment Findings				Compliance
4.4.3	Appropriate treatment of mill effluent to required levels and regular monitoring of discharge quality, especially Biochemical Oxygen Demand (BOD), shall be in compliance with national regulations (Criteria 2.1 and 5.6). - Minor compliance -	operator standar observe the effl Sedena require dischar corresp	fluent treatment plat or in charge revealed rd operation proced ed, and flow meter r luent and submits to ak Palm Mill DOE lic ment is for the BOD ge were compliance ondence dated 29/8 ance. The mill expect rified.	ed that the ure and lega reading was DOE throug ense 004532 to be less th e within par 8/19 with the	operation was al requirement recorded daily h ' <i>Borang Per</i> 2 was for land an 100 mg/l. rameter limit. DOE on the E	s in accordance with s. No over flow way w. The mill monitoring application and the the results from fin The Mill had mad BOD level of 100 mg	ch Yes as 19 7'. ae al le /I
			Sample date	07/4/19	05/5/19	11/6/19	
				•		/ ~/	
			PH	8.50	8.40	8.30	
			PH BOD	8.50 325	8.40 196	8.30 255	
			BOD	325	196	255	
			BOD COD	325 3380	196 1866	255 3153	
			BOD COD Total solids	325 3380 10888	196 1866 9464	255 3153 1100	
			BOD COD Total solids Suspended solids	325 3380 10888 1704	196 1866 9464 1124	255 3153 1100 1100	

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Criteri	on / Indicator	Assess	Assessment Findings						
4.4.4	Mill water use per tonne of Fresh Fruit Bunches (FFB) (see Criterion 5.6) shall be monitored. - Minor compliance -	to the r	The mill processing water are obtained from the water catchment adjacent to the mill complex. The water usage monitoring is made monthly with the latest recording for to date 2019 is detailed below; target is ratio of 1.10.						
			Month	Water M3 Process & Domestic	FFB processed/mt	Water/FFB			
			Jan	64770	38901	1.66			
			Feb	53192	30812	1.73			
			Mac	60355	35101	1.72			
			Apr	38365	14123	2.72			
			May	49319	21723	2.27			
			Jun	44941	27999	1.61			
			Jul	60440	38909	1.55			
			Aug	71477	37579	1.90			
			FOTAL	442859	245149	1.81			
		a)	Produc Change Mill ma	e to the following facto tion volume variance. es in the mill cleaning s achinery breakdown/pij er condition i.e. rain fa	schedule. pe leakage.				

Pests, diseases, weeds and invasive introduced species are effectively managed using appropriate Integrated Pest Management techniques.

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Criterion / Indicator	Assessment Findings	Compliance
plans shall be monitored. - Major compliance -	All estates visited continued to have in place a documented integrated pest management (IPM) system. The IPM program among others included pest management of rats by rearing barn owls, bagworms by planting beneficial plants such as Cassia cobanensis, Antigonan leptopus and Turnera sublata as per Kulim (M) Berhad – ARM section J – IPM. The implementation was monitored for rat damage, bag worm attack, barn owl population census and records on planting beneficial plants.	Yes
	Latest implementation of IPM for Barn Owl Box census for occupancy dated 18 August 2019, in Ulu Tiram estate have 22 BOB with occupancy 54.5% cover 698.05 Ha. In Basir Ismail, have 42 BOB and 48% occupancy cover 1847.72 Ha.	
	At Sedenak Estate, Antigonon, Tunera and Cassia were seen planted at Field P17 & P18. Tunera was also seen at P07/01/ P01/03 and P06/01. At Kuala Kabong Estate the following beneficial plants were sighted: Office areas Turnera Subulata, Allamanda and cathartica; Field P02/1 Turnera Subulata and Antigonan,; and Field P99/1,P99/2 & P99/3 Cassia cobanensis and Antigonan. At Ulu Tiram Estate Tunera was planted at field P12/01 along the main road.	
 Training of those involved in IPM implementation shall be demonstrated. Minor compliance - 	Training for IPM was available in training need and plan for year 2019. The latest training was done on 25 April training on effective bagworm control by Plantation Advisory and Services Division. In Basir Ismail – 25 April 2019 by Agroomist Advisory And Services Department	Yes

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Criteri	on / Indicator	Assessment Findings			Compliance
4.6.1	Justification of all pesticides used shall be demonstrated. The use of selective products that are specific to the target pest, weed or disease and which have minimal effect on non-target species shall be used where available. - Major compliance -	Justification of pesticide Refer to agriculture manu The use of pesticide is Justification takes conside	Yes		
4.6.2	4.6.2 Records of pesticides use (including active ingredient used and their LD50, area treated, amount of active ingredients applied per ha and number of application shall be provided.	•	l their active ingredients u r ha, and number of appli y:-		Yes
	- Major compliance -	Estate	Hectarage	AI/Ha	
		Sedenak estate	2619.69	0.107	
		Ulu Tiram estate	698.05	0.13	
		Basir Ismail estate	2906.77	0.14	
		Kuala Kabong estate	1622.70	0.095	
4.6.3	Any use of pesticides shall be minimised as part of a plan, and in accordance with Integrated Pest Management (IPM) plans. There shall be no prophylactic use of pesticides, except in specific situations identified in national Best Practice guidelines. - Major compliance -	documented and just	emicals required for vari ified in Kulim's Agri ield is consistent with th cides.	iculture Manual. The	Yes

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Criterio	on / Indicator	Assessment Findings	Compliance	
4.6.4	Pesticides that are categorised as World Health Organisation Class 1A or 1B, or that are listed by the Stockholm or Rotterdam Conventions, and paraquat, are not used, except in specific situations identified in national Best Practice guidelines. The use of such pesticides shall be minimised and eliminated as part of a plan, and shall only be used in exceptional circumstances. - Minor compliance -	Kulim (M) Bhd has stopped paraquat usage since February 2015. Alternatives such as Glyphosate were used. The implementation in the field is consistent with the SOP. No Changes from the previous audit. No record Pesticide class I in Ulu Tiram estate, Sedenak estate.	Yes	

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Criteri	on / Indicator	Assessment	Findings			Compliance			
4.6.5	Pesticides shall only be handled, used or applied by persons who have completed the necessary training and shall always be applied in accordance with the product label. Appropriate safety and application equipment shall be provided and used. All precautions attached to the products shall be properly observed,	provided to t handling and products expl was noted du	The suitable personal protective equipment's and application equipment provided to the operators. Pesticide operators given training on the safe handling and application of the pesticides. All precautions attached to the products explained using SDS to operators and understood by them. This was noted during the interview with workers. From the interview as per below verification training that been attended:-						
	applied, and understood by workers (see Criterion 4.7). - Major compliance -	Id Workers	Training attended	Date	Estate				
		601502	Training on PPE,Chemical handling & Calibration done by En Haji Yaacob	14 April 2019	Ulu Tiram				
		601537		(Sprayer)					
		601558	from G-Planter Sdn Bhd.						
		601576							
		603145	Training in pesticide	25 Sept 2019	Basir Ismail				
		603209	application by Jama' Sulaiman						
		603274							
		603129	_						
		603130							
4.6.6	Storage of all pesticides shall be according to recognised best practices. All pesticide containers shall be properly disposed of and not used for other purposes (see Criterion 5.3). - Major compliance -	requiring bala During visit it store and sec is available da Akta Keselam – Dec 2016	g units comply with Regulati ance of remaining solution to was noted that all the rem curely locked and comply wit ated 18 May 2018 under Title atan Dan Kesihatan Pekerjaa from SPO team ref no: SSI d All pesticide are to be kept	to be kept under aining pesticides h regulation. SC Panduan Kerja Se In 1994. Pesticide D/ADMIN/002/17	r lock and key. are kept in the DP triple rinsing elamat Dibawah SOP 2nd Issue under practice	Yes			

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Criteri	on / Indicator	Assessment Findings	Compliance
4.6.7	Application of pesticides shall be by proven methods that minimise risk and impacts. - Minor compliance -	The quantity of agrochemicals required for various field conditions are documented and justified in Agriculture Manual, Section I: Weeds Management. The implementation in the field is consistent with the Agriculture Manual. The hazard already been assess in HIRARC and action plan was available. During interview in P13/01 with Spraying team, all PPE been used such as Apron, 3M respirator, Safety Shoes and Safety goggles, verified with PPE issuance dated 25 March 2019 (Id workers: 601594,601579 & 601591.)	Yes
4.6.8	Pesticides shall be applied aerially only where there is documented justification. Communities shall be informed of impending aerial pesticide applications with all relevant information within reasonable time prior to application. - Major compliance -	No aerial spraying at all estates.	Yes
4.6.9	Maintenance of employee and associated smallholder knowledge and skills on pesticide handling shall be demonstrated, including provision of appropriate information materials (see Criterion 4.8). - Minor compliance -	There is no associated smallholder at Sedenak Certification Unit. Employees handling pesticide given knowledge and skill required to cover safe handling practices and standard operating procedures.	Yes

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Criterio	on / Indicator	As	se		Compliance					
4.6.10	Proper disposal of waste material, according to procedures that are fully understood by workers and managers shall be demonstrated (see Criterion 5.3). - Minor compliance -	an Ku De the	All empty chemical containers in both estates and mill were triple rinsed, and disposed through approved licensed contractor G-Planter Sdn Bhd. Kulim (Malaysia) Berhad adopted the guidelines provided by the Agriculture Department on the empty chemicals containers management. They record the quantity in store and disposal properly. The estate record as per below:-							
		ΙΓ	Item Quantity/pcs							
			LSD LKK I		LBI	LUT				
				Date	19/9/19	1/10/19	28/6/19	-		
			1	20 L plastic pesticides containers	173	19	190	-		
			2	4 L plastic pesticides containers	118	63	181	-		
			3	Storm – Rat Bait Boxes	-	-	278	-		
			4	Ally bottles	81	26	53	-		

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Criterion / Indicator	Assessment Findings	Compliance
4.6.11 Specific annual medical surveillance for pesticide operators, and documented action to treat related health conditions, shall be demonstrated. - Major compliance -	Assessment Findings The Specific annual medical surveillance for pesticide operators was documented and demonstrated. Sampling as per below detail:- Sedenak estate The total of sprayer workers in Sedenak estate was 14 person. Medical surveillance been done on 11 July 2018 at Falck Bestari Clinic by Dr Saifurahman bin Abd Rahim(HQ/15/DOC/00/00412) with total 35 person, all fit to work with chemical. For this year, medical surveillance already been send dated 3 Julai 2019, Falck Bestari Clinic by Dr Saifurahman bin Abd Rahim(HQ/15/DOC/00/00412). Basir Ismail estate Last Medical surveillance was send on 29 July 2018 at Klinik Falck Bestari report no. HQ/17/DOC/00/00053, attended by 60 people and all was fit to work with chemical. For year 2019 the management already sent workers for medical surveillance (65 person) on 14 July 2019 and report still pending at OHD Doctor. Kuala Kabong estate Medical surveillance total attendance by 23 person was available for Kuala Kabong estate dated 4 July 2019 at Klinik Falck Bestari and the result still pending. Last year referred report HA/17/DOC/00/00053 by Kulim safety Training and Services Sdn Bhd. Attended by 12 person including sprayer, storekeeper and workshop.	Yes

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Criterio	on / Indicator	Assessment Findings	Compliance
4.6.12	No work with pesticides shall be undertaken by pregnant or breast-feeding women. - Major compliance -	No women worked as chemical handler in Sedenak Estate, Ulu Tiram Estate and Kuala Kabong Estate. Basir Ismail estate have no woman worker with pesticide however, from interview with them, they are aware on "No work with pesticides shall be undertaken by pregnant or breast-feeding women policy".	Yes
Criterio	on 4.7:		
		communicated and implemented. The health and safety plan shall cover the	following:
4.7.1	A health and safety policy shall be in place. A health and safety plan covering all activities shall be documented and implemented, and its effectiveness monitored. - Major compliance -	The established Occupational Safety & Health (OSH) Policy was sighted displayed at all Operating Unit offices visited. The policy was signed by the Executive Director of Kulim (Malaysia) Berhad on 1 May 2018. It is available in Bahasa Malaysia and English language. The health and safety plan documented and implemented, among others, include establishing OSH Committee and the functioning of the Committee; establishing of OSH objectives and monitoring of Safety Performance Scoreboard; all operations being risk assessed and control as per established SOP; establishing OSH Legal and Other Requirement Register and evaluation of its compliance; Chemical Health and Risk Assessment; Annual Audiometric test; Workplace accident notification, investigation and reporting; Posting of Protective Personal Equipment (PPE), Electrical Danger Signages and simplified SOP at work stations.	Yes

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Criterio	on / Indicator	Assessment Findings	Compliance
4.7.2	All operations where health and safety is an issue shall be risk assessed, and procedures and actions shall be documented and implemented to address the identified issues. All precautions attached to products shall be properly observed and applied to the workers. - Major compliance -	Hazard Identification, Risk Assessment and Risk Control (HIRARC) procedure was followed as per Guidelines of HIRARC (JKKP DP 127/789/4.47) from DOSH dated 2008. At each Operating Unit visited, a HIRARC Register had been established. They were sighted kept up-to-date, reviewed annually by site team led by Assistant Manager and approved by the respective Operating Unit Manager. The operation have been assessed all risk in each activities under CHRA report, dated 17 April 2018 by Hjh Noormahani Harun refer report JKKP HQ/03/ASS/00/154 from QMSPRO Sdn Bhd. For HIRARC latest reviewed was on 14 August 2019. Audiometric test have been done on 19 May 2019 at Kulim Safety Training and Services Sdn Bhd attended by 33 person and found 7 hearing impairment and JKKP 7 send on 26 August 2019.	Yes
4.7.3	All workers involved in the operation shall be adequately trained in safe working practices (see Criterion 4.8). Adequate and appropriate protective equipment shall be available to all workers at the place of work to cover all potentially hazardous operations, such as pesticide application, machine operations, and land preparation, harvesting and, if it is used, burning. - Minor compliance -	Trainings were provided during musters and also in session held in the estate community hall/mill compound. The following trainings made for the employees were recorded as follows referred sampling in indicator 4.8.2. Subjects extracted were mainly related to ESH, SOPs, and pesticide handlings. No changes from the previous surveillance.	Yes

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Criterion / Indicator		Assessment Findings	Compliance
4.7.4	The responsible person/persons shall be identified. There shall be records of regular meetings between the responsible person/s and workers. Concerns of all parties about health, safety and welfare shall be discussed at these meetings, and any issues raised shall be recorded. - Major compliance -	Both the Estates / Mill Managers were appointed as the Chairman of the ESH committee. The letter of appointment for the Managers is signed by the Chairman ESH based at Head Office. The Manager subsequently assigned duties of ESH coordinator to the Assistants for the down line	Yes

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Criteri	on / Indicator	Assessment Findings	Compliance
4.7.5	Accident and emergency procedures shall exist and instructions shall be clearly understood by all workers. Accident procedures shall be available in the appropriate language of the workforce. Assigned operatives trained in First Aid should be present in both field and other operations, and first aid equipment shall be available at worksites. Records of all accidents shall be kept and periodically reviewed. - Minor compliance -	Accident and emergency procedures have been established and communicated to employees, contractors and visitors. Interviews with employees showed that they know who to contact during emergency. Emergency contact number were seen available at notice board of offices visited and also made known to employees at the POM and those working in the field. Records of First Aid training was sighted. Trained First Aiders at mill were Electrical Chargeman, Supervisors and workstation Leads and at the estates were Mandores. Records of all accidents were kept and discussed during the 3monthlly Safety & Health Committee meeting. All accidents are reported to DOSH as per NADOOPOD Regulation 2004. Sampling as per below:-	Yes
		Sedenak MillJKKP 8/25641/2018 – 3 accident happen last year. (29/1/2018,3/6/218 dan15/8/2018) no JKKP 6 on 2018 and 2019.Ulu tiram estateJKKP 8/26006/2018 – 1 Accident happen, accident during going home fromwork. Dated send to DOSH on 15 Jan 2019. No accident happen in estatefor this year.Basir IsmailJKKP 8/35044/2019 – 10 accident happen last year - 3 record(JKKP 8)	

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Criterion / Indicator	Assess	ment Findings					Compliance		
 All workers shall be provided w covered by accident insurance. Minor compliance - 		All workers provided with medical care, and covered by accident insurance. Sample insurance policies checked:							
		Insurance Period Mill/estate Remarks							
	SOCSC			Gedenak POM	ID No: Malaysia 615234, 15055 & Foreigne 615611,	n: 515201,6 951660			
	SOMP Insura Berha	SOMPO	SOMPO 30 Insurance Berhad)		11/2018 – Sedenak estate ID No: (4/2020 615382,615156, 615352,615282, 615177 gust 2019 Basir Ismail Estate ID No: 603294, 60203 602049, 60292 602648, 603214		602031, 602925,	-	
1.7.7 Occupational injuries shall be re Accident (LTA) metrics - Minor compliance -	records accordin Year	s of incident and on Lost Time Ac ngly as per below Sedenak Mill	ccident (LTA) :- Sedenak estate) metrics are Ulu Tiram estate	ng internal rep updated and n Basir K Ismail K	orting. All	Yes		
	2018	22.99	10.39	6.76	30.30 8	2.76			

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Criterio	on / Indicator	Assessment Findings	Compliance
4.8.1	A formal training programme shall be in place that covers all aspects of the RSPO Principles and Criteria, and that includes regular assessments of training needs and documentation of the programme. - Major compliance -	Sighted an approved Training Scheduled for 2019 was established. Awareness and training programme had been carried out. All workers involved had been adequately trained in safe working practices. The objective was to ensure all workers involved have been adequately trained in understanding SDS, all SOPs', safe working practices, the correct use of PPE, all aspects of the RSPO and etc.	

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riteri	on / Indicator	Assessment Findings			Compliance			
1.8.2	Records of training for each employee shall be maintained. - Minor compliance -	Records are verified on a samp	Training records for employees available and maintained at the office. Records are verified on a sampling basis which covers all aspect of training and RSPO P&C requirement. Samples of training record for 2019 as follows:					
		Training Type	Date of Training	Venue				
		Manuring training	9/7/2019	Sedenak estate				
		Harvesting training	7/3/2019					
		Waste Cleaning and landfill	12/2/2019					
		Spraying training	29/5/2019					
		Triple rinsing training	18/3/2019					
		Rat Baiting training	7/1/2019					
		RSPO training	27/7/2019 &	Ulu Tiram estate				
			29/9/2019					
		Zero burning training	20/9/2019					
		ERP training	14-16/7/2019					
		RSPO training for	29/9/2019					
		Contractor						
		Triple rinsing training	15/9/2019					
		Scheduled waste training	9/5/2019	Basir Ismail				
		Water sampling training	15/8/2019					
		Fertilizer Handling	22/7/2019					
		Fogging Training	12/8/2019					
		Fire Drill and Fire Fighting	4/10/2019					
		First Aid	7/9/2019					

Principle 5: Environmental responsibility and conservation of natural resources and biodiversity

Criterion 5.1:

Aspects of plantation and mill management, including replanting, that have environmental impacts are identified, and plans to mitigate the negative impacts and promote the positive ones are made, implemented and monitored, to demonstrate continual improvement.

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5.1.1	An environmental impact assessment (EIA) shall be documented. - Major compliance -	 Kulim (Malaysia) Berhad have conducted the annual Environmental Risk Assessment. a) The last review was dated July 2019. The Environmental Risk Assessment was conducted by Kulim SPO team and operating units (e.g. mill & estate). b) The Environmental Risk Assessment is annually reviewed and accepted to conclude that proper environmental management has been considered prior any activities. c) As per the EQA 1974, there is no EIA required as there is no expansion of mill activities or expansion of new land planting. The EAI as detailed in the estates register covers all estates activities/operations. Among others the significant environmental aspects related to the estates operation including the activities from; 						
		Ν	No	Activities	No	Activities		
			1	Community	8	Road maintenance		
			2	Harvesting & collection	9	Use of chemicals		
			3	Fertilizer application	10	Use of hydrocarbons		
			4	Machine operations	11	Dispensary		
			5	Pest and Disease	12	Scheduled waste		
			6	Replanting	13	Storage / office		
			7	Vehicle maintenance	14	Water treatment plant		
		Similarly master others t listed be dust cyc Docume	nong g as					

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Critorio	n / Indicator	Assessment Findings	Compliance
		 a) The boiler stack emission, black smoke b) Palm oil mill effluent (POME) discharge and water contamination, c) Activities related to managing of scheduled wastes and general waste. d) Activities of all operations beginning from the mill entrance ending to the effluent, EFB operations. e) Activities relating to construction i.e. building repair and new construction 	Compliance
5.1.2	Where the identification of impacts requires changes in current practices, in order to mitigate negative effects, a timetable for change shall be developed and implemented within a comprehensive management plan. The management plan shall identify the responsible person/persons. - Minor compliance -	 impact assessment. a) The information of environmental impact assessment contained in the Environmental Aspect Identification (EAI) and Environmental Impact Evaluation Risk Assessment Register (RA) register. b) The documents included the identification and evaluation of environmental aspects covering mill and plantation operation, including replanting. No replanting was observed c) Relevant environmental aspects and impacts (particularly potential soil erosion from land clearing) were identified and mitigated (planting LCC to prevent erosion). d) Sedenak Palm Oil Mill developed documents relating to Pollution & Emission Management Plan dated 01/4/2019. This was sighted i.e. permissible black smoke emission and to ensure final effluent discharge within the stipulated limit has been developed. 	Yes
		All the Estates/Mill Executives has been assigned to ensure the action plan are effectively implemented within the stipulate time frame. They were assisted by the respective supervisors/staff.	

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	1	1						
5.1.3	This plan shall incorporate a monitoring protocol, adaptive to operational changes, which shall be implemented to monitor the effectiveness of the mitigation measures. The plan shall be reviewed as a minimum every two years to reflect the results of monitoring and where there are operational changes that may have positive and negative environmental impacts. - Minor compliance -	were de a) b)	efined Mill – Estat	in the followir - Pollution & Ei e – Pollution 8	ng documents mission Plan dated & Emission Plan end among others as gi	orsed on 01/8/19	ypact Yes	
			2	Dust	Shredded EFB	Operational hours		
			ر ا	particles				
					Boiler ashes	Operational hours		
			4	Air	Boiler	As required		
				pollutant	combustion			
					Diesel engine	As required		
				DOME	Running vehicles	Daily		
			5	POME	Mill process	Daily		
			6	Waste Water	PCD	As required		
					Septic tank spillage	Weekly inspection		
			No	Emission	Action Plan	PIC		
			1	Dark smoke	Follow man	'		
					procedure to ensi compliance me			
					permissible limits			

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Vehicle inspection Exec/supervis ors Exec/supervis 2 Noise Noise mapping data ors 3 Dust Routine maintenance Exec/supervis particles ors Storage far from Exec/supervis water source ors 4 Air Conduct stack Exec/supervis pollutant monitoring ors Routine maintenance Exec/supervis ors Inspection Exec/supervis & maintenance of ors vehicle. 5 POME Supervise Exec/supervis of management ors effluent application. Waste PCD Execs/Staff/ 6 Regular Water inspection. Follow foreman SW guidelines. Conduct weekly line Execs/Staff/ site inspection. EHA Appropriate action in event of spillages. No Sedenak/U Tiram/K Kabong/B Ismail Estates Emission Frequency Source Dark Running Daily 1 smoke vehicles 2 Noise Diesel engine Operational hours

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			Running vehicles	Daily		
	3	Air pollution	Diesel engine	Operatio	onal hours	
			Running vehicles	Operatio	onal hours	
	4	Waste water	PCD	Schedul inspection	on	
			Septic tank spillage	Weekly	inspection	
г	No	Emission	Action Plan		PIC	
	1	Dark smoke		vehicle	Exec/staff	
	2	Noise	Scheduled maintena		Exec/staff	
			Inspection of inspection	vehicle	Exec/staff	
	3	Air pollution	Routine maintenar schedule	nce as	Exec/staff	
			condition	vehicle	Exec/staff	
	4	Waste water	Inspection of PC functional		Exec/staff/ foreman	
			Adherence to guidelines	SW		
			Weekly line site ins			
			Appropriate actio spillage	on on		



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Criterion / Indicator	Assessment Findings	Compliance
	Records of periodical reporting of each of the above items were evident to	
	support that the plans have been monitored. The plans were reviewed	
	annually.	
Criterion 5.2:		
The status of rare, threatened or endangered species and other	High Conservation Value habitats, if any, that exist in the plantation or that cou	Id be affected by
plantation or mill management, shall be identified and and opera	tions managed to best ensure that they are maintained and/or enhanced.	

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-							
5.2.1	Information shall be collated in a High Conservation Value (HCV) assessment that includes both the planted area itself and relevant wider landscape-level considerations (such as wildlife corridors). - Major compliance -	Supply A.J.F.M was re Sdn B Biodive habitat the fin	Base Esta M Dekker. E wiewed in A thd. Both ersity Assess ts that is po idings of a	ates respectively. Exception for Ulu August 2016 by <i>M</i> the assessments sment. Both the re possible present in rapid appraisal of	as in January 2008 for Sec The assessment was Tiram Estate for which t <i>I/s Malaysian Environme</i> were made in relation eports have identified th the operating units. The of the biodiversity in the biodiversity conservation	conducted the assessme ental Consultant to the Rap le list of nature reports det the estates and	by Yes ent ant pid ral ail
		a) b) c) d) e) f) g)	General b Watercou Habitats r Wildlife Ponds and Wetlands Legal asp	iodiversity issues rses and drainage natural and man-m d reservoirs /watercourses	nade		
		habitat areas i of the the er	t within and in <i>Basir Isn</i> estates. Th mployees.	d outside the esta <i>nail.</i> There was no nere is also no wil	k Complex Supply Base to ates with the exception primary forest habitats dlife neither reported no nin contains pockets of corded below;	of mangrov present at a or observed	res ny by
		No	Estate	Natu Within	ural habitat At boundary	Water bodies	
		1	Sedenak	-	Degraded secondary forest	1 wetland 2 ponds	

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2		Basir Ismail	Tidal mangrove Mangrove forest on Pulau Tanjung Lena		mangrove, vel halfway ming dry	4 ponds	
3		Kuala Kabong	-	Degraded forest, we along mai	tland fringe	1 wetland 2 ponds	
4		Ulu Tiram	Ex- coffee plantation area growth with plant species.	All boun located	daries are with area d or in of	1 river 1 lake	
	No	Estate		Wildlife s	species		
			Withi	า	At bou	undary	
1	L	Sedenak	Black shoulderd crested serpen purple heron, kingfishers, rec lapwing	t eagle,	Storks, long macaque	tailed	
2		Basir Ismail	Purple heron, o serpent eagle, kingfishers	crested	Grey heade eagle, white sea eagle, le macaque, s monkey	e bellied ong tailed	
3		Kuala Kabong	Purple heron, kingfishers, con kingfisher, red lapwing, dollar	wattled	Weaver nes tailed maca		

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Criterie	on / Indicator	Asses	sment Find	ings		Compliance
		4	Ulu Tiram	Yellow vented bulbul, purple heron & oriental magpie robin.	Carnivorous reptiles at borders of coffee area.	
5.2.2	Where rare, threatened or endangered (RTE) species, or HCVs, are present or are affected by plantation or mill operations, appropriate measures that are expected to maintain and/or enhance them shall be implemented through a management plan. - Major compliance -	manag a) b)	Records of manageme others. The manag and bound Fishing", "E	ver maintained the followin sighting if any are reco nt SQD e.g. wild boars, m gement conducted a regular lary of estates. Signage, Buffer Zone" was available.	J Complex as recorded. The g practices; rded and forwarded to the onkeys and squirrels among r patrol of HCV areas, access such as "No Hunting", "No applied in the buffer zone as	Yes

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5.2.3	There shall b a programme to regularly educate the workforce about the status of these RTE species, and appropriate disciplinary measures shall be instigated in accordance with company rules and national law if any individual working for the company is found to capture, harm, collect or kill these species. - Minor compliance -	plar	 n. Among of intervie permitt b) Regula about f c) Approp d) Inform at the e) Buffer pegs. f) Encroa g) Stabiliz 	ty Improvement Plan dated 01/08/2019 thers consists of the following; ntinue educating the workers regardine ewed confirmed that they are aware ted in and within the estate. In educating the employees via morning the need to protect the RTE species. Oriate disciplinary measures will be taken in lation pertaining RTE and relevant CU polic display boards. Zone establishment to map areas and i inchment control in HCV area and monitoring the slope at the pump house near the reation to the RTE/HCV management for the	ng RTE. Wo of no huntir g muster bri f found violate cies were displ install buffer ng iver.	orkers ng is iefing ced. layed zone	Yes
			T	Ulu Tiram Estate			
			Date	Subject	Attendees		
		1	17/5/19	Biodiversity & IPM management	Entire		
		2	24/7/19	Aspect /Impact – EIA management plan	Entire		
		3	29/9/19	Environmental Policy & Guidelines	Entire		
		;				,	
				Basir Ismail Estate			
			Date	Subject	Attendees		
			29/4/19	Biodiversity & IPM management	Entire		
		2	28/7/19	Fertilizer application and at buffer zone	Entire		
		3	15/8/19	area Water sampling	2		
		4		Environmental Policy & Guidelines SW	Entire		
		11 7 1	1/3/13	LINITOTITIETICAL FUILY & GUIDEITTES SW	LIUIE		

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ASSe	Assessment Findings						
5	8/7/19	Zero burning Guidelines	Entire				
		HCV/Biodiversity – weeding	Entire				
			Entire				
		Kuala Kabong Estate					
	Date	Subject	Attendees				
1	1/10/19	Biodiversity & IPM management	11				
2	28/1/19	Fertilizer application and at buffer zone	10				
		area					
3	5/8/19	Water sampling /management	3				
4	20/9/19	Environmental Policy & Guidelines SW	Entire				
5	01/2/19	Zero burning Guidelines	Entire				
6	4/4/19	HCV/Biodiversity – weeding	Entire				
7	3/3/19	RTE protection /penalty	Entire				
8	22/8/19	Domestic waste /Landfill management	Entire				
		Sedenak Estate					
	Date	Subject	Attendees				
1	12/6/19	Biodiversity & IPM management	Entire				
		Aspect /Impact – EIA management plan	9				
3	5/3/19	Environmental Policy & Guidelines SW	6				
4	12/4/19	Zero burning Guidelines	Entire				
		HCV/Biodiversity – weeding	14				
		RTE protection /penalty	Entire				
	6 7	6 10/2/19 7 28/7/19 7 28/7/19 7 28/7/19 1 1/10/19 2 28/1/19 3 5/8/19 4 20/9/19 5 01/2/19 6 4/4/19 7 3/3/19 8 22/8/19 7 3/3/19 8 22/8/19 7 3/3/19 8 22/8/19 7 3/3/19 8 22/8/19 7 3/3/19 8 22/8/19 7 3/3/19 7 3/3/19	6 10/2/19 HCV/Biodiversity – weeding 7 28/7/19 RTE protection /penalty Kuala Kabong Estate Date Subject 1 1/10/19 Biodiversity & IPM management 2 28/1/19 Fertilizer application and at buffer zone area 3 5/8/19 Water sampling /management 4 20/9/19 Environmental Policy & Guidelines SW 5 01/2/19 Zero burning Guidelines 6 4/4/19 HCV/Biodiversity – weeding 7 3/3/19 RTE protection /penalty 8 22/8/19 Domestic waste /Landfill management Sedenak Estate Date Subject 1 1 12/6/19 Biodiversity & IPM management 2 12/2/19 Aspect /Impact – EIA management plan 3 5/3/19 Environmental Policy & Guidelines SW 4 12/4/19 Zero burning Guidelines 5 12/3/19 HCV/Biodiversity – weeding	6 10/2/19 HCV/Biodiversity – weeding Entire 7 28/7/19 RTE protection /penalty Entire 7 28/7/19 RTE protection /penalty Entire 0 Date Subject Attendees 1 1/10/19 Biodiversity & IPM management 11 2 28/1/19 Fertilizer application and at buffer zone 10 area 3 5/8/19 Water sampling /management 3 3 5/8/19 Water sampling /management 3 4 20/9/19 Environmental Policy & Guidelines SW Entire 5 01/2/19 Zero burning Guidelines Entire 6 4/4/19 HCV/Biodiversity – weeding Entire 7 3/3/19 RTE protection /penalty Entire 8 22/8/19 Domestic waste /Landfill management Entire 5 Date Subject Attendees 1 12/6/19 Biodiversity & IPM management Entire 2 12/2/19 Aspect /Impact – EIA management plan 9 3 5/3/19 Environmental P			

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Criterion / Indicator	Assessment Findings	Compliance	
 5.2.4 Where a management plan has been created there shall be ongoing monitoring: The status of HCV and RTE species that are affected by plantation or mill operations shall be documented and reported; Outcomes of monitoring shall be fed back into the management plan. Minor compliance - 	 The plan is described and incorporated in the Biodiversity Improvement Plan dated 01/8/2019. a) Animal sighting records. Records being updated monthly in a form <i>`Record Of Animal Sightings'</i> with also a copy submitted to SQD. b) There are no RTE identified in the sighting records. c) Buffer zone signage acts as continuous awareness to workers. d) Training being provided to employees. reference 4.7.3 There is annual meeting held at HQ annually by the HCV management committee. Among others discussion covers the following agenda; a) Introduction b) Objectives and function c) HCV / Human elephant conflict – HEC d) New planting procedure (currently there is no new planting or near future) 	Yes	
5.2.5 Where HCV set-asides with existing rights of local communities have been identified, there shall be evidence of a negotiated agreement that optimally safeguards both the HCVs and these rights. - Minor compliance -	There are no HCV set-asides for local communities identified in all the estates.	Yes	

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5.3.1	All waste products and sources of pollution shall be identified and documented. - Major compliance -	Polluti manag	on Management Plan 201 gement plan was last reviewe he estates/mill activities am Type of waste Domestic waste rubbish Industrial waste-fertilizer I Scrap metal SW 404 Clinical waste SW rags, plastics, filters Spent lubricant & hydrauli	workshop clinic workshop c oil workshop bags, Scheduled waste store with Workers /staff toilets & office EFB applied in field, fibre in bio-compost production.	e Yes
				Shell being sold externally Ash stored far from water course.	
				nak Mill activities as follows;	
		No	Emission	Source	
			Dark smoke	Mill stack – boiler /running engines	
		2	Noise Dust particles	Diesel engines Shredded EFB	
				Boiler ashes	
		4	Air pollutant	Boiler combustion	
				Diesel engine / running vehicles	
		5	POME	Mill process / ETP	

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Criterion / Indicator	Asse	ssment Findings		Compliance
	6	Waste Water	PCD7	
			Septic tank spillage	
	The p	ollution from the estat	tes activities as illustrated below;	
	1	Dark smoke	Running vehicles	
	2	Noise	Diesel engine	
			Running vehicles	
	3	Air pollution	Diesel engine	
			Running vehicles	
	4	Waste water	PCD	
			Septic tank spillage	
	5	Leakage of pesticides	Activities during chemical mixing and transportation	
	6	Lubricant spillage	Maintenance work at the workshop for estates vehicles	
	7	POME	Spillages during application / pipe leakages	

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5.3.2	All chemicals and their containers shall be disposed of responsibly. - Major compliance -	Depa chem throu contr for b	artr nica ugh rac oth	ment on t al contain a approve tor <i>Kualit</i> a mill and	Berhad add the empty ers in both d licensed of <i>Alam Sdri</i> estates wit	chemica estates a contracto <i>Bhd</i> cat chin Sede	als contai and mill w or <i>G-Plant</i> ters the c enak and	ners ma vere tripl <i>ter Sdn L</i> collectior Supply E	e rinsed Bhd. The of scho Base Cor	ent. All er , and dispo e DOE licer eduled wa	mpty osed nsed astes	Yes
		recor	ra (of dispose	al made as	tollows i	by the est		ii; tity/pcs			
							LSD	LKK	LB	I LUT		
				Date			19/9/1 9	1/10/1 9	1 28/6 9	-		
			1	20 L p containe	plastic pes rs	sticides	173	19	19	0 -		
			2	4 L p containe	lastic pes rs	sticides	118	63	18	1 -		
			3	Storm –	Rat Bait Bo	oxes	-	-	27	8 -		
		4	4	Ally bottl	es		81	26	53	3 -		
		. Г		Item			Quanti	tv/mt				
		_			LSD	LUT	LK		LBI	SPOM		
				Date	19/9/19	30/9/1	9 21/9,	/19 29	9/9/19	19/9/20 19		
			1	SW109	-	0.012	-		-	-		
			2	SW110	-	0.440	-		-	0.150		
			3	SW305	0.522	0.200	0.25	50 0	.0280	4.200		
			4	SW307	0.209		0.4		0.009	-		
			5	SW408	0.015		-	0).011	-		
			6	SW409	-	0.022			-	0.120	4	
			7	SW410	0.035	0.250	0.00)5 (0.009	0.100		

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Criterion / Indicator	Ass	sess	ment Fi	ndings						Compliance
		8	SW404	-	-	0.450 <i>(27/9/1 9)</i>	0.0009	-		
				year due ter dated 2	to the low 1/6/19.	quantity ar	nd approva	l being sou	ght	



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5.3.3	A waste management and disposal plan to avoid or reduce pollution shall be documented and implemented.	pol		d by SQD Head Off	nes in the disposal of wastes and ice level to minimise pollution on the	
	- Minor compliance -			Estates/	Mill	
			Type of waste	Description	Location	
		1	Domestic waste	Rubbish	Line sites, office, workshop, store,	
		2	Industrial	Fertilizer bags	Empty bags store	
			waste	Scrap metal	workshop	
				POME	ETP	
		3	Sewage waste	sewage	Workers &housing toilets & office	
		4	Scheduled	SW 404 Clinical wa	ste clinic	
			Waste	SW rags, plast	ics, workshop	
				filters		
				Spent lubricant & hydraulic oil	workshop	
				Disposed containe	ers,	
					ent Scheduled waste store	
					vith	
				chemicals, pesticid SW,	es,	
		÷			<i></i>	
			–	Estates/		
			Туре	Description	Action	
		1	Domestic	Rubbish	Collection/disposal min 2x-3x /week internally.	
			waste		Establish landfill/collection SOP	

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Criterion / Indicator	Assessment Findings	Compliance
	Spentlubricant & hydraulic oilCollection by licensed vendor. Inventory maintained.DisposedInventory maintained.DisposedInventory maintained.containers, bags, equipmentStorage in SW store. All containers are labeled.contaminated with chemicals, pesticides, SW,Empty containers collected by authorized vendor.	
	Sedenak Mill (type of waste peculiar to the mill processing) Type of Action waste Action	
	1 POME Application at designated field specified by Agronomist.	
	2 EFB Application at designated field specified by Agronomist.	
	3 Fibre/shell Utilization as fuel in the boiler. Surplus fibre used in compost production & shell sold externally	
	4 Boiler Ash Placed in area far from water source to prevent water pollution.	
Criterion 5.4: Efficiency of fossil fuel use and the use of ren	wable energy is entimised	



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		r							
5.4.1	A plan for improving efficiency of the use of fossil fuels and to optimise renewable energy shall be in place and	The uti below	lisation of	fossil fuel	in 2019 is t	eing monit	ored with r	ecords shown	Yes
	monitored.		Ladang	g Sedenak	ζ	La	dang K Kab	ong	
	- Minor compliance -		FFB mt	Diesel	Diesel/F	FFB mt	Diesel L	Diesel/F	
				L	FB			FB	
		Jan	5540	4167	1.33	2844	1607	0.57	
		Feb	4926	3522	1.40	2534	1452	0.57	
		Mac	5456	2998	1.82	2368	1656	0.70	
		Apr	5181	2766	1.87	1393	1766	1.27	
		May	4435	2977	1.49	2147	2205	1.03	
		Jun	4801	3019	1.59	1759	1586	0.90	
		е							
		July	5228	3456	1.51	2199	1898	0.86	
		Aug	4973	3979	1.25	2231	2505	1.12	
		total	40540	26884	1.51	17477	15475	0.89	
		<u>.</u>	r			r			
				g Ulu Tiral			lang Basir Is		
			FFB mt	Diesel	Diesel/F	FFB mt	Diesel L	Diesel/F	
				L	FB			FB	
		Jan	944	711	0.75	5891	6842	1.16	
		Feb	825	651	0.79	4292	6385	1.49	
		Mac	811	842	1.04	4099	6967	1.70	
		Apr	721	728	1.01	3450	6390	1.85	
		May	792	472	0.60	3933	6875	1.75	
		Jun	871	933	1.07	4673	7135	1.53	
		e							
		July	882	1096	1.24	5467	6172	1.13	
		Aug	962	738	0.77	5461	7098	1.30	
		otal	6807	6171	0.91	37266	53864	1.45	

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	Se	denak Mi	//			Sedenak I	Mill
	Diesel	FFB/m	Diesel	/F	Diesel	FFB/m	Diesel/F
	L	t	FB		L	t	FB
Jan	27409	38901	0.70) Jun e	45978	27999	1.64
Feb	54370	30812	1.76	-	46328	38909	1.19
Mac	50617	35101	1.44	1 Aug	51334	37579	1.37
Apr	51512	14123	3.65	5 -	-	-	-
Мау	42332	21723	1.95	5 tota I	36987 5	24514 9	1.51
() (b			ge of ma		tion volum	ne	
d) In add	Weather lition, the	nill also	nce / cr	op produc	onitoring	of renewa	able energ
d) In add	Weather lition, the	mill also ations. Th	nce / cr perform he data B	op produc	onitoring	of renewa below.	
d) In ado	Weather lition, the in its oper Month	interfere mill also ations. Th FF	nce / cr perform he data B ction	rop production of the magnetic compiled a Fibre/mt	onitoring as shown Shell/mt	of renewa below.	nt
d) In ado	Weather lition, the in its oper Month Jan	mill also ations. Th produce 389	nce / cr perform he data B ction 01	rop production of the m compiled for the m Fibre/mt 5878	onitoring as shown Shell/mt 2456	of renewa below. EFB m 7939	nt
d) In ado	Weather lition, the in its oper Month Jan Feb	mill also ations. Th produce 389 308	perform he data B ction 01 12	rop production of the m compiled of the m Fibre/mt 5878 4836	onitoring as shown Shell/mt 2456 1943	of renewa below. EFB m 7939 6073	nt I
d) In ado	Weather lition, the in its oper Month Jan Feb Mac	rinterfere mill also rations. Th produc 389 308 351	perform he data B ction 01 12 01	rop production of the micrompiled for the micrompiled for the micromodel for the micromod	onitoring as shown Shell/mt 2456 1943 1877	of renewa below. EFB m 7939 6073 6879	nt
d) In add	Weather lition, the in its oper Month Jan Feb Mac Apr	rinterfere mill also ations. Th produce 389 308 351 141	nce / cr perform he data B ction 01 12 01 23	rop production of the micromolection of the micromolectic field of the micr	onitoring as shown Shell/mt 2456 1943 1877 883	of renewa below. EFB m 7939 6073 6879 2909	nt
d) In ado	Weather lition, the in its oper Month Jan Feb Mac Apr May	interfere mill also ations. Th produce 389 308 351 141 217	nce / cr perform he data B ction 01 12 01 23 23	rop production ned the m compiled Fibre/mt 5878 4836 5696 2041 3074	onitoring as shown Shell/mt 2456 1943 1877 883 1371	of renewa below. EFB m 7939 6073 6879 2909 3584	nt
d) In add	Weather lition, the in its oper Month Jan Feb Mac Apr May June	interfere mill also ations. Th produce 389 308 351 141 217 279	nce / cr perform he data B ction 01 12 01 23 23 99	rop production ned the m compiled a Fibre/mt 5878 4836 5696 2041 3074 3792	onitoring as shown 2456 1943 1877 883 1371 1768	of renewa below. EFB m 7939 6073 6879 2909 3584 5826	nt
d) In ado	Weather lition, the in its oper Month Jan Feb Mac Apr May June July	mill also ations. Th produce 389 308 308 351 141 217 279 389	nce / cr perform he data B ction 01 12 01 23 23 99 09	rop product ned the m compiled a Fibre/mt 5878 4836 5696 2041 3074 3792 5220	onitoring as shown 2456 1943 1877 883 1371 1768 2287	of renewa below. EFB m 7939 6073 6879 2909 3584 5826 8167	nt
d) In ado	Weather lition, the in its oper Month Jan Feb Mac Apr May June	interfere mill also ations. Th produce 389 308 351 141 217 279	nce / cr perform he data B ction 01 12 01 23 23 99 09 79	rop production ned the m compiled a Fibre/mt 5878 4836 5696 2041 3074 3792	onitoring as shown 2456 1943 1877 883 1371 1768	of renewa below. EFB m 7939 6073 6879 2909 3584 5826	nt

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Criterio	on / Indicator	Assessment Findings	Compliance
		When the renewable energy consumption is maximised the utilisation of non–renewable is reduced.	
Criterio	on 5.5:		
Use of fi	ire for preparing land or replanting is avoided, except in sp	pecific situations as identified in the ASEAN guidelines or other regional best p	ractice.
5.5.1	There shall be no land preparation by burning, other than in specific situations as identified in the 'Guidelines for the Implementation of the ASEAN Policy on Zero Burning' 2003, or comparable guidelines in other regions. - Major compliance -	There is no land preparation by burning at the estates audited. Sustainability handbook has described therein on Environmental Policy (signed by the Executive Director) to include the adoption of Zero Open Burning Policy dated January 2008. The management endorsed commitment to fully comply with the Malaysian environmental law – EQA and Regulations 1974.	Yes
5.5.2	Where fire has been used for preparing land for replanting, there shall be evidence of prior approval of the controlled burning as specified in 'Guidelines for the Implementation of the ASEAN Policy on Zero Burning' 2003, or comparable guidelines in other regions. - Minor compliance -	There is no land preparation by means of burning at both the estates. This is confirmed through observation during the field visits and interview with the workers.	Yes
Criterio	on 5.6:		
Plans to	reduce pollution and emissions, including greenhouse gas	es, are developed, implemented and monitored.	

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5.6.1	An assessment of all polluting activities shall be conducted, including gaseous emissions, particulate/soot emissions and effluent (see Criterion 4.4). - Major compliance -	est Th mo	tab e onit the	lished t particul oring re e legisla	o ide ate eport	entify th and sc submit	e pollutin oot emiss ted to DC	g activitie ion is b DE has be	es arising eing mor en review	from the hitored. red and	9) has been e operations. The quality it is conform n. Results as	Yes
				No	C	Date	(Standa	ampling ard 150 Nm3)	(sus part stand ug	vient Air pended iculate) lard 26(g/m3)		
							Boiler 3	Boiler 4	Pt A	Pt I	В	
				1	30	/1/18	-	240	27	23	;	
				2		/7/18	150	-	24	43		
				3		/1/19	215	-	22	28		
				4	15,	/7/19	410	-	11	17	,	
				•	er in	plan or	ding the li progressi Status	ng;	ing impro		ough initiative	
			1		no		stage of	Improv	red steam		May 2020	
			2	Electro tic precip or		Work progre	essing	Reduce	e particula h electros		Dec 2020	

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Criteri	on / Indicator	Assessment Findings	Compliance
5.6.2	Significant pollutants and greenhouse gas (GHG) emissions shall be identified, and plans to reduce or minimise them implemented. - Major compliance	The GHG emissions due to the operations is identified and recorded in the palm GHG version 3.01. The emission reduction plan for mill and estates for all complexes is published in the Carbon Footprint report. The plan includes reduction of fertilizer usage by embarking organic fertilizer and installation of biogas plan.	Yes
5.6.3	A monitoring system shall be in place, with regular reporting on progress for these significant pollutants and emissions from estate and mill operations, using appropriate tools. - Minor compliance -	The summary of the Net GHG emitted for <i>Sedenak Palm Oil Mill</i> and supply base are as per appendix C below.	Yes
	on 6.1: s of plantation and mill management that have social impa	cts, including replanting, are identified in a participatory way, and plans to mit	igate the
Aspects negativ	s of plantation and mill management that have social impa e impacts and promote the positive ones are made, imple	mented and monitored, to demonstrate continual improvement.	igate the
Aspect	s of plantation and mill management that have social impa	 mented and monitored, to demonstrate continual improvement. Social Impact Register for KMB and JCorp; SR001-SR075. For Sedenak complex, sighted the Daftar Impak Sosioal Kulim (Malaysia) Berhad 2019 dated 15/08/19. For each respective estates and mill, there is Cadangan Penambaikbaikan Sosial 2019. Communications, copied form complaints/grievances form were recorded in 	igate the Yes
Aspects negativ	s of plantation and mill management that have social impare e impacts and promote the positive ones are made, implet A social impact assessment (SIA) including records of meetings shall be documented.	 mented and monitored, to demonstrate continual improvement. Social Impact Register for KMB and JCorp; SR001-SR075. For Sedenak complex, sighted the Daftar Impak Sosioal Kulim (Malaysia) Berhad 2019 dated 15/08/19. For each respective estates and mill, there is Cadangan Penambaikbaikan Sosial 2019. 	

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Assessment Findings	Compliance
Plans included in Kulim Social Improvement Program; SPO Team; Ver. 1.0; Date: 02/2018; Consists of Community, Electric Supply, Crèche Operation, Estate Operation, Effluent Discharge, Transporting, Health and Sanitation, Harvesting, Manuring (Manual), Water Supply, Housing and Amenities, Handling and Use of Pesticide, Operation Hour-Mill, Replanting, Mill Operation-Mill.	Yes
The plan was reviewed on yearly basis and the last reviewed was conducted on Cadangan Penambahbaikan Sosial bagi Sedenak POM, Sedenak Estate, Ulu Tiram Estate, Basir Ismail Estate and Kuala Kabong Estate dated 15/09/19. It includes all the related issues for both internal and external stakeholder's issues.	Yes
No scheme smallholder involved in the Sedenak POM certification unit.	Not applicable
consultation between growers and/or millers, local communities and other aff	
	 Plans included in Kulim Social Improvement Program; SPO Team; Ver. 1.0; Date: 02/2018; Consists of Community, Electric Supply, Crèche Operation, Estate Operation, Effluent Discharge, Transporting, Health and Sanitation, Harvesting, Manuring (Manual), Water Supply, Housing and Amenities, Handling and Use of Pesticide, Operation Hour-Mill, Replanting, Mill Operation-Mill. The plan was reviewed on yearly basis and the last reviewed was conducted on Cadangan Penambahbaikan Sosial bagi Sedenak POM, Sedenak Estate, Ulu Tiram Estate, Basir Ismail Estate and Kuala Kabong Estate dated 15/09/19. It includes all the related issues for both internal and external stakeholder's issues. No scheme smallholder involved in the Sedenak POM certification unit.

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Criteri	on / Indicator	Assessment Findings	Compliance
6.2.1	Consultation and communication procedures shall be documented. - Major compliance -	Kulim (M) Berhad has implemented the SPO Consultation and Transparency Plans dated 4/9/2007 and a Communication and Consultation Management Guidelines (Communication Procedure V3.0) generated by SPO team on Jan 19. The aim of this plan is to ensure an open and transparent communication methods with local communities and other stakeholders. The guideline is specific to communicate and consult with respect to social and environment aspects and impacts, performance and OSH issues. Any request for information on social, OHS and environmental policies and performance shall be recorded in the Enquiry Register and acted upon within 7 working days. Any grievance (social, OHS and environmental issues) shall also be recorded in the Enquiry Register and responded by following the KULIM's Grievance Procedure. Findings shall be communicated to the party concerned and records are kept.	Yes
6.2.2	A management official responsible for these issues shall be nominated. - Minor compliance -	In Sedenak Mill, sighted letter dated 01.01.2019, Appointment as Social Person In-Charge to Assistant Mill Engineer (Mohd Hafiz Bin Saron). In Sedenak Estate; Chief Clerk (Rosiah Ahmad); Letter dated: 1/1/2017; in Ulu Tiram Estate; Chief Clerk (Zuraidah Yusof); Letter dated: 1/1/2017; in Basir Ismail Estate, Assistant Manager (Mohd Raziz bin Rahmat); Letter dated 01/03/2019; in Kuala Kabong Estate; Chief Clerk (Siti Ani Binti Haji Ehsani); Letter dated: 01/01/2018.	Yes

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Criterio	n / Indicator	Assessment Findings	Compliance
6.2.3	A list of stakeholders, records of all communication, including confirmation of receipt and that efforts are made to ensure understanding by affected parties, and records of actions taken in response to input from stakeholders, shall be maintained. - Minor compliance -	Mill: Established as the list for Internal & External Stakeholder; May 2019 consist of executive & staff, customer and others including authorities, vendors and local communities. No complaints/grievances recorded. Stakeholders List (Updated for Sedenak Mill on May 2019, Sedenak Estate on July 2019, Ulu Tiram Estate on July 2019, Basir Ismail Estate on August 2019 and Kuala Kabong Estate on August 2019) of Government & Non- Government Agencies; Shopkeepers; Contractors; Suppliers; Estate Boundaries (Neighbors); Estate/Mill/Entrepreneurs. Communications, copied form complaints/grievances form were recorded in Enquiry Register book with latest enquiry registered: Inspection of	Yes
		Department of Environment to Sedenak POM on 17/09/2019, inspection of SA1 Ranhill ground physical survey on 26/08/2019.	
Criterio	n 6.3:	SAJ Ranhill ground physical survey on 26/08/2019.	
Criterio There is		SAJ Ranhill ground physical survey on 26/08/2019.	cted parties.
			cted parties. Yes

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Criteri	on / Indicator	Assessment Findings	Compliance
6.4.1	A procedure for identifying legal, customary or user rights, and a procedure for identifying people entitled to compensation, shall be in place. - Major compliance -	Procedure in place was SPO Negotiations Concerning Compensation Program; Dated: 4/9/2007. The procedure is to ensure any negotiation with regards to compensation for loss of local rights are dealt with fairly also referring to Workmen's Compensation Act 1952.	Yes
6.4.2	A procedure for calculating and distributing fair compensation (monetary or otherwise) shall be established and implemented, monitored and evaluated in a participatory way, and corrective actions taken as a result of this evaluation. This procedure shall take into account: gender differences in the power to claim rights, ownership and access to land; differences of transmigrants and long-established communities; and differences in ethnic groups' proof of legal versus communal ownership of land. - Minor compliance -	Kulim (M) Berhad has established SOP to identify legal and customary rights as well as people entitled to compensation as per procedure in place i.e. SPO Negotiations Concerning Compensation Program; Dated: 4/9/2007. The procedure is to ensure any negotiation with regards to compensation for loss of local rights are dealt with fairly.	Yes
6.4.3	The process and outcome of any negotiated agreements and compensation claims shall be documented, with evidence of the participation of affected parties, and made publicly available. - Major compliance -	No any dispute issues that required any compensation occurred since the last audit.	Yes
	on 6.5:		
-	i conditions for employees and for contract workers always	s meet at least legal or industry minimum standards and are sufficient to prov	ide decent living
wages.			

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Criteri	on / Indicator	Assessment Findings	Compliance
6.5.1	Documentation of pay and conditions shall be	Documentations of pay and conditions made available at all sampled	
	available.	operating units based on SPO Pay and Conditions Program; Kulim Pay and	Yes
	- Major compliance -	Conditions Plan; Dated: 4/9/2007. Pay slips sampled for August, June and	
		April 2019 as per following workers:	
		Sedenak Mill:	
		1. Mohd Suhaimi bin Yahaya (Sedenak Mill).	
		2. Roni Hartono (Sedenak Mill).	
		3. Muhamad Shafik Salman (Sedenak Mill).	
		4. Edi Jaya Saputra (Sedenak Mill).	
		5. Hatmawati (Sedenak Estate).	
		6. Ranu Kanti Dash (Sedenak Éstate).	
		7. Mohammad Moazzem Hossen (Sedenak Estate).	
		8. Surono (Contract Workers Sedenak Estate).	
		9. Suyikno (Contract Workers Sedenak Estate).	
		10. Maimah Binti Bakri (Ulu Tiram Estate).	
		11. Alam Miah (Ulu Tiram Estate).	
		12. Husniati (Ulu Tiram Estate).	
		13. Sumarno (Contract Worker of Ulu Tiram Estate).	
		14. Jono (Contract Worker of Ulu Tiram Estate).	
		15. Adi Saputra (Basir Ismail Estate).	
		16. Supiah Binti Ismail (Basir Ismail Estate).	
		17. Robi Sugara (Basir Ismail Estate).	
		18. Suparman (Contract Worker of Basir Ismail Estate).	
		19. Zohri (Contract Worker of Basir Ismail Estate).	
		20. Sri Utami (Kuala Kabong Estate).	
		21. Govi Nalosa Putra (Kuala Kabong Estate).	
		22. Supardi (Kuala Kabong Estate).	
		23. Pambudi Suwanto (Contract Worker of Kuala Kabong Estate).	
		25. Furnishin Summer (Contract Worker of Rudia Rabolig Estate).	

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Criterion / Indicator	Assessment Findings	Compliance
 6.5.2 Labour laws, union agreements or direct contract employment detailing payments and conditions or employment (e.g. working hours, deductions, overtime, sickness, holiday entitlement, maternit leave, reasons for dismissal, period of notice, etc shall be available in the languages understood b workers or explained carefully to them by a management official. Major compliance - 	 Dated: 4/9/2007, the basic salary was based on current MAPA/NUPW agreement; Operator allowance (if eligible): RM 1.70/day; Shift allowance (if eligible): RM 3.00/day. Conditions were all met accordingly. Sedenak Mill: 	Yes

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Criteri	on / Indicator	Assessment Findings	Compliance
6.5.3	Growers and millers shall provide adequate housing, water supplies, medical, educational and welfare amenities to national standards or above, where no such public facilities are available or accessible. - Minor compliance –	Kulim (M) Berhad has provided free housing and medical assistance to all the workers. Water and electricity was provided with subsidize rate as mentioned in the employment contract and JTK permit of salary deduction as per requirement 2.1.1. Government school was found in the compound of Sedenak complex. Linesite inspection was conducted on weekly basis by Hospital Assistant and twice a month together with VMO. Domestic water supplies were either from the government or own treatment with samples taken and sent for analysis to ensure compliance with drinking water standard for own treated water.	Yes
6.5.4	Growers and millers shall make demonstrable efforts to monitor and improve workers' access to adequate, sufficient and affordable food. - Minor compliance –	Site visit to the coffee shop & grocery operates in the estate who is selling cooked foods, processed snacks and beverages at canteen and sundries shop. All the foods and drinks sold are displayed with price.	Yes
The em associat		trade unions of their choice and to bargain collectively. Where the right to fr employer facilitates parallel means of independent and free association and l	
6.6.1	A published statement in local languages recognising freedom of association shall be available. - Major compliance -	Kulim (M) Berhad has implemented Guidelines for General Workers where they respect the rights of the workers to join any association that recognized by the company. The guideline has distributed to each of the workers. Besides, the company has established Kulim Sustainability Handbook where under Core Labour Standards, the workers has been given rights to join or form trade union and to bargain collectively. SPO core labour values – Kulim Core Labour Value Plans.	Yes

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Criterio	on / Indicator	Assessment Findings	Compliance
6.6.2	Minutes of meetings with main trade unions or workers representatives shall be documented. - Minor compliance -	Meeting with Union representatives was conducted on periodical basis at all operating units. In general, the meetings outcome highlighted the action plan to monitor the issues raised during the meeting was developed. The action plan was updated accordingly if any issue has been resolved. Sampled minutes of meetings sighted as following:	Yes
		Mill: Mesyuarat Bersama Wakil NUPW/AMESU 01/2019; Date: 02/05/2019 SDE: Mesyuarat bersama pegawai NUPW; 5/9/2018. UTE: Mesyuarat Bersama Dengan Majikan Date: 24/07/2019. BSE: Mesyuarat Antara Majikan, Wakil Pekerja dan Wakil Union 01/2019 Date: 14/02/2019. KKE: Mesyuarat Bersama Wakil NUPW 1/2019 on 25/09/2019.	
Criterio	on 6.7:		
Children	are not employed or exploited.		
6.7.1	There shall be documentary evidence that minimum age requirements are met. - Major compliance -	Kulim (M) Berhad has implemented Guidelines for General Workers and Kulim Sustainability Handbook where they will not employe Child Labour according to Children and Young Persons (Employment) Act 1966. Records of employee particulars sighted at all operating units as per following sample:	Yes
		Mill: No, based on the list of workers for Sedenak Mill 2018. There were trainings entitled 'No Child Labour Policy' conducted. Sighted latest was done on 01/08/2019 attended by 94 people in Sedenak POM, 11/06/2019 attended by 228 people in Sedenak Estate, 25/09/2019 attended by 129 people in Ulu Tiram Estate, 12/09/2019 attended by 282 people in Basir Ismail Estate and 28/01/2019 attended by 128 people in Kuala Kabong Estate.	
		Estate: No, based on the list of workers (Local & Foreign) as of 2019. Through document reviewed found that all the workers were above 18 years old.	



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Criterio	on / Indicator	Assessment Findings	Compliance
	· · · - ·	eligion, disability, gender, sexual orientation, union membership, political affil	iation, or age, is
5.8.1	A publicly available equal opportunities policy including identification of relevant/affected groups in the local environment shall be documented. - Major compliance -	Kulim (M) Berhad has implemented Kulim Sustainability Handbook dated 1 September 2018 and Guidelines for General Workers. People Policy dated 1/1/2008 has been developed and the management is committed to support non-discrimination in any form. Sighted latest was done on 01/08/2019 attended by 94 people in Sedenak POM, 11/06/2019 attended by 228 people in Sedenak Estate, 25/09/2019 attended by 129 people in Ulu Tiram Estate, 12/09/2019 attended by 282 people in Basir Ismail Estate and 28/01/2019 attended by 128 people in Kuala Kabong Estate. Policy also available publicly and displayed within office area of all operating units.	fes
5.8.2	Evidence shall be provided that employees and groups including local communities, women, and migrant workers have not been discriminated against. - Major compliance -	Migrant workers are recruited with 2 years contract for Indonesian and 3 years contract for Bangladeshi. Local workers are on a long term employment. No any kind of discrimination was noted. Job opportunities and amenities such as free housing, water and electricity supplies, medical care are given to all employees without discrimination. All employees are aware of the grievance procedures through the various Committees such as Gender Committee for women, foreign worker's representation and union committee to highlight their concerns and grievances if any.	Yes
5.8.3	It shall be demonstrated that recruitment selection, hiring and promotion are based on skills, capabilities, qualities, and medical fitness necessary for the jobs available. - Minor compliance -	Recruitment selection, hiring and promotion are based on skills, capabilities, qualities, and medical fitness necessary for the jobs available. It was noted during the audit that there is no discrimination based on nationality, race, gender and age.	Yes

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Criteri	on / Indicator	Assessment Findings	Compliance
6.9.1	Policy to prevent sexual and all other forms of harassment and violence shall be implemented and communicated to all levels of the workforce. - Major compliance -	Policy to prevent sexual and all other forms of harassment and violence has been updated as Kulim (Malaysia) Berhad Sexual Harassment Policy; Signed by Executive Director; Dated: 1/5/2018. Policy has been communicated in latest meetings as per records of followings:	
		Sedenak: Minit Mesyuarat Ahli Jawatankuasa Persatuan WOW Sedenak 01/2019 dated 19.04.2019 & 15.02.2019; Yasin dan Bicara Petang; 08/08/2019. Sedenak Mill: Carta Organisasi WOW 2010-Minit Mesyuarat WOW 03/2019; Date: 09/08/2019, 02/019 meeting on 07/05/2019, 01/19 meeting on 11/09/2019; Minit Mesyuarat WOW No. 2/2019. Ulu Tiram Estate: Mesyuarat Ahlijawatankuasa 2/19 on 14/06/2019 & 25/01/2019; sambuatn hari raya UTE (03/07/2019), sambutan hari raya WOW kompleks Sedenak (28/06/2019). Basir Ismail Estate: Minit Mesyuarat WOW Dated: 11/09/2019 and 10/02/2019. Kuala Kabong Estate: Minit Mesyuarat WOW 6/2019 Kulim (Malaysia) Berhad Ladang Kuala Kabong Dated: 22/08/2019, 21/06/2019, 08/04/2019.	
6.9.2	A policy to protect the reproductive rights of all, especially of women, shall be implemented and communicated to all levels of the workforce. - Major compliance -	A policy to protect the reproductive rights of all, especially of women established as Rights of Employees; Signed by Executive Director; Dated: 8/1/2017. Policy has been communicated to all workers by the management at each operating units within Sedenak complex. Sighted latest was done on 01/08/2019 attended by 94 people in Sedenak POM, 11/06/2019 attended by 228 people in Sedenak Estate, 25/09/2019 attended by 129 people in Ulu Tiram Estate, 12/09/2019 attended by 282 people in Basir Ismail Estate and 28/01/2019 attended by 128 people in Kuala Kabong Estate.	Yes

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Criteri	on / Indicator	Assessment Findings	Compliance
6.9.3	A specific grievance mechanism which respects anonymity and protects complainants where requested shall be established, implemented, and communicated to all levels of the workforce. - Minor compliance -	Specific grievance mechanism which respects anonymity and protects complainants as requested established with appointed Panel Aduan Wanita; 07/11/2016 among woman employees to receive the grievance if any for Sedenak complex.	Yes
Criteri	on 6.10:		•
Growers	s and mills deal fairly and transparently with smallholders a	and other local businesses.	
6.10.1	Current and past prices paid for Fresh Fruit Bunches (FFB) shall be publicly available. - Minor compliance -	Current and past FFB prices available in the mill as per MPOB guideline. The mill has displayed the FFB pricing from January to August 2019 at the weighbridge area. The pricing was according to MPOB set price. Grading guideline according to MPOB was publicly displayed at the weighbridge area. External uncertified purchased were based on Kulim's SPO fair and transparent Dealings Program; dated 04/09/2007.	Yes
6.10.2	Evidence shall be available that growers/millers have explained FFB pricing, and pricing mechanisms for FFB and inputs/services shall be documented (where these are under the control of the mill or plantation).	FFB price calculation was documented in the contract agreement signed by the FFB suppliers. The calculation is based on the monthly spot month average prices of CPO and Palm Kernel for Peninsular Malaysia declared by MPOB.	Yes
	- Major compliance -	The monthly payments were made in three instalments. First instalment was made on or before 15th of the month for FFB delivered in first 10 days. Second instalment was made on or before 25th of the month for the next 10 days crop received and the last payment was made on or before 7th day of the following month.	
6.10.3	Evidence shall be available that all parties understand the contractual agreements they enter into, and that contracts are fair, legal and transparent. - Minor compliance -	 All parties understand the contractual agreements they enter into as per evidence of fair, legal and transparent contracts made available as following sample contract agreements: 1. Perniagaan Md Sangidi (Registration no: JM 0356901-V). 2. Az Iman Resources Sdn Bhd (Registration no: 1178485H). 	Yes

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Criterio	on / Indicator	Assessment Findings	Compliance
6.10.4	Agreed payments shall be made in a timely manner. - Minor compliance -	 All payments were paid by head office upon received of invoices from the contractors. The payment was made within 30 days from the date of certification of submitted invoices. Interview with the contractors and suppliers confirmed that the payments were made promptly according to the contract agreement as per sample payments: Payment Voucher no: PV1900796 dated 05/06/2019 (AZ Iman Resources Sdn Bhd). Payment Voucher no: PV1900796 dated 05/09/2019 (Perniagaan Md Sangidi). 	Yes
Criterio	on 6.11:		
Growers	and millers contribute to local sustainable development w	/here appropriate.	
6.11.1	Contributions to local development that are based on the results of consultation with local communities shall be demonstrated. - Minor compliance –	Contributions made based on consultation as per SPO Corporate Social responsibility programs – Kulim Corporate Social Responsibility. It was sighted in Integrated Annual Report 2018 "Strengthening Core Competences", among the program is as below:	Yes
		 Persatuan Bola Sepak Negeri Johor Raja Zarith Sofiah Wildlife Defenders Challenge 2018. PINTAR foundation. Yayasan Johor Corporation 	
		Apart from that, the contribution for community also been implemented within each unit. Sighted sampled as below: Sedenak Estate: Transportation for Annual School Event 2019 on 04.05.2019. Ulu Tiram Estate: Hari Keusahawanan Sekolah 2019 at SJK(T) Ladang Ulu Tiram on 22.09.2019 (RM100) – Payment number 19000050. Basir Ismail Estate: Sumbangan Merentas Desa SJK(T) Ladang Nam Heng on 13/09/2019 (RM100) – Payment number 19000190. Kuala Kabong Estate: Donation for Maulider Rasul SKLKTP Bukit Batu (RM 100) on 28/02/2019.	

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Criterio	on / Indicator	Assessment Findings	Compliance
6.11.2	Where there are scheme smallholders, there shall be evidence that efforts and/or resources have been allocated to improve smallholder productivity. - Minor compliance –	No scheme smallholder involved in the Sedenak POM certification units.	Not applicable
Criterio	on 6.12:		
No form	s of forced or trafficked labour are used.		
6.12.1	There shall be evidence that no forms of forced or trafficked labour are used. - Major compliance -	Kulim (M) Berhad has implemented Kulim Sustainability Handbook dated June 2007. People Policy has been developed and the management is prohibited to engage or support the use of forced labour in all of their operations and administrations. All the local and foreign workers were hold a valid identification card and passports prior to work. Passport of the foreign workers were kept by the management where it stated in the employment contract Section 9 for safety purpose. The workers had acknowledged and agreed on the safe keeping of passport.	Yes
6.12.2	Where applicable, it shall be demonstrated that no contract substitution has occurred. - Minor compliance –	Sedenak Mill Complex has the Polisi Insan which mentioning the non- discriminatory practices and decent living condition. The policy of 'No Contract Substitution' was established with the agreed timeline for corrective action plan for Employees approved by the Deputy General Manager.	Yes
6.12.3	Where temporary or migrant workers are employed, a special labour policy and procedures shall be established and implemented. - Major compliance -	Established as Kulim (Malaysia) Berhad Core Labour Standard; Signed by Executive Director; Dated: 1/5/2018. Sampled Contractor worker's agreement as in indicator 6.5.2 above.	Yes
	and millers respect human rights.		

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Criterio	on / Indicator	Assessment Findings	Compliance
6.13.1	A policy to respect human rights shall be documented and communicated to all levels of the workforce and operations (see Criteria 1.2 and 2.1). - Major compliance -	Sedenak Mill Complex has the Polisi Insan which mentioning the non- discriminatory practices and decent living condition. The policy of 'No Contract Substitution' was established with the agreed timeline for corrective action plan for Employees approved by the Deputy General Manager. Policy has been communicated to all workers by the management at each operating units within Sedenak complex. Sighted latest was done on 01/08/2019 attended by 94 people in Sedenak POM, 11/06/2019 attended by 228 people in Sedenak Estate, 25/09/2019 attended by 129 people in Ulu Tiram Estate, 12/09/2019 attended by 282 people in Basir Ismail Estate and 28/01/2019 attended by 128 people in Kuala Kabong Estate.	Yes
6.13.2	As long as children of foreign workers in Sabah and Sarawak are ineligible to attend government school, the plantation companies should engage in a process to secure these children access to education as a moral obligation.		Not applicable
Princip	le 7: Responsible development of new plantings		l
during t	Ak Palm Oil Mill Certification Unit and supply base did r his surveillance assessment. The immature areas are replated in the second se		7 is not applicable
-	•		
Criterion 8.1: Growers and millers regularly monitor and review their activities, and develop and implement action plans that allow demonstrable continual in operations.			

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8.1.1	 The action plan for continual improvement shall be implemented, based on a consideration of the main social and environmental impacts and opportunities of the grower/mill, and shall include a range of Indicators covered by these Principles and Criteria. As a minimum, these shall include, but are not necessarily be limited to: Reduction in use of pesticides(Criterion 4.6); Environmental impacts (Criteria 4.3, 5.1 and 5.2); Waste reduction (Criterion 5.3); Pollution and greenhouse gas (GHG) emissions (Criteria 5.6 and 7.8); Social impacts (Criterion 6.1); Optimising the yield of the supply base. Major compliance - 	i.e cc Ea Se in	e. ir <i>bbai</i> arly a b c c eder	 becreasing pla bensis and A Warning Sys The CU a Pueraria replanting Neproliph in the est plan. This reduce the Woody sp twice a ye grasses in 	nting of beneficial ntigonon leptopus tem. Iso adopted plant Javanica, euphol area to minimize is biserata was ma ates. This can be was to suppres to use of pesticides rayings were car ear. Blanket spray inter row and fro Mill had the follow	wing projects in plan and of the boiler particulate e	bulata, Cassia pest through Crop mainly <i>fucunoides</i> at ing. to be planted improvement eds and thus sary and only ouraging soft with few also	Yes
			1 2 3	Projects Boiler no 3 water tube Electrosta tic precipitat or Effluent pond	Status Initial stage of installation Work progressing New installation commissioning	Objectives Improved steam efficiency and dust particulate Reduce particulate through electrostatic trapping Further treatment of effluent to achieve level of 100 and below	Timeline May 2020 Dec 2020 June 2020	

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			4 th quarter			
			2019			
	4	Bio-	Next year	To reduce solids in	2020	
		polishing	project	effluent and to achieve		
		plant		BOD of 100		
E	nviro	onmental ir	npact assessmen	t, management action	plans and	
				the estates audited have t		
				e improvement actions am		
				mical and workshop to pro		
			contamination.		5	
	b) Collect ba	ack chemicals ba	gs and allocate store fo	or control of	
		, misused.		5		
	C)) use of tra	ly for tractor park	ing and workshop statior	is to prevent	
			ntamination			
		-				
Т	he r	management	of Mill/Estates h	ad plan to reduce emiss	sion by daily	
ir	nspe	ction and m	onitoring for their	farm tractor/lorry and g	en set/water	
ti	reatr	nent plant to	prevent any leak	age and problem which c	an impact on	
S	mok	e emission.				
				nd mill had plan to reduce		
d	laily	inspection a	nd monitoring for	their farm tractor / lorry a	and gen set /	
W	vater	treatment	plant to prevent	any leakage and probler	n which can	
		t on smoke				
Т	The C			cial impacts with activities		
	a			es a total of 20 units in yea	rly in phases.	
	b			es include indoor game.		
	C)		ent of furniture for			
	d			vorker and communities, s		
		Day cele	bration togethe	<u>r with the best & bea</u>	utiful house	

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Criterion / Indicator	Assessment Findings	Compliance
	competition Kulim Malaysia Bhd being a well-established	
	organisation, had emphasised on the yield performance has always been the top priority in ensuring long-term economic and financial	
	viability. In general, various efforts had been done to optimise the yield of the plantation such as;	
	a) maximizing crop recovery, optimum ripeness	
	b) standard harvest ripe bunches only (10 MRS) and 100% loose fruit collection),	
	c) the soil fertility was maintained and planting only high yielding planting material.	
	d) Placement compost in the palm row for improved fertility.	
	e) Mill wastes such as EFB were used as fertilizer in the fields	
	f) Introduction of smart cut in 2020 in Basir Ismail Estate for advancement in harvesting productivity.	
	 g) Expansion in MB collection area 200 ha/yearly along with the palm maturity. 	

Appendix B: Approved Time Bound Plan

Project	Estate	Plan
Indonesia: SUMASEL	PT Tempirai Palm Resources (PT TPR)	To be included in TBP upon completion of
	PT Rambang Agro Jaya (PT RAJ)	acquisition (expected completion in 2025)
Malaysia Trader	Bukit Layang Estate	2019
Malaysia Trader	Malaysia Trader Eng Lee Heng	

	List of Estate Manage by Ku	ilim (Malaysia) Berhad	
Mill Base	Kulim / Jcorp Estate	Estate	Status
Tereh Mill		Tereh Utara	Certified RSPC
		Tereh Selatan	
	Kulim Estate	Selai	
		Enggang	-
		Mutiara	
		Sg Sembrong	-
	-	Sg Tawing	
		Rengam	-
Sedenak Mill	-	Sedenak	
		Basir Ismail	-
		Ulu Tiram	-
		Kuala Kabong	-
Sindora Mill		REM/Pasak	-
		Sindora	-
		Sungai Papan	-
Palong Mill		Sepang Loi	-
		UMAC	
		Labis Bahru	
		Mungka	
		Kemedak	-
		Palong	
Pasir Panjang Mill	Kulim Estate	Pasir Panjang	Certified RSPC
		Siang	
	Jcorp Estate	Bukit Kelompok	1



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Tunjuk Laut	
Pasir Logok	
Bukit Payung	

Appendix C: GHG Reporting Executive Summary

The GHG emissions that were produced in **2018** for **Sedenak POM** and supply base was calculated using the PalmGHG Calculator version 3.0.1. The assessment team had verified the data input in the PalmGHG Calculator against operations records. PalmGHG Calculation Options selected 'Full version' and 'Exclude LUC Emission' calculation option is not applied. The records verified includes:

- i. Estates area planted data
- ii. Fuel consumed
- iii. Mill datas include CPO produced, PKO Produced and FFB Processed
- iv. Fertilizer consumed data for both estates and smallholders.

The summary of the Net GHG emitted in **2018** for **Sedenak Palm Oil Mill** and supply base are as following:

Emission per product	tCO ₂ e/tProduct
СРО	1.27
РКО	-

Production	t/yr
FFB Process	469716.64
CPO Produced	95903.00
PKO Produced	-

Extraction	%
OER	20.42
KER	5.52

Land Use		На
OP Planted Area		42209.74
OP Planted on peat		1362.29
Conservation (forested)		0.00
Conservation (non-forested)		310.24
	Total	43882.27

Summary of Field Emission and Sink

	Own Crop*		Group	Group		3 rd Party		
	tCO₂e	tCO2 e / FFB	tCO2e	tCO2 e / FFB	tCO₂e	tCO2 e / FFB	tCO₂e	tCO2 e / FFB
Emission								
Land Conversion	72823.56	0.45	14997.49	0.47	149915.46	0.52	237736.51	0.50
CO ₂ Emission from fertilizer	6004.55	0.04	1635.86	0.05	2510.06	0.01	10150.47	0.02
NO ₂ Emmision	16938.27	0.1	1232.16	0.04	2011.11	0.01	20181.54	0.04
Fuel Consumption	912.33	0.01	494.5	0.01	4524.97	0.02	5931.80	0.01
Peat Oxidation	74292.04	0.46	0	0	0	0	74292.04	0.15
Sink								
Crop Sequestration	-69053.83	-0.42	-14693.11	-0.45	-132772.58	-0.45	-216519.52	-0.46
Conservation Sequestration	0	0	-36.57	0	0	0	-36.57	-0

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Total	101916.92	0.62	3630.33	0.12	26189.02	0.1	154713.34	0.33
*Note: Includes both estate	es and smallho	Iders						

Includes both estates and smallholders

Summary of Mill Emission and Credit

	tCO2e	tCO ₂ e/tFFB
Emission		
POME	33881.82	0.07
Fuel Consumption	1241.25	0
Grid Electricity Utilisation	0	0
Credit		
Export of Grid Electricity	-47.57	0
Sales of PKS	-12098.44	-0.03
Sales of EFB	0	0
Total	22977.07	0.05

Summary of Kernel Crusher Emission and Credit (if applicable)

Emissions	tCO ₂ e
PK from own mill	0
PK from other source	0
Fuel Consumptions	0
Total Crusher emissions	0

*This mill has no kernel crusher operation.

Palm Oil Mill Effluent (POME) Treatment:	
Divert to Compost (%)	48
Divert to anaerobic diversion (%)	52

POME Diverted to Anaerobic Digestion:		
Divert to anaerobic pond (%)	61.00	
Divert to methane captured (flaring) (%)	37.00	
Divert to methane captured (energy generation) (%)	2.00	



Appendix D: General Chain of Custody Requirements for the Supply Chain

5.1 Applicability of the general chain of custody requirements for the supply chain			
	Requirement	Evidence For any N/A raised, justification is required.	Compliance (Yes / No or N/A)
5.1.1	The General Chain of Custody requirements of the RSPO Supply Chain Standard shall apply to any organization throughout the supply chain that takes legal ownership and physically handles RSPO Certified Sustainable oil palm products at a location under the control of the organization including outsourced contractors. After the end product manufacturer, there is no further requirement for certification.	Sedenak Palm Oil Mill takes legal ownership and physically handles its RSPO certified oil palm products i.e. CPO and PK.	Yes
5.1.2	Traders and distributors require a licence obtained from RSPO Secretariat to sell RSPO certified product but do not themselves require certification. When selling RSPO certified products, a licensed trader and/or distributor shall pass on the certification number of the product manufacturer and the applicable supply chain model.	Sedenak POM is not a trading company. Therefore, this requirement is not applicable.	Not applicable
5.1.3	Either the operator at site level or its parent company seeking certification shall be a member of the RSPO and shall register on the RSPO IT platform.	Company info available through RSPO IT Platform as following:	Yes
5.1.4	Processing aids do not need to be included within an organization's scope of certification.	Processing aids are not used in the milling process.	Not applicable
5.2 Supply chain model			



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5.2.1	The site can only use the same supply chain model as its supplier or go to a less strict system. Declassification/downgrading can only be done in the following order: Identity Preserved -> Segregated -> Mass Balance.	Sedenak POM is using the MB supply chain model since it receive the FFB from own supply bases and outside FFB suppliers. For buyer who doesn't require RSPO certified CPO or PK, downgrading can be done from certified material to non-certified material.	Yes
5.2.2	The site can use one (1) or a combination of supply chain models as audited and certified by the CB.	Sedenak POM is using the MB supply chain model since it receive the FFB from own supply bases and outside FFB suppliers.	Yes
5.3. D	ocumented Procedures		
5.3.1	 The site shall have written procedures and/or work instructions or equivalent to ensure the implementation of all elements of the applicable supply chain model specified. This shall include at minimum the following: Complete and up to date procedures covering the implementation of all the elements of the supply chain model requirements. 	The written procedure available is Sustainable Management System; Traceability; Doc. # SQD/SMS/1.2; Issue # 1; Date: 28/2/2019. On the marketing side, Procedure title: RSPO Supply Chain; Procedure # MKD/001; Date: 9/10/2018 is referred to.	Yes
	• Complete and up to date records and reports that demonstrate compliance with the supply chain model requirements (including training records).	Records of Todate FFB Received dated 28/9/2019 for FFB received from own certified, group certified and non-certified source sighted available. Other than own supplying estates (Sedenak, Ulu Tiram, Basir Ismail & Kuala Kabong), external suppliers including the sample sighted as following:	Yes
		 Kebun Sedenak Peladang Kulai Guan Leng Ree Fong 	
		October 2018 – August 2019: Total FFB received: 379,767.51 mt Certified FFB: 135,992.80 mt Uncertified FFB: 243,774.71 mt Total FFB processed: 379,767.51 mt	

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	 Identification of the role of the person having overall responsibility for and authority over the implementation of these requirements and compliance with all applicable requirements. This person shall be able to demonstrate awareness of the organization's procedures for the implementation of this standard. 	Total CPO produced: 79,355.83 mt Total PK produced: 20,867.96 mt Total CPO despatched: 59,870.98 mt Total PK despatched: 1,055.72 mt The person having overall responsibility for and authority over the implementation is Head of each operating unit for RSPO, MSPO and ISCC Certification Program, as per appointment letter SQD/ADMIN/017/19; Dated 22/9/2019. For Sedenak Mill, the Senior Mill Manager is Haji Kamaroulzaman Thith.	Yes
5.3.2	The site shall have a written procedure to conduct annual internal audit to determine whether the organization; i) conforms to the requirements in the RSPO Supply Chain Certification Standard and the RSPO Market Communications and Claims Documents.	Written procedures established as Sustainable Management System, Internal Audit Doc. # SQD/SMS/5.0; Issue # 1; Date: 1/7/2018 as the Internal Audit Procedure where the SCC audit shall be conducted as per Internal Audit Process which covers internal audit schedule (plan), audit report, non-conformance report, correction and corrective action, review and closing the NCR.	Yes
	ii) effectively implements and maintains the standard requirements within its organization	As per SOP, the management has conducted the Internal Audit at least once within 12 months (before the expiry of the certificate). Internal audit Non-conformance Report and Internal Audit checklist dated 26/8/2019 sighted for Sedenak POM and available during the audit.	Yes
5.4. Pı	urchasing and goods in		
5.4.1	The receiving site shall ensure that purchases of RSPO certified oil palm products are in compliance and the following minimum information for RSPO certified products is made available by the supplier in document form:	Implementation was based on System; Traceability; Doc. # SQD/SMS/1.2; Issue # 1; Date: 28/2/2019	Yes
		Sample internal certified FFB received:	
	The name and address of the buyer;	- Supplier: Basir Ismail Estate; W/bridge ticket # 382250; Date: 27/9/2019; DO # 087794; Nett weight: 41,920kg;	
	The name and address of the seller;The loading or shipment/delivery date;	Vehicle # JMU 8236	

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 The date on which the documents were issued; A description of the product, including the applicable supply chain model (Identity Preserved, Segregated or Mass Balance or the approved abbreviations); The quantity of the products delivered; Any related transport documentation; Supply Chain certificate number of the seller; A unique identification number 	 Supplier: Kuala Kabong Estate; W/bridge ticket # 382273; Date: 27/9/2019; DO # 029102; Nett weight: 36,650kg; Vehicle # WFP 4832 Sample group certified FFB received: Supplier: Sungai Papan Estate; W/bridge ticket # R372293; Date: 7/3/2019; DO # 237959; Nett weight: 37,390kg; Vehicle # WFW 4693 Supplier: Sindora Estate; W/bridge ticket # R372243; Date: 7/3/2019; DO # 237492; Nett weight: 37,550kg; Vehicle # JQC 7101 Sample external uncertified FFB received: Supplier: Ree Fong Agriculture Sdn. Bhd.; W/bridge ticket # 382260; Date: 27/9/2019; DO # 217919; Nett weight: 6,860kg; Vehicle # JBS 2657 Supplier: Guan Leng Trading Sdn. Bhd.; W/bridge ticket # 382252; Date: 27/9/2019; DO # 145389; Nett weight: 44,490kg; Vehicle # JTP 4311 	
• Information shall be complete and can be presented either on a single document or across a range of documents issued for RSPO certified oil palm products (for example, delivery notes, shipping documents and specification documentation).	Complete information available in various documents consist of delivery orders and weighbridge tickets.	Yes
• The site receiving RSPO certified oil palm products shall ensure that the products are verified as being RSPO certified. For sites that are required to announce and confirm trades in the RSPO IT platform, this shall include making Shipping Announcements/Announcements and Confirmations on the RSPO IT platform per shipment or group shipments. Refer to section 5.7.1 of this document for further guidance.	The mill has a list of certified FFB suppliers which has the information about certificate number and validity period. This is applied to both second and third party FFB suppliers.	Yes

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	• A check of the validity of the Supply Chain Certification of suppliers is required for all sites that are SC certified. This shall be checked via the list of RSPO Supply Chain Certified sites on the RSPO website (www.rspo.org) at least annually or through the RSPO IT Platform by confirmation of (shipping) announcements.	A check of the validity of supply chain certification of supplier is done via the list of RSPO Supply Chain Certified sites on the RSPO website (www.rspo.org). Physical RSPO certificate for all diverted crops sent to Sedenak Mill, e.g. from Tereh, Pasir Panjang and Sindora were verified. Validity check was done prior to each FFB delivery. Certificate information verified; RSPO 613086 valid until 22/1/2020 (Tereh POM), RSPO 612392 valid until 22/1/2020 (Sindora POM) and RSPO 657192 valid until 8/3/2022 (Pasir Panjang POM)	Yes
	• The validity of licence for traders and distributors shall also be checked via the RSPO website at least annually or through the RSPO IT platform by confirmation of shipping announcements / announcements.	No traders and distributors for certified FFB purchased from own supply base and group estates. External suppliers FFB purchased were not certified.	Yes
5.4.2	The site shall have a mechanism in place for handling non-conforming oil palm products and/or documents.	Mechanism in place for handling nonconforming oil palm products and/or documents was describe in the procedure available. No non-conforming products recorded since last audit.	Yes
5.5. Outsourcing activities			
5.5.1	In cases where an operation seeking or holding certification outsources activities to independent third parties (e.g. subcontractors for storage, transport or other outsourced activities), the operation seeking or holding certification shall ensure that the independent third party complies with the requirements of the RSPO Supply Chain Certification Standard. A CPO mill and independent mil cannot outsource processing activities like refining or crushing. This requirement is not applicable to outsourced storage facilities where the management of the oil palm product(s) and instructions for tank movements are controlled by the certified organization (not the tank farm manager).	Outsource only involved transportation of CSPO only based on buyers' contractual requirements (delivered). CSPK sales contracts involved ex-mill. Sample transporter agreement sighted is Contract # MPSB/CPO 1/2016 (OLIMPIK); Variation Order: 01/2018 (Extension of contract period); Contractor: Pengangkutan Olimpik Sdn. Bhd.; Date: 25/2/2018; Scope: Transport of CPO from Mahamurni Plantations Sdn. Bhd. Group Mills to various refineries; Validity: 28/2/2018 – 29/2/2020. However, this outsourced activities is not applicable in the RSPO supply chain certificate scope.	N/A

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5.5.2	Sites which include outsourcing within the scope of their RSPO Supply Chain certificate shall ensure the following:	Not applicable. No outsourcing activity.	N/A
	 a. The site has legal ownership of all input material to be included in outsourced processes; 		
	b. The site has an agreement or contract covering the outsourced process with each contractor through a signed and enforceable agreement with the contractor. The onus is on the site to ensure that certification bodies (CBs) have access to the outsourcing contractor or operation if an audit is deemed necessary.	Not applicable. No outsourcing activity.	N/A
	c. The site has a documented control system with explicit procedures for the outsourced process which is communicated to the relevant contractor.	Not applicable. No outsourcing activity.	N/A
	d. The site seeking or holding certification shall furthermore ensure (e.g. through contractual arrangements) that independent third parties engaged provide relevant access for duly accredited CBs to their respective operations, systems, and any and all information, when this is announced in advance.	Not applicable. No outsourcing activity.	N/A
5.5.3	The site shall record the names and contact details of all contractors used for the processing or physical handling of RSPO certified oil palm products.	Not applicable. No outsourcing activity.	N/A
5.5.4	The site shall at its next audit inform its CB of the names and contact details of any new contractor used for the processing or physical handling of RSPO certified oil palm products.	Not applicable. No outsourcing activity.	N/A
5.6. Sa	les and goods out		

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5.6.1	The supplying site shall ensure that the following minimum information for RSPO certified products is made available in document form.The name and address of the buyer;	Minimum information was ensured based on the following products sample agreements: Certified CPO	Yes
	 The name and address of the buyer; The name and address of the seller; The loading or shipment/ delivery date; The date on which the documents were issued; A description of the product, including the applicable supply chain model (Identity Preserved, Segregated or Mass Balance or the approved abbreviations); The quantity of the products delivered; Any related transport documentation; Supply chain certificate number of the seller; A unique identification number 	 Domestic Sale/Purchase Contract for Malaysian Crude Unbleached Palm Oil; Seller: Mahamurni Plantations Sdn. Bhd.; Buyer: Vance Bioenergy Sdn. Bhd.; Contract # CPOMB- M1901; Date: 11/2/2019; Commodity: CPO/RSPO MB; Quantity: 1,000.00 mt Sample dispatch: Dispatch (Weighbridge ticket) # C27590; Contract # CPO MB M 1905; DO # 1313; Net weight: 42.64 mt; Transport: NDB 247; Date: 7/8/2019 Dispatch (Weighbridge ticket) # C27589; Contract # CPO MB M 1905; DO # 1312; Net weight: 40.60 mt; Transport: JNG 8698; Date: 7/8/2019 Conventional CPO Domestic Sale/Purchase Contract for Malaysian Crude Unbleached Palm Oil; Seller: Mahamurni Plantations Sdn. Bhd.; Buyer: Mewaholeo Industries Sdn. Bhd.; Contract # MPO 19089; Date: 8/5/2019; Commodity: CPO In Bulk; Quantity: 1,000.00 mt Sample dispatch: Dispatch (Weighbridge ticket) # C27583; Contract # MPO 19051; DO # 1306; Net weight: 41.94 mt; Transport: JKF 	
		6937; Date: 6/8/2019	

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 Dispatch (Weighbridge ticket) # C27572; Contract # MPO 19034; DO # 1294; Net weight: 43.62 mt; Transport: MBS 8698; Date: 5/8/2019 	
Certified PK	
Domestic Sale/Purchase Contract for Malaysian Palm Kernels; Seller: Mahamurni Plantations Sdn. Bhd.; Buyer: PGEO Oil Mill Sdn. Bhd.; Contract # MPOK 1902MB; Date: 2/4/2019; Commodity: PK In Bulk/RSPO MB; Quantity: 500.00 mt	
Sample dispatch:	
 Dispatch (Weighbridge ticket) # K07740; Contract # MPOK 1902 MB; CO # 42293; Net weight: 39.43 mt; Transport: JME 3222; Date: 29/4/2019 	
 Dispatch (Weighbridge ticket) # K07738; Contract # MPOK 1902 MB; CO # 42284; Net weight: 39.34 mt; Transport: JHH 2621; Date: 26/4/2019 	
Conventional PK	
Domestic Sale/Purchase Contract for Malaysian Palm Kernels; Seller: Mahamurni Plantations Sdn. Bhd.; Buyer: Premium Vegetable Oils Sdn. Bhd.; Contract # MPK 19059; Date: 8/8/2019; Commodity: PK In Bulk; Quantity: 300.00 mt	
Sample dispatch:	
- Dispatch (Weighbridge ticket) # K07743; Contract # MPK 19002; CO # 037821; Net weight: 39.33 mt; Transport: JQQ 9636; Date: 30/4/2019	
Dispatch (Weighbridge ticket) # K07742; Contract # MPK 19010; CO # 42323; Net weight: 38.81 mt; Transport: JME 3222; Date: 30/4/2019	

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	• Information shall be complete and can be presented either on a single document or across a range of documents issued for RSPO certified oil palm products (for example, delivery notes, shipping documents and specification documentation).	Information is complete and available in various documents such as sales contract, mill weighbridge ticket, delivery note, transporter collection order.	Yes
	• For sites that are required to announce and confirm trades in the RSPO IT platform, this shall include making Shipping Announcements / Announcements and Confirmations on the RSPO IT platform per shipment or group of shipments. Refer to section 5.7.1 of this document for further guidance.	Detail of transaction can be found in table attached in the report.	Yes
5.7. Re	egistration of transactions		
5.7.1	 Supply chain actors who: are mills, traders, crushers and refineries and; take legal ownership and/or physically handle RSPO Ceritified Sustainable oil palm products that are available in the yield scheme of the RSPO IT Platform (Figure 2 and 3, Refer Annex 1) shall register their transaction in the RSPO IT platform and confirm upon receipt where applicable. 	MKD shall make announcement via PalmTrace immediate after CSPO delivery and invoices have been issued. However, the announcement will also subject to requirement by the buyer. Sighted the announcement in PalmTrace was made at least once a month for both CSPO and CSPK.	Yes
5.7.2	 The involved supply chain actors mentioned in 5.7.1 shall do the following actions in the RSPO IT Platform: Shipping Announcement / Announcement: When RSPO certified volume is sold as certified, the volumes of products that are in the yield scheme (Figure 2 and 3, refer Annex 1) shall be registered as a Shipping Announcement / Announcement in the RSPO IT Platform. The declaration time to do Shipping announcement / Announcement is based on members' own standard operating procedures. 	Based on the announcement summary, all the registrations were found to be in order. Total registered transaction (extracted from Palm Trace) summarized as per below: CPO: 3,639.22 mt PK: 813.60 mt Detailed transaction can be found in table attached in the report.	Yes
	• Trace: When RSPO certified volumes are sold as RSPO certified to actors in the supply chain beyond the refinery, the volume shall be traced at least annually. Tracing triggers the generation of a trace	Not applicable. Products are not sold beyond refinery.	N/A

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	document with a unique traceability number. Tracing can be done in a		
	consolidated way at least annually.		
	• Remove: RSPO certified volumes sold under other scheme or as conventional, or in case of underproduction, loss or damage shall be removed.	Based on the quarterly mass balance accounting sheet, the removal of volumes was done correctly when the products were sold as conventional.	Yes
	• Confirm: Acknowledge the purchase of RSPO certified volume by confirming Shipping Announcements / Announcements.	Based on the announcement summary, all the confirmations were found to be in order.	Yes
5.8. Tr	aining		
5.8.1	The organization shall have a training plan on RSPO Supply Chain Standards requirements, which is subject to on-going review and is supported by records of the training provided to staff.	The mill established Annual Training Program 2019; Doc. # SDPOM/SOP/7.8-F6; Issue # 3; Rev. 0; Date: 1/2/2018 which include RSPO Supply Chain training.	Yes
5.8.2	Appropriate training shall be provided by the organization for personnel carrying out the tasks critical to the effective implementation of the supply chain certification standard requirements. Training shall be specific and relevant to the task(s) performed.	Relevant personnel to supply chain implementation as defined by the CU are the personnel that involve in supply chain implementation such as Assistant Managers, QA, clerk, lab supervisor & assistant, weighbridge operators.	Yes
		Latest training was conducted on 18/9/2019 at Kulim HQ in Ulu Tiram Estate. Training attended by personnel from Sustainability & Quality Department, all complexes RC Execs, all complexes mill staff involved in SCCS, engineering department and marketing department. Training was delivered by OSH-ISIS.	
5.9. Re	ecord Keeping		
5.9.1	The organization shall maintain accurate, complete, up-to-date and accessible records and reports covering all aspects of these RSPO Supply Chain Certification Standard requirements.	All the sampled records related to the movements of RSPO certified materials and products were found to be accurate, complete, up-to-date and accessible.	Yes



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5.9.2	Retention times for all records and reports shall be a minimum of two (2) years and shall comply with legal and regulatory requirements and be able to confirm the certified status of raw materials or products held in stock.	As spelt out in the procedure, Control of Quality Records, SDPOM/SOP/7.6 issue: 3 dated 1/2/18 records are to be maintained minimum of three years.	Yes
5.9.3	The organization shall be able to provide the estimate volume of palm oil/palm kernel oil content (separate categories) in the RSPO certified oil palm product and keep an up to date record of the volume purchased (input) and claimed (output) over a period of twelve (12) months.	Not applicable. The product of the facility is containing 100% palm oil. Forecast volume as specified in table attached in the report.	N/A
5.10. 0	Conversion factors		
5.10.1	Where applicable a conversion rate shall be applied to provide a reliable estimate for the amount of certified output available from the associated inputs. Organizations may determine and set their own conversion rates which shall be based upon past experience, documented and applied consistently. Guidance on conversion rates is published on the RSPO website (www.rspo.org); RSPO Rules for Physical Transition of Oleochemicals and its Derivaties. This is relevant for derivatives of Palm Oil and Palm Kernel Oil, as used in the oleochemical and personal care industries.	Conversion factor of CPO and PK production is depending on the actual OER and KER.	Yes
5.10.2	Conversion rates shall be periodically updated to ensure accuracy against actual performance or industry average if appropriate.	The facility is using the actual extraction rate and therefore updating of rates is not necessary.	Yes
5.11. 0	Claims		
5.11.1	The site shall only make claims regarding the use of or support of RSPO certified oil palm products that are in compliance with the RSPO Rules on Market Communications and Claims.	RSPO trademark was not use. Nonetheless, the facility is aware with the requirements of the RSPO Rules on Market Communications and Claims. Refer to RSPO trademark and license registered under Kulim (M) Berhad (parent company: Johor Corporation) 1-0080-09-100-00 for supply chain model (IP and MB) valid until 22/1/2020.	Yes
Genera	al corporate communications		
-			

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4.1	A corporate communication is one made by any RSPO member that highlights its membership of the RSPO and/or its commitment to the principles of the RSPO. Corporate communication is an 'off-product' claim.	No off-product claim made by Sedenak POM and verified through document and site review (notice board, business card, shipping documentation, procurement/ purchasing document and promotional material etc).	Yes
4.2	 In corporate communications a member is allowed to: a. Display its RSPO membership status b. Display the RSPO web address (www.rspo.org) c. State that the member supports the work of the RSPO d. State the member's history with regard to the RSPO. e. Use the RSPO trademark to promote its membership of the RSPO. Additionally, where an RSPO member displays the RSPO trademark in digital format this must be accompanied by the text 'Check our progress at www.rspo.org' where the link must lead to the member's profile page. 	Not applicable as no off-product claim made by Sedenak POM as to date.	Yes
4.3	In corporate communications RSPO members must not make any statement that may lead consumers to believe that RSPO membership by itself implies the selling of RSPO-certified oil palm products.	Not applicable as no off-product claim made by Sedenak POM as to date.	Yes
4.4	Members must ensure that all communication is consistent, clear and cannot mislead consumers or other stakeholders as to the certified content of oil palm products in the member's own products.	Not applicable as no off-product claim made by Sedenak POM as to date.	Yes
4.5	Members are not allowed to use the RSPO corporate logo as shown in the RSPO Rules on Market Communications & Claims document. This is for the sole use of the RSPO secretariat.	No evidence of RSPO corporate logo used by Sedenak POM and verified through document and site review (notice board, business card, shipping documentation, procurement/ purchasing document and promotional material etc).	Yes
Busine	ess to business communications		
5.1	Business to Business communication relates to RSPO members in the supply chain selling to and/or communicating with other organizations in the supply chain about the use of certified sustainable oil palm products.	Business to business communication is demonstrated via shipping documentation and invoices to the next supply chain actor or buyer.	Yes

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5.2	When confirming the sale of certified oil palm products, members must adhere to the requirements of the RSPO SCCS. This includes stating the supply chain model and certificate number under which the claim is being made.	Shipping documentation verified and conformance with the requirements of RSPO SCCS. In the weighbridge ticket, it stated that i.e product/commodity with SCC model (CSPK MASS BALANCE) and RSPO certificate number; RSPO 537873 as per despatch samples above. This also applies to CPO.	Yes
5.3	 Where a distributor or wholesaler takes title to products containing certified sustainable oil palm products, the requirements of the RSPO SCCS can follow either of two options: a. If the distributor or wholesaler holds only a Distributor license, it may only communicate RSPO-certified oil palm products by linking the product to the manufacturer using the manufacturer's SCCS certificate number. This covers both brand and own brand products. However, in the case of own brand products it is essential that customers are aware that the product has been made on behalf of the distributor or wholesaler, with specific evidence either through on-pack claims or documentation. b. If the distributor or wholesaler is supply chain-certified they should follow the requirements outlined in section 5.2. 	Sedenak POM is not under distributor or wholesaler category. Thus, this requirement is not applicable.	Not applicable
5.4	A certified member can provide information to its customers detailing the presence of certified palm oil contained within a product even if it is not eligible for a product-specific under RSPO rules. The end product must not be labelled as certified or sold in such a way that implies RSPO certification. For example, a retailer or food service company may require a breakdown of all palm based ingredients within an end product and the certified status of each. This information may be provided by a certified RSPO member without constituting a product-specific claim.	Sedenak POM is producing crude palm product and does not involved in any labelling of end product and the presence of certified palm oil contained within a product. This requirement is for the next supply chain actor and not applicable for POM.	Not applicable
Busine	ss to consumer communication		

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6.1	Only RSPO members that have supply chain certification are allowed to make business to consumer claims about the certified sustainable oil palm products contained within product(s), which are known as 'product-specific' claims. Product-specific claims are voluntary.	No business to consumer communication on product specific claim made by Sedenak POM and only producing crude and unfinished product. This is not applicable for POM.	Not applicable
6.2	Only RSPO members who have supply chain certification are authorised to use the RSPO trademark and/or RSPO label, with the exception of RSPO Credits and of retailers in accordance with 6.8 below.	No business to consumer communication on product specific claim made by Sedenak POM and only producing crude and unfinished product. This is not applicable for POM.	Not applicable
6.3	When on-pack claims on RSPO-certified sustainable oil palm products are used, the RSPO trademark and associated identification number must be present.	No business to consumer communication on product specific claim made by Sedenak POM and only producing crude and unfinished product. This is not applicable for POM.	Not applicable
6.4	Business to consumer communication shall not include information about the claimant's RSPO membership status.	No business to consumer communication on product specific claim made by Sedenak POM and only producing crude and unfinished product. This is not applicable for POM.	Not applicable
6.5	Members shall not communicate to consumers information about their suppliers' RSPO membership status.	No business to consumer communication on product specific claim made by Sedenak POM and only producing crude and unfinished product. This is not applicable for POM.	Not applicable
6.6	Use of the RSPO trademark is restricted to claims about RSPO-certified sustainable palm oil products and it is not authorised for use in relation to any other ingredient.	No business to consumer communication on product specific claim made by Sedenak POM and only producing crude and unfinished product. This is not applicable for POM.	Not applicable
6.7	Use of any other trademark or logo to highlight the presence of RSPO- certified sustainable oil palm products is an unauthorised product-specific claim.	No business to consumer communication on product specific claim made by Sedenak POM and only producing crude and unfinished product. This is not applicable for POM.	Not applicable
6.8	RSPO members who are retailers or food service companies can apply for an RSPO trademark license for use in business to consumer communications, provided they can demonstrate the validity of these claims to an RSPO-accredited certification body (CB). This will be undertaken via a remote audit, prior to the trademark use, during which the retailer or food service company will need to demonstrate that the use	No business to consumer communication on product specific claim made by Sedenak POM and only producing crude and unfinished product. This is not applicable for POM.	Not applicable

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of the trademark is in compliance with the rules contained within this document and that the claim itself can be supported through a certified supply chain. Any other palm oil claims, including those highlighting the absence of palm oil, must be highlighted to the CB during the audit to ensure that all claims comply with the requirements of these rules. The CB will confirm the outcome of these audits, to be conducted annually, to RSPO who may continue to grant a trademark license or withdraw permission based upon the audit findings. This is in keeping with the rules applying to RSPO supply chain certified members. The guidance document for audits is available on www.rspo.org.		
MODULE A – IDENTITY PRESERVED & SEGREGATED SPECIFIC RULES Auditor Hint: This specific rules shall be audited concurrently with the relevant Module A and Mod	dule B (including Module F & G) under the Supply Chain Mod	ular Requirements
Certified oil palm content (IP)		
For IP, 95% or above of the oil palm content must be RSPO IP-certified.	Sedenak POM is using MB SC Model.	Not applicable
For SG, 95% or above of the oil palm content must be SG, or a combination of SG and IP.	Sedenak POM is using MB SC Model.	Not applicable
Where there is any percentage of non-certified oil palm within the product, the reason for this must be fully justified and an action plan for moving to fully certified oil palm must be in place, in accordance with the requirements of the RSPO SCCS. In addition, the volume of non-certified oil palm products must be covered by the purchase of RSPO Credits of equivalent volume.	Sedenak POM is using MB SC Model.	Not applicable
Labelling and trademark (IP)	•	
Members are allowed to use the RSPO label in one of the following ways: a. RSPO trademark which includes the tag 'CERTIFIED' or	Sedenak POM is using MB SC Model.	Yes



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b. RSPO trademark which includes the tag 'This product contains certified sustainable palm oil'. Wherever a RSPO trademark is displayed, the applicable trademark license number must be shown immediately under or next to the trademark or the 'statement'. Font must be Calibri, font size must be at least 4pt (1.4 mm or 0.06 inch). In on- pack communications, the RSPO trademark can be printed anywhere on the pack.		
Messaging (IP)		
 Messaging ALLOWED in storytelling in product-related communications may include some or all of the following elements: The oil palm products contained in this product have been certified to come from RSPO sources. www.rspo.org By choosing this product, you are sure it contains RSPO-certified palm oil. For more information: www.rspo.org RSPO-certified sustainable oil palm products were kept apart from other oil palm products throughout the supply chain. www.rspo.org Certified sustainable oil palm products can be traced back to RSPO-certified mills and plantations. www.rspo.org The entire supply chain is monitored by independent, RSPO-accredited auditors. www.rspo.org RSPO-certified sustainable palm oil has been produced to stringent environmental and social criteria. www.rspo.org References to (or images of) particular RSPO-certified production units, if the relationship to those units can be shown by company records. 	Sedenak POM is using MB SC Model.	Not applicable
MODULE B – MASS BALANCE SPECIFIC RULES Auditor Hint: This specific rules shall be audited concurrently with the relevant Module C (includin Minimum Mass Balance content (MB)	ng Module F & G) under the Supply Chain Modular Requirements	5

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95% or above of the oil palm content must be RSPO MB-certified.	Sedenak POM is producing crude palm products i.e. CPO and PK which were 100% RSPO MB-certified. No consumer produced by the mill.	Not applicable
Where there is any percentage of non-certified oil palm within the product, the reason for this must be fully justified and an action plan for moving to fully certified oil palm must be in place, in accordance with the requirements of the RSPO SCCS. In addition, the non-certified volume must be covered by equivalent volume of RSPO Credits.	Sedenak POM is producing crude palm products i.e. CPO and PK which were 100% RSPO MB-certified. No consumer produced by the mill.	Not applicable
Labelling and trademark (MB)		
 Members are allowed to use the RSPO label in one of the following ways: Surrounded by the text: 'Certified sustainable palm oil'. The RSPO label MUST contain the tag 'MIXED'. The tag MIXED designates oil palm products sourced under the Mass Balance (MB) supply chain system, which administratively balances inputs and outputs of certain palm oil volumes. The tag 'MIXED' on a product does not guarantee that the product itself contains the certified material; some or all of it may reside in a product that does not carry a claim. The RSPO label can also include the statement: '[The palm oil contained in this product] contributes to the production of certified sustainable palm oil'. Wherever the RSPO trademark is displayed, the applicable trademark license number must be shown immediately under or next to the trademark or the 'statement'. Font must be Calibri, font size must be at least 4 pt (1.4 mm or 0.06 inch). In on-pack communications, the RSPO trademark can be printed anywhere on the pack. Further guidance on use of the trademark is provided in the RSPO Trademark License Terms and Conditions and in Annex 1 of the Rules on Market Communications & Claims document. 		Not applicable
Messaging (MB)		

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 Messaging ALLOWED in storytelling in product-related communications includes: [Oil palm products]/[palm oil]/[palm kernel oil] from RSPO-certified mills and plantations were mixed with non-certified oil palm products in the supply chain. The volume of [oil palm products][palm oil]/[palm kernel oil] in this product reflects an equivalent volume of palm oil or palm kernel oil produced by RSPO certified mills and plantations. In off-product communications, reference to (or images of) particular RSPO-certified production units, if the relationship to those units can be shown in company records is allowed. 	Sedenak POM is producing crude palm products i.e. CPO and PK which were 100% RSPO MB-certified. No consumer produced by the mill. Hence, product labelling and trademark are not applicable.	Not applicable
Messaging NOT ALLOWED in storytelling in product-related communications: Anything that can lead consumers to believe that RSPO-certified palm products are (certified to be) part of the product.	Sedenak POM is producing crude palm products i.e. CPO and PK which were 100% RSPO MB-certified. No consumer produced by the mill. Hence, product labelling and trademark are not applicable.	Not applicable
MODULE C – PARTIAL PRODUCT CLAIMS		
To increase awareness among consumers of the availability of sustainable oil palm products and to help accelerate the uptake, it is permissible to make a claim on product when the percentage of the oil palm content is less than 95% certified, but only when the following conditions have been met:	Sedenak POM is producing crude palm products i.e. CPO and PK which were 100% RSPO MB-certified. No consumer produced by the mill. Hence, product labelling and trademark are not applicable.	Not applicable
 The member making the claim is the end product manufacturer, is an RSPO member and is certified against the RSPO SCCS or is an RSPO retailer member authorized to use the trademark by the RSPO. At least 50% of the oil palm content has been supplied through an RSPO certified supply chain as IP, SG or MB. The remainder of the oil palm content that is not RSPO-certified is covered by the purchase of RSPO Credits to an equivalent volume. 		



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	 The product-specific claim is limited to only the following phrase: 'This product contributes to the production of certified sustainable palm oil'. The use of the RSPO label with this claim is mandatory and must include the tag '50% MIXED'. No other percentage is allowable within this claim. 		
MODU	LE D – COMBINED SUPPLY CHAIN MODELS SPECIFIC RULES		
	Where a mixture of inputs supplied through different RSPO supply chain models are present in a product, the following applies: 75% IP + 20% SG => 95% SG claim is made 65% SG + 30% MB => 95% MB claim is made 55% MB + 40% B&C => 95% partial product claim can be made 45% SG + 55% B&C < 50% B&C claim can be made	Sedenak POM is producing crude palm products i.e. CPO and PK which were 100% RSPO MB-certified. No consumer produced by the mill. Hence, product labelling and trademark are not applicable.	Not applicable
	Where one supply chain model accounts for 95% of the oil palm content, the claim for this specific model may be made: 95% IP + 5% MB => 95% IP IP claim can be made 95% SG + 5% MB => 95% SG SG claim can be made 95% MB + 5% C => 95% MB MB claim can be made	Sedenak POM is producing crude palm products i.e. CPO and PK which were 100% RSPO MB-certified. No consumer produced by the mill. Hence, product labelling and trademark are not applicable.	Not applicable
5.12. 0	Complaints		
5.12.1	The organization shall have in place and maintain documented procedures for collecting and resolving stakeholder complaints.	Complaint is handled based on Management Process Procedure, Managing Customer Feedback, SDPOM/SOP/9.4, issue # 3 dated 1/2/2018.	Yes
5.13. N	Management Review		
5.13.1	The organization is required to hold management reviews annually at planned intervals, appropriate to the scale and nature of the activities undertaken.	Management review was last conducted on 26/9/2019. The meeting was chaired by Senor Mill Manager and attended by mill management team. Frequency of meeting is on annual basis where previous meeting was conducted on 28/9/2018.	Yes

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5.13.2	 The input to management review shall include information on: Results of internal audits covering RSPO Supply Chain Certification Standard. Customer feedback. Status of preventive and corrective actions. Follow-up actions from management reviews. Changes that could affect the management system. Recommendations for improvement. 	 Based on the minutes of meeting (Meeting 01/2019), the following agendas were adequately recorded: Results of internal audits covering RSPO Supply Chain Certification Standard Customer feedback. Status of preventive and corrective actions. Follow-up actions from management reviews. Analysis of data, FFB Quality, Production Performance, External provider's performance, product conformity Changes that could affect the management system. Recommendations for improvement (human resource, equipment and workplace planning) 	Yes
5.13.3	 The output from the management review shall include any decisions and actions related to: Improvement of the effectiveness of the management system and its processes. Resource needs. 	Discussion about the improvement of the effectiveness of the management system and its processes, and any resource needs were found to be included in the meeting minute.	Yes



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Appendix E : CPO Mill Supply Chain Assessment Report (Module E – Mass Balance)

E.1 De	finition		
	Requirement	Evidence For any N/A raised, justification is required. (Compliance (Yes / No or N/A)
E.1.1	Certification for CPO mills is necessary to verify the volumes of certified and uncertified FFB entering the mill and sales volume of RSPO certified products. A mill may be taking delivery of FFB from uncertified growers, in addition to those from its own and 3rd party certified supply base. In that scenario, the mill can claim only the volume of oil palm products produced from processing of the certified FFB as MB.	Sedenak Palm Oil Mill receives and process certified and non- certified FFB. Therefore, it uses the Mass Balance supply chain system and module. During this recertification assessment, the audit team verified the volumes and sources of certified and non-certified FFB entering the mill, the implementation of processing controls and sales volume of RSPO certified palm products through RSPO IT System.	Yes
E.2 Ex	planation		
E.2.1	The estimated tonnage of CPO and PK products that could potentially be produced by the certified mill must be recorded by the CB in the public summary of the P&C certification report. For an independent mill, the estimated tonnage of CPO and PK products must be recorded in the RSPO IT platform, supply chain certificate and public summary audit report. This figure represents the total volume of certified oil palm product (CPO and PK) that the certified mill is allowed to deliver in a year. The actual tonnage produced shall then be recorded in each subsequent annual surveillance report.	The estimated tonnage of CPO and PK products that could potentially be produced by the certified mill was recorded in this public summary report together with actual production volume.	Yes
E.2.2	The mill must also meet all registration and reporting requirements for the appropriate supply chain through the RSPO supply chain managing organization (RSPO IT platform).	The mill met all registration and reporting requirements in RSPO IT Platform as following: Member Name Kulim (Malaysia) Berhad – Sedenak Palm Oil Mill	Yes
		Member ID RSPO_PO100000019	
		RSPO Membership 1-0080-09-000-00 Number	

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F 3 Do	ocumented procedures		
E.3.1	 The site shall have written procedures and/or work instructions to ensure the implementation of all the elements specified in these requirements. This shall include at minimum the following: a. Complete and up to date procedures covering the implementation of all the elements in these requirements; 	The written procedure available is Sustainable Management System; Traceability; Doc. # SQD/SMS/1.2; Issue # 1; Date: 28/2/2019. On the marketing side, Procedure title: RSPO Supply Chain; Procedure # MKD/001; Date: 9/10/2018 is referred to.	Yes
	b. The name of the person having overall responsibility for and authority over the implementation of these requirements and compliance with all applicable requirements. This person shall be able to demonstrate awareness of the site procedures for the implementation of this standard.	The person having overall responsibility for and authority over the implementation is Head of each operating unit for RSPO, MSPO and ISCC Certification Program, as per appointment letter SQD/ADMIN/017/19; Dated 22/9/2019. For Sedenak Mill, the Senior Mill Manager is Haji Kamaroulzaman Thith.	Yes
E.3.2	The site shall have documented procedures for receiving and processing certifies an non-certified FFBs.	Sedenak Palm Oil Mill has documented procedures for the incoming FFB, processing and outgoing palm products (CPO and PK). System available to make marking/ID on the receiving documents to differentiate the certified and non-certified FFB received	Yes
Ε.4 Ρι	irchasing and goods in		
E.4.1	The site shall verify and document the volumes of certified and non-certified FFBs received.	Implementation was based on System; Traceability; Doc. # SQD/SMS/1.2; Issue # 1; Date: 28/2/2019.	Yes
E.4.2	The site shall inform the CB immediately if there is a projected overproduction of certified tonnage.	No overproduction issue. Based on the records of Todate FFB Received dated 28/9/2019 for FFB received from own certified, group certified and non-certified source sighted available. Other than own supplying estates (Sedenak, Ulu Tiram, Basir Ismail & Kuala Kabong), external suppliers including the sample sighted as following:	Yes
		- Kebun Sedenak	

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		 Peladang Kulai Guan Leng Ree Fong October 2018 – August 2019: Total FFB received: 379,767.51 mt Certified FFB: 135,992.80 mt Uncertified FFB: 243,774.71 mt Total FFB processed: 379,767.51 mt Total FFB processed: 379,767.51 mt Total CPO produced: 79,355.83 mt Total PK produced: 20,867.96 mt Total CPO despatched: 59,870.98 mt Total PK despatched: 1,055.72 mt 	
	ecord keeping		
E.5.1	 a. The site shall record and balance all receipts of RSPO certified FFB and deliveries of RSPO certified CPO and PK on a real-time basis and / or three-monthly basis by RSPO. 	 Records of FFB receipts available for both certified and non-certified source as per following: Sample internal certified FFB received: Supplier: Basir Ismail Estate; W/bridge ticket # 382250; Date: 27/9/2019; DO # 087794; Nett weight: 41,920kg; Vehicle # JMU 8236 Supplier: Kuala Kabong Estate; W/bridge ticket # 382273; Date: 27/9/2019; DO # 029102; Nett weight: 36,650kg; Vehicle # WFP 4832 Sample group certified FFB received: Supplier: Sungai Papan Estate; W/bridge ticket # R372293; Date: 7/3/2019; DO # 237959; Nett weight: 37,390kg; Vehicle # WFW 4693 	Yes

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	 Supplier: Sindora Estate; W/bridge ticket # R372243; Date: 7/3/2019; DO # 237492; Nett weight: 37,550kg; Vehicle # JQC 7101 	
	 Sample external uncertified FFB received: Supplier: Ree Fong Agriculture Sdn. Bhd.; W/bridge ticket # 382260; Date: 27/9/2019; DO # 217919; Nett weight: 6,860kg; Vehicle # JBS 2657 Supplier: Guan Leng Trading Sdn. Bhd.; W/bridge ticket # 382252; Date: 27/9/2019; DO # 145389; Nett weight: 44,490kg; Vehicle # JTP 4311 	
	 For products deliveries, following were sampled: Certified CPO Sample dispatch: Dispatch (Weighbridge ticket) # C27590; Contract # CPO MB M 1905; DO # 1313; Net weight: 42.64 mt; Transport: NDB 247; Date: 7/8/2019 Dispatch (Weighbridge ticket) # C27589; Contract # CPO MB M 1905; DO # 1312; Net weight: 40.60 mt; Transport: JNG 8698; Date: 7/8/2019 	
	 Certified PK Sample dispatch: Dispatch (Weighbridge ticket) # K07740; Contract # MPOK 1902 MB; CO # 42293; Net weight: 39.43 mt; Transport: JME 3222; Date: 29/4/2019 Dispatch (Weighbridge ticket) # K07738; Contract # MPOK 1902 MB; CO # 42284; Net weight: 39.34 mt; Transport: JHH 2621; Date: 26/4/2019 	
b. All volumes of palm oil and palm kernel oil that are delivered are deducted from the material accounting system according to conversion ratios stated	Computerized system in place with the delivery deducted accordingly.	Yes

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	c. The site can only deliver Mass Balance sales from a positive stock. Positive stock can include product ordered for delivery within three (3) months. However, a site is allowed to sell short. (i.e. product can be sold before it is in stock.) For further details refer to Module C.	short sell recorded as to date based on mass balance sheet.	Yes
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Supply Chain Declaration (Applicable For Appendix E)

A	A. Monthly Records of Certified and Uncertified FFB Received since the last audit (Oct 2018- Aug 2019)					
No.	Month - Year	Volume of FFB from certified supply bases (mt)	Volume of FFB from uncertified supply bases (mt)	Total FFB/Month (mt)		
1	October 2018	19,651.60	27,458.54	47,110.14		
2	November 2018	19,021.24	26,564.89	45,586.13		
3	December 2018	16,410.77	25,789.01	42,199.78		
4	January 2019	13,845.97	25,055.10	38,901.07		
5	February 2019	11,250.98	19,560.81	30,811.79		
6	March 2019	11,203.80	23,897.26	35,101.06		
7	April 2019	4,237.48	9,885.74	14,123.22		
8	May 2019	7,636.89	14,086.50	21,723.39		
9	June 2019	8,142.79	19,857.01	27,999.80		
10	July 2019	12,004.22	26,905.41	38,909.63		
11	August 2019	12,632.70	24,946.28	37,578.98		
	Total	136,038.44	244,006.55	380,044.99		

В.	B. Monthly Records of Certified CPO & PK since the last audit (Oct 2018-Aug 2019)				
No.	Month - Year	Certified CPO (mt)	Certified PK (mt)		
1	October 2018	4,038.32	1,099.86		
2	November 2018	3,936.93	1,047.33		
3	December 2018	3,377.14	892.00		
4	January 2019	2,909.36	740.72		
5	February 2019	2,409.57	630.32		
6	March 2019	2,422.43	630.81		
7	April 2019	894.86	238.69		
8	May 2019	1,584.89	412.55		
9	June 2019	1,686.15	401.53		
10	July 2019	2,461.12	664.16		
11	August 2019	2,664.84	719.87		
	Total	28,385.61	7,477.84		

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Α.	B. Records of Certified CPO & PK Sold under PalmTrace to Buyers since the last audit (if any)					
No.	Month- Year (Oct 18-Aug 19)	Buyers Name	Palmtrace Trading License Number	Certified CPO Sold (mt)	Palmtrace Trading License Number	Certified PK Sold (mt)
1	October 2018	XX	-	-	TR-2d43d2e6-d6fb	246.47
					TR-a8997087-ec28	
2	November 2018	XX	-	-	TR-63f0c54f-0d3c	222.28
3	December 2018	XX	TR-d1ce902c-bd30	1,151.25	TR-09c9cd53-675b	104.28
			TR-af4d3473-ee84			
4	January 2019	XX	TR-117b55f4-0990	42.11	-	-
5	February 2019	XX	TR-b3099b07-9f17	864.94	-	-
6	March 2019	XX	TR-cdc94aaf-0935	451.54	-	-
7	April 2019	ХХ	TR-3db01a75- 4c36	387.64	TR-8270edb7- b0e2	240.57
8	May 2019	XX	-	-	-	-
9	June 2019	XX	TR-244f61f2-fb3d	448.91	-	-
10	July 2019	XX	-	-	-	-
11	August 2019	XX	TR-6ca68c03-ece1	292.83	-	-
Noto	Total	XX		3639.22		813.6

Note:

The reporting shall be from the last assessment period until current period. The period of the volume reported can be more than 12 months or less than 12 months depending on the assessment period.

Example:

Certification date is 01/01/2017.

ASA 1 conducted on 01/10/2017 - the volume to be verified and reported is from 01/01/2017 - 30/09/2017 (9 months)

ASA 2 conducted on 14/12/2018 - the volume to be verified and reported is from 01/10/2017 - 30/11/2018 (13 months)

Please add rows if necessary

C. Records of CPO & PK Sold under other schemes to Buyers since the last audit (if any)					
No.	Month- Year (Oct 18-Aug 19)	Buyers Name	Scheme Name	CPO Sold (mt)	PK Sold (mt)
1	October 2018	XX		886.64	-
2	November 2018	XX		1,092.19	-
3	December 2018	XX		757.47	-
4	January 2019	XX		2,564.82	-
5	February 2019	XX		1,757.19	-
6	March 2019	XX		1,013.34	-
7	April 2019	XX	ISCC	1,103.77	-

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8	May 2019	XX	1,486.94	-
9	June 2019	XX	458.61	-
10	July 2019	XX	930.15	-
11	August 2019	XX	1,162.27	-
	Total	-	13,213.39	-

Note:

The reporting shall be from the last assessment period until current period. The period of the volume reported can be more than 12 months or less than 12 months depending on the assessment period.

Example:

Certification date is 01/01/2017.

ASA 1 conducted on 01/10/2017 - the volume to be verified and reported is from 01/01/2017 - 30/09/2017 (9 months)

ASA 2 conducted on 14/12/2018 - the volume to be verified and reported is from 01/10/2017 - 30/11/2018 (13 months)

Please add rows if necessary

No.	Month- Year (Oct 18-Aug 19)	Buyers Name	CPO Sold (mt)	PK Sold (mt)
1	October 2018	XX	813.48	492.34
2	November 2018	XX	558.84	601.80
3	December 2018	XX	817.91	633.34
4	January 2019	XX	1,920	718.50
5	February 2019	XX	784.31	644.75
6	March 2019	XX	1,019.3	465.62
7	April 2019	XX	233.93	588.15
8	May 2019	XX	833.34	557.66
9	June 2019	XX	801.69	441.02
10	July 2019	XX	722.15	381.11
11	August 2019	XX	168.25	473.21
	Total	-	8,673.20	5997.50

Note:

The reporting shall be from the last assessment period until current period. The period of the volume reported can be more than 12 months or less than 12 months depending on the assessment period.

Example:

Certification date is 01/01/2017.

ASA 1 conducted on 01/10/2017 – the volume to be verified and reported is from 01/01/2017 – 30/09/2017 (9 months)

ASA 2 conducted on 14/12/2018 - the volume to be verified and reported is from 01/10/2017 - 30/11/2018 (13 months)

Please add rows if necessary.



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D. Records of Certified CPO Sold under RSPO Credits to Buyers since the last audit (if any) (Oct 2018-Sept 2019)					
No.	Buyers Name	PalmTrace Trading License Number	RSPO Credits of Certified CPO Sold (mt)		
-	-	-	-		



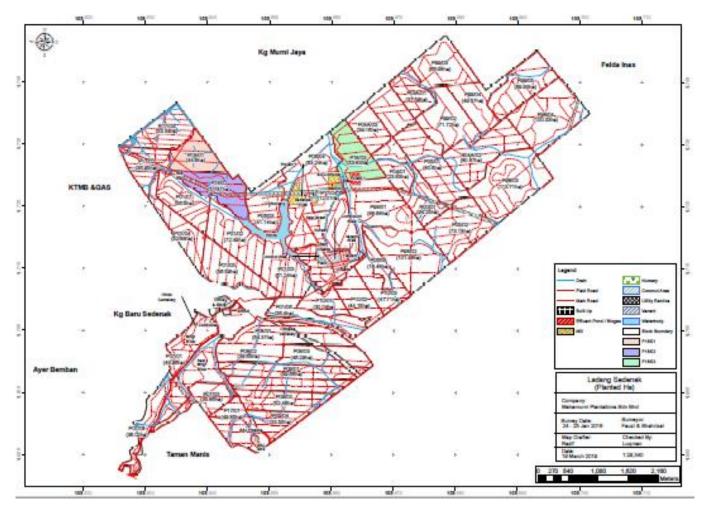
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Belumut Recreational Forest AHITE Мар Satellite Kluang ong Peng Ayer Hitam type latitude longitude × Simpang Rengam DD 1.7298373 103.53943660000004 Parit Raja DMS N 1* 43' 47.414' E 103* 32' 21.971' Simpar AHIT Rengga Layang-Layang, Rengi Kulai ver Ta AHIZ Ayer Baloi Pekan Nanas Skudai JOHOR PONTIAN KECIL CATIO **Pasir** Gudang 95 Teluk Kerang Tekong h Google Map data @2017 Google Terms of Use Report a map erro

Appendix F: Location Map of Sedenak Palm Oil Mill and Supply bases



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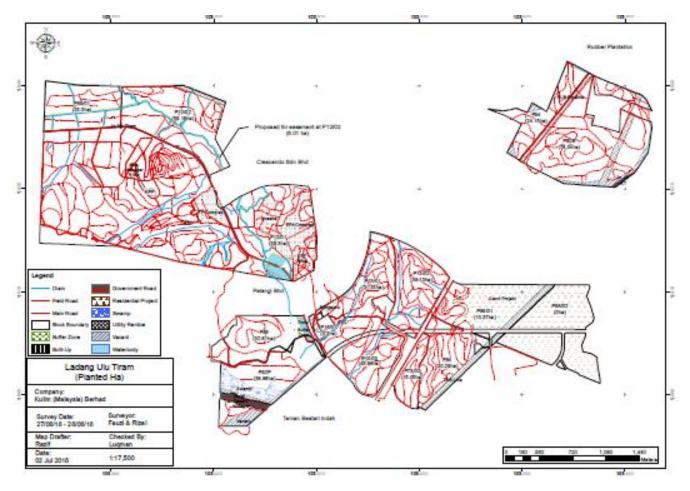


Appendix G: Sedenak Estate Field Map

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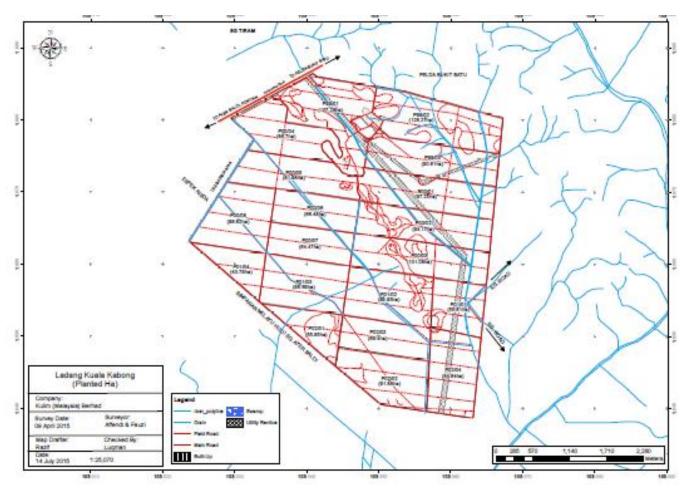
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Appendix H: Ulu Tiram Estate Field Map

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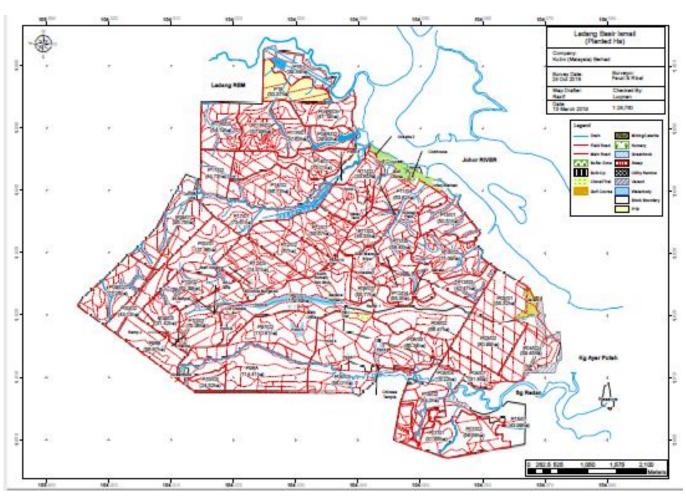
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Appendix I: Kuala Kabong Estate Field Map

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Appendix J: Basir Ismail Estate Field Map

Appendix K: List of Smallholder Sampled

-Not applicable

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Appendix L: List of Abbreviations

a.i BOD CB CHRA COD CPO CSPO CSPKO EFB EHS EIA EMS FFB FPIC GAP GHG GMP GPS HCV IPM IP IS - CSPO IS - CSPKO IS - CSPKE ISCC LD50 MB MSDS MT OER OSH PK PKO POME PPE RSPO	Active Ingredient Biochemical Oxygen Demand Certification Bodies Chemical Health Risk Assessment Chemical Oxygen Demand Crude Palm Oil Certified Sustainable Palm Oil Certified Sustainable Palm Kernel Oil Empty Fruit Bunch Environmental, Health and Safety Environmental Impact Assessment Environmental Management System Fresh Fruit Bunch Free, Prior, Informed and Consent Good Agricultural Practice Greenhouse Gas Good Manufacturing Practice Global Positioning System High Conservation Value Integrated Pest Management Identity Preserved Independent Smallholder Certified Sustainable Palm Oil Independent Smallholder Certified Sustainable Palm Kernel Oil International Sustainable Carbon Certification Lethal Dose for 50 sample Mass Balance Material Safety Data Sheet Metric Tonnes Oil Extraction Rate Occupational Safety and Health Palm Kernel Palm Kernel Palm Kernel Oil Palm Oil Mill Palm Oil Mill Palm Oil Mill Palm Oil Mill Palm Oil Mill Palm Oil Mill Palm Oil Mill Effluent Personal Protective Equipment Roundtable on Sustainable Palm Oil
RSPO	Roundtable on Sustainable Palm Oil
P&C	Principles & Criteria
RTE	Rare, Threatened or Endangered species
SCCS	Supply Chain Certification Standard
SEIA SIA	Social & Environmental Impact Assessment Social Impact Assessment
SOP	Social Impact Assessment Standard Operating Procedure
JUF	Standard Operating Frocedure

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